

Meeting the general equality duty

Title: Patient profile

Which of the three aims is this information relevant to?

Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.

Advance equality of opportunity between people who share a protected characteristic and those who do not.

Foster good relations between people who share a protected characteristic and those who do not.

How does this information help us to show we are paying due regards to advancing equality?

By looking at our patient profile by protected characteristic we can look at which groups are accessing our services. It enables us to look at patterns of service uptake and understand our patient flows. This can help us identify and understand any potential inequalities of access. A heightened awareness can help us to take a more proactive approach in ensuring equity of access across all the protected characteristic groups.

Patient Profile – Buckinghamshire Healthcare NHS Trust

Data presented in this document covers the period from 1 April 2018 to 31 March 2019. The snapshot was of all active data as at 6 April 2019.

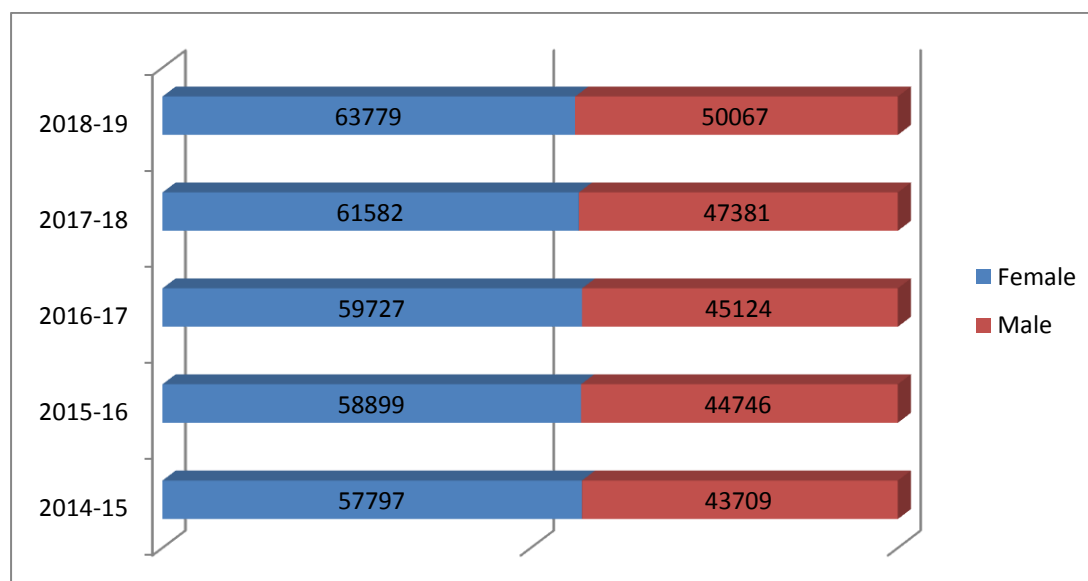
Section One – Inpatients

Inpatient activity includes all admissions and day case attendances.

