

Appendix 4 – Trust CARE values awards

I am delighted to share this summary of the winners of our Trust CARE value awards. Every month from all nominations received from colleagues and members of the public, the Executive Management Committee award four winners, one for each of four categories, which are: Collaborate, Aspire, Respect, and Enable.

June 2025

Category	Name	Role	Nomination	Nominated by
Collaborate	Mark Broadway	HCA A&E	A patient was brought into A&E in severe psychological distress and had several episodes in which she actively attempted to self-harm, scream, shout and cry. This also resulted in other patients within the department becoming anxious and scared. Mark supported the patient during these episodes to ensure both she and our colleagues were safe. Mark physically supported her during these episodes and communicated to her in a calm, professional manner which enabled the patient to calm down and alleviate further anxiety and distress and to relieve the episodes quickly and safely. The patient was extremely grateful to Mark for his support and care during her attendance.	Colleague
Aspire	Mona Simkhada	Preceptorship Community Staff Nurse	I've had District Nurses coming out to me for the last 3 months and during this time Mona has been coming to attend my needs on a regular basis and always does so compassionately, explaining what she's doing and why, as well as offering her advice when needed. She has sometimes been accompanied by a student and doesn't just tell the student what to do but leads by example and asks the student various questions related to the task at hand, passing on her knowledge. I've been extremely impressed by Mona and her approach and can't sing her praises loud enough. She is truly appreciated by me and deserves a pat on her back.	Patient
Respect	Nepsy Ksebastian	Senior Physiotherapist Drake Ward Physiotherapist, AH	My brother recently attended Drake Ward for several physiotherapy sessions. Nepsy was his physiotherapist. Her dedication, professionalism and kindness were overwhelming. What I noticed the most was the fact that she treated him as an individual and communicated with him to ensure the best possible outcome. In what can sometimes be an uncaring world, she made him feel that he mattered. She encouraged and supported him, thus enabling him to take steps to help himself when each session ended. She went beyond the call of duty and changes lives. This deserves recognition.	Patient relative
Enable	Amy Collinge	Night Community Nurse ACHT, William Rathbone House, SMH	Amy always takes such care over her patients and treats them with such compassion and kindness. One example of her outstanding care was seen a few weeks ago when one of our patients in the community had died just before she arrived to see him to administer medication for distress. Amy stayed long after she should have gone home to verify his death perform last offices and support his wife and daughters who were distraught. Amy does a very stressful job on the night team as it is very busy and calls come in all night from all corners of the county and treats all her patients to kind compassionate care	Colleague