



# Trust key messages and activity from October to November 2025

Communications team

November 2025



# Building our BHT Community: Listening, Feeding back, Following up

## Key campaigns

**Feeding back:** The **national NHS Staff Survey** launched last month. Initiatives to drive completion rates have included trolley dashes, regular articles in the Trust's newsletter and an internal competition for highest completion rates.



**Following up:** The Trust Board supported this year's **national Speak Up campaign** by **wearing green** at the October Board meeting. Teams across the Trust have promoted this year's important theme of following up by making pledges and hosting 'green' events.

**Winter ready:** **BHT Flu defenders** campaign continues to ensure as many colleagues as possible protect their patients, their loved ones and themselves from winter viruses and is paying dividends with the Trust having the highest vaccination rate in BOB ICB, 3<sup>rd</sup> highest in the Southeast region and 24<sup>th</sup> out of 205 trusts across England (as of 14 November). Not only is the Trust protecting colleagues and patients but at the same time is protecting vulnerable children against life-threatening disease thanks to a donation to UNICEF on behalf of each vaccinated colleague.

## Building community by sharing our stories

To counteract heightened tensions nationally we want to improve cultural, racial and religious understanding within our BHT family and work environment.

### Shared stories:

To commemorate Remembrance Day, BHT colleagues shared their [personal experience of being a member of the armed forces](#), whilst Pam Daley spoke about the important work the Trust is doing to support local veterans.



**Black history month:** Colleagues across the Trust have continued to participate in events as part of Black History month. CEO Raghuv Bhasin [shared what Black History month means to him](#) and our EMBRACE network organised a Food and Culture Day to recognise and celebrate the rich diversity, culture, and connection that make our BHT community so special.

From Kalari workshops, traditional food sharing, through to vibrant storytelling and poetry, it was wonderful to see everyone sharing, learning and coming together.



# Engaging with and listening to our local community

## International Men's Day

To celebrate International Men's Day, Health on the High Street hosted a Men's Health Day at Friars Square on 19 November. Over 40 men received MOT certificates and 30 more enquired about NHS health checks. Thirteen teams and charities supported the event, including Be Healthy Bucks for blood pressure, BMI, cholesterol and diabetes risk checks, and MIND for mental health advice. Council leaders Steve Broadbent and Isobel Darby attended, and CEO Raghuv Bhasin joined for a health check.



## Patient Experience workshops

The Trust ran the first two sessions in a series of interactive workshops based around [the NHS England Experience of Care improvement Framework](#). Earlier this month colleagues, volunteers and patients came together at Amersham and Wycombe Hospitals to shape the future of patient experience at the Trust. Further workshops are being held virtually and at Stoke Mandeville Hospital.

## National Cancer Patient Experience Survey

Supporting the National Cancer Patient Experience Survey on social media to raise awareness of those who were treated for cancer during April, May and June 2025 that they may be invited to take part in the survey.



For more information, visit [www.ncpes.co.uk](http://www.ncpes.co.uk)

# National campaigns and social media

## Stoptober



## Pharmacy First



## Public winter vaccine clinics



## Also supported to raise awareness:

- World Stroke Day
- Medicines Safety Week
- Bucks Baby Week
- Scalds and burns safety for Bonfire Night
- Op COURAGE



# In the press this month ...

[The Trust has reorganised its Ophthalmology services at Stoke Mandeville Hospital](#) to further improve its dedicated eye unit. The Mandeville Wing building has undergone a comprehensive refurbishment to provide an expanded setting for patients requiring specialist eye care.

In addition to refurbished waiting areas, consulting rooms, and treatment facilities, the area of the ophthalmology department has increased in size by 30%. This expansion enables a broader range of treatments and supports greater appointment availability for residents of Buckinghamshire



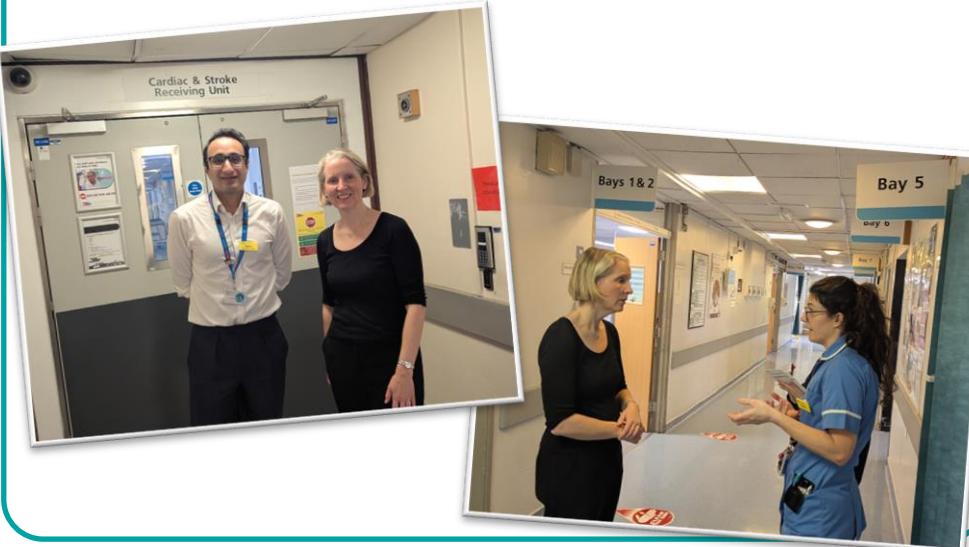
[Gold medal winning 'Room to Breathe' garden arrives at Amersham Hospital](#). We are delighted to announce the arrival of the Room to Breathe Garden at Amersham Hospital. This award-winning sanctuary, which captivated visitors at the RHS Chelsea Flower Show 2025 and earned a prestigious Gold Medal in the Container Garden category, has been reimaged as a permanent haven for wellbeing within the hospital grounds.



# In the press this month ...

Emma Reynolds MP visited Wycombe Hospital on 14 November for a meeting with Raghuv Bhasin, Interim Chief Executive and Charmaine Hope, Chief Estates and Facilities Officer of Buckinghamshire Healthcare NHS Trust.

During the visit, Emma Reynolds visited the Cardiac Rehab Unit, the existing Cath labs and the Cardiac and Stroke Receiving Unit (CRSU), where some of the most critically ill patients are taken. These facilities are vital for delivering world-class emergency cardiac care to local people. Emma heard from the team about the imminent plans for the new building at Wycombe Hospital and the exciting plans to break ground in early 2026.



[A recent Royal College of Physicians \(RCP\) visit to Buckinghamshire Healthcare NHS Trust](#) found a supportive training culture where resident doctors, consultants and educators work together to deliver high-quality patient care and education.

Resident doctors described an environment where 'everyone knows each other' and where civility, visibility and continuity make a real difference. Many had returned to the trust after earlier placements, citing positive learning experiences and strong consultant support. RCP senior officers praised the hospital's simulation facilities, describing them as excellent: modern, well-equipped, and used for learners at local, regional and even international level.

