Meeting: Trust Board Meeting in Public

Date: 26 November 2025

Information Report

Agenda item	Digital Strategy refresh
Board Lead	Duncan Dewhurst, Chief Digital & Transformation Officer
Author	Ian Roddis Director of DDaT
Appendices	Digital Strategy to 2030
Onward governance	None

Report overview

This paper supports the periodic review of Trust strategies.

The attached 'refreshed' Digital Strategy reflects the achievements delivered in 2024/5, the expected deliverables in 2025/26, and most notably considerations from the fast-moving landscape around deliverables that utilise Artificial Intelligence (IA).

Previously considered	Transformation Board September 2025
Decision	The Board / Committee is requested to note the report.

Relevant strategic priority

Integrated Neighbourhood Care ☐	Deliver Excellence in Core Services ☒	Reduce Health Inequalities ☐	Focus on Prevention ☐

Relevant breakthrough objective – 2025/26

☒ Reduction in emergency admissions ☐ Reduction in elective waiting times	☒ Supporting people to live healthier lives	☐ Zero tolerance to bullying	☒ Governance / Statutory Requirement

Implications

Patient Experience	"I will have greater control of my care through having digital tools to empower me to manage my own health and wellbeing, including virtual bots to access advice, apps and wearable technology to manage my long-term conditions"
Colleague Experience	"I will have the technology, equipment and digital skills I need to effectively and efficiently do my job"
Risk & Compliance	Digital Maturity
Finance	Contained in individual business cases
Sustainability	Contribution to Net Zero consumption
Equality	Digital accessibility

Report

1. **Purpose**

   This paper supports the periodic review of Trust strategies.

   The attached 'refreshed' Digital Strategy reflects the achievements delivered in 2024/5, the expected deliverables in 2025/26, and most notably considerations from the fast-moving landscape around deliverables that utilise Artificial Intelligence (IA).

2. **Background**

   This paper reflects the ambition of the digital strategy shared in 2024/25 and notes the progress against objectives.

   It also notes the fast-moving position around AI technologies and prefaces future AI plans.

3. **Current Position**

   In terms of the strategy refresh the Board is asked to note

   - The revised ambitions, including increased focus on AI and automations
   - The achievements in 2024/5
   - The 2025/6 plan
   - The appendix 'AI and automation: our approach'

4. **Action required from the Board / Committee.**

   The Board is requested to note this report.