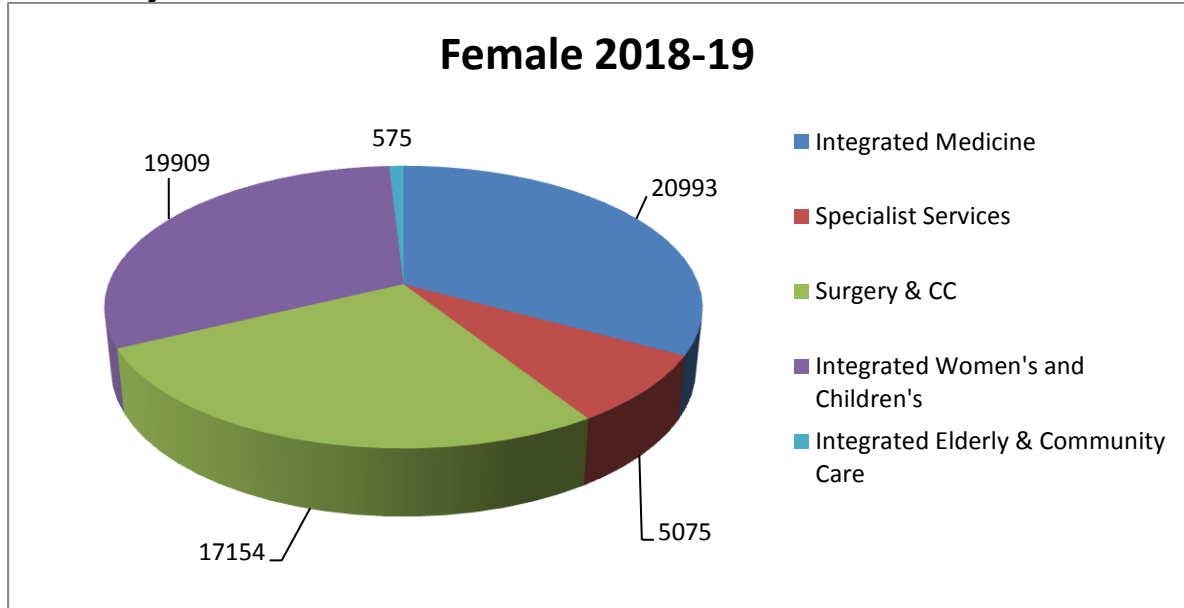
INPATIENTS BY GENDER

Female activity continues to be the larger gender group. This becomes a much more even split if the obstetrics activity is excluded from the overall data. The local population shows an even gender split across the county.

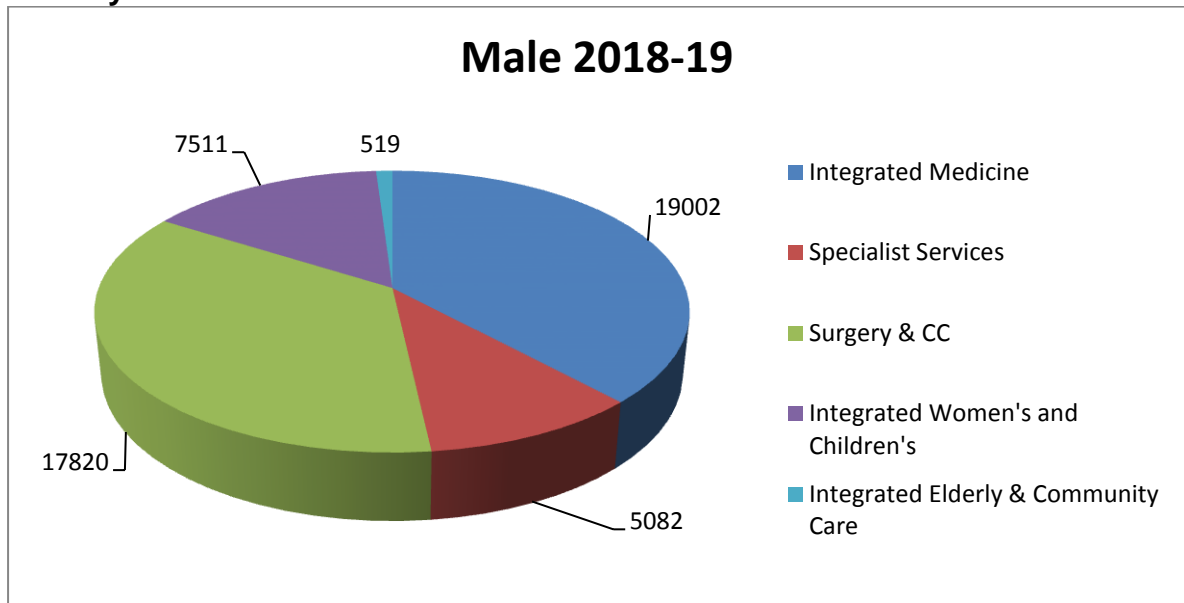
Inpatients	2014-15	2015-16	2016-17	2017-18	2018-19
Female	57797	58899	59727	61582	63779
Male	43709	44746	45124	47381	50067
Total	101506	103645	104851	108963	113846



Female by Division



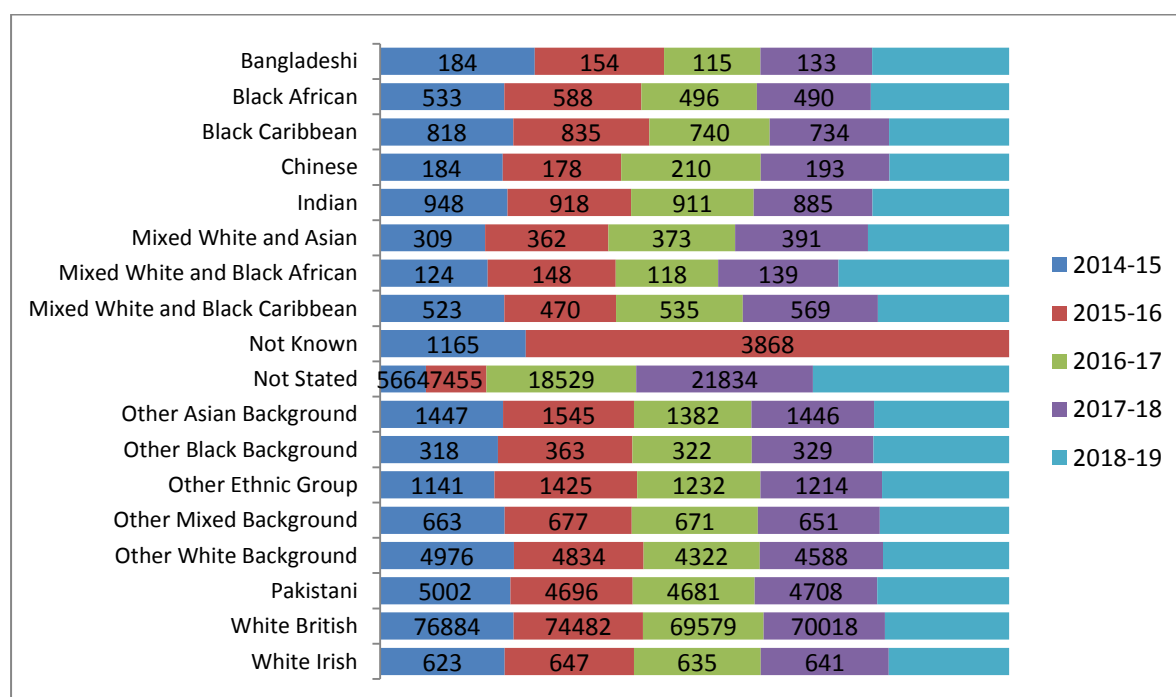
Male by Division



Inpatients by ethnicity

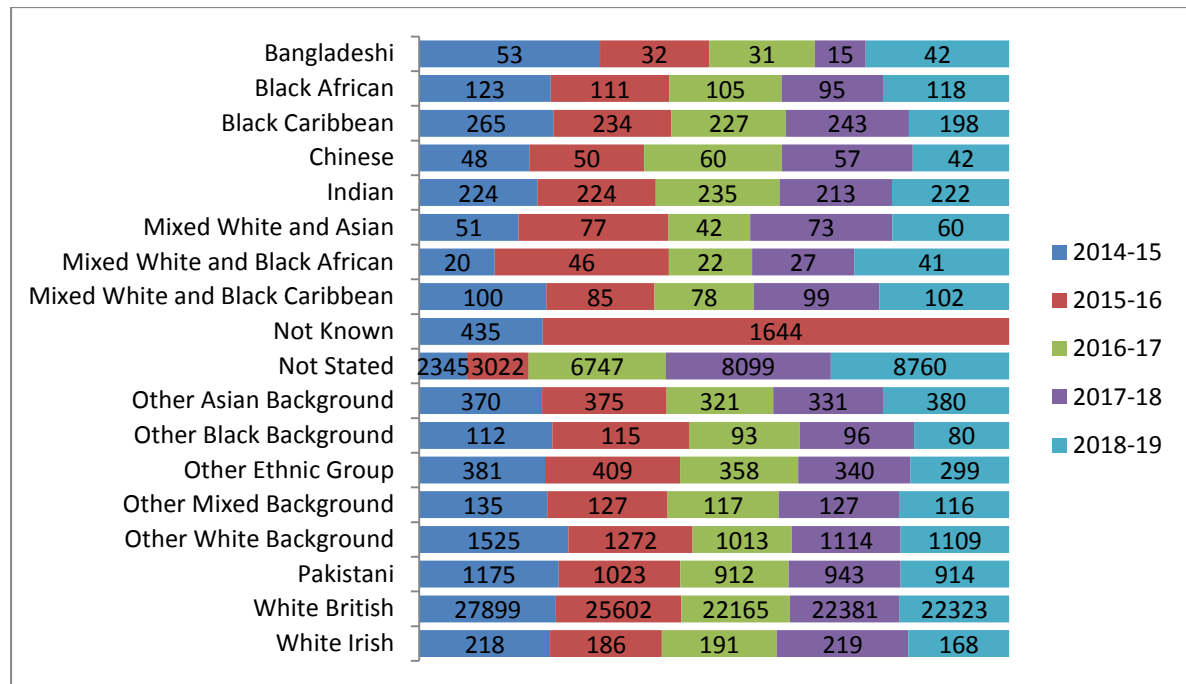
The number of patient records recording an ethnic group has dropped year on year. The percentage split in each recorded group has stayed similar during the last year despite admissions continuing to grow, a rise of more than 16% over the five reporting years.

Ethnic Group	2014-15	2015-16	2016-17	2017-18	2018-19
Bangladeshi	184	154	115	133	163
Black African	533	588	496	490	593
Black Caribbean	818	835	740	734	737
Chinese	184	178	210	193	180
Indian	948	918	911	885	1015
Mixed White and Asian	309	362	373	391	415
Mixed White and Black African	124	148	118	139	197
Mixed White and Black Caribbean	523	470	535	569	552
Not Known	1165	3868	0	0	0
Not Stated	5664	7455	18529	21834	24268
Other Asian Background	1447	1545	1382	1446	1590
Other Black Background	318	363	322	329	366
Other Ethnic Group	1141	1425	1232	1214	1268
Other Mixed Background	663	677	671	651	688
Other White Background	4976	4834	4322	4588	4699
Pakistani	5002	4696	4681	4708	5066
White British	76884	74482	69579	70018	71446
White Irish	623	647	635	641	603
Total	101506	103645	104851	108963	113846

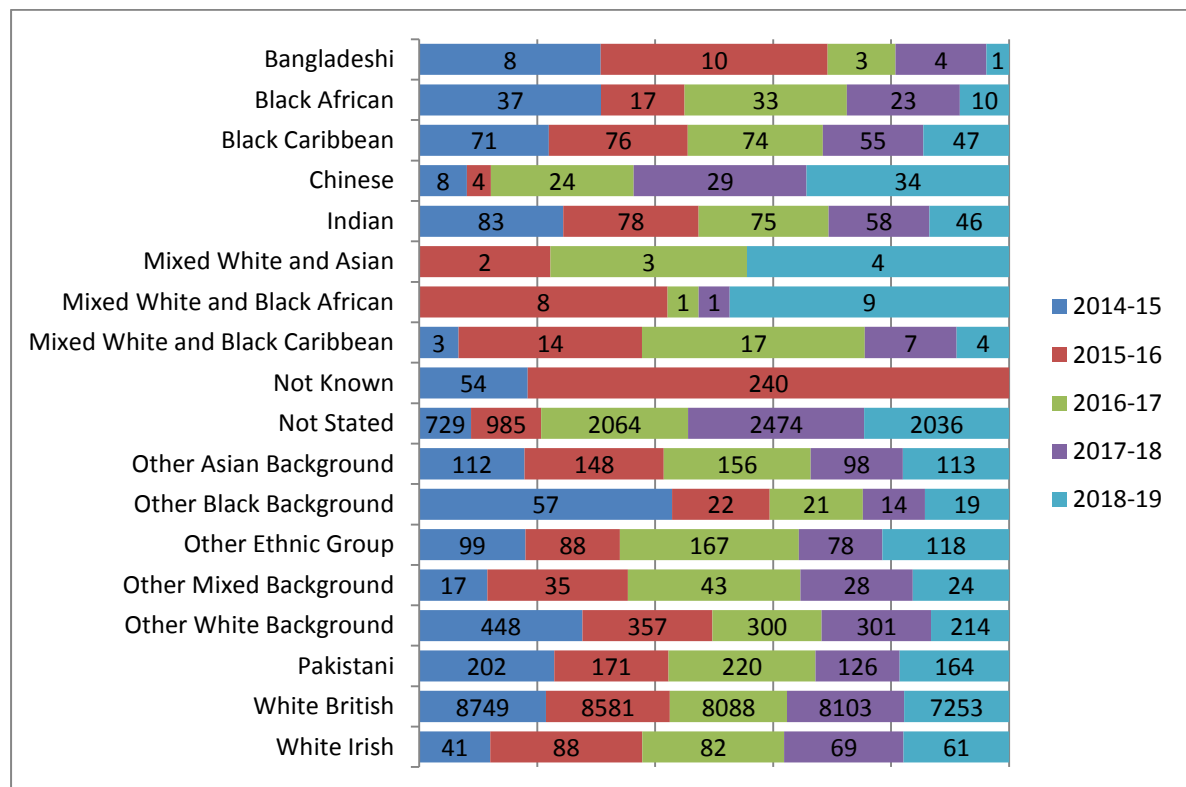


Inpatient Ethnic Group By Division

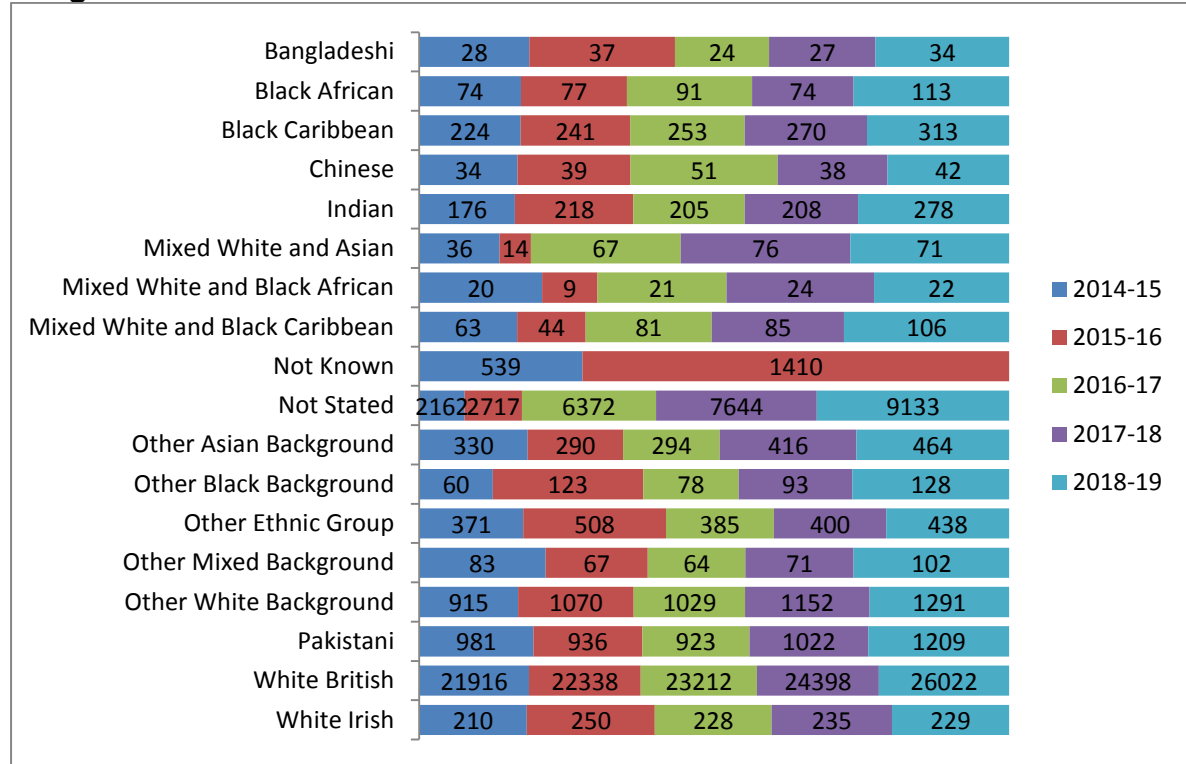
Surgery and Critical Care Division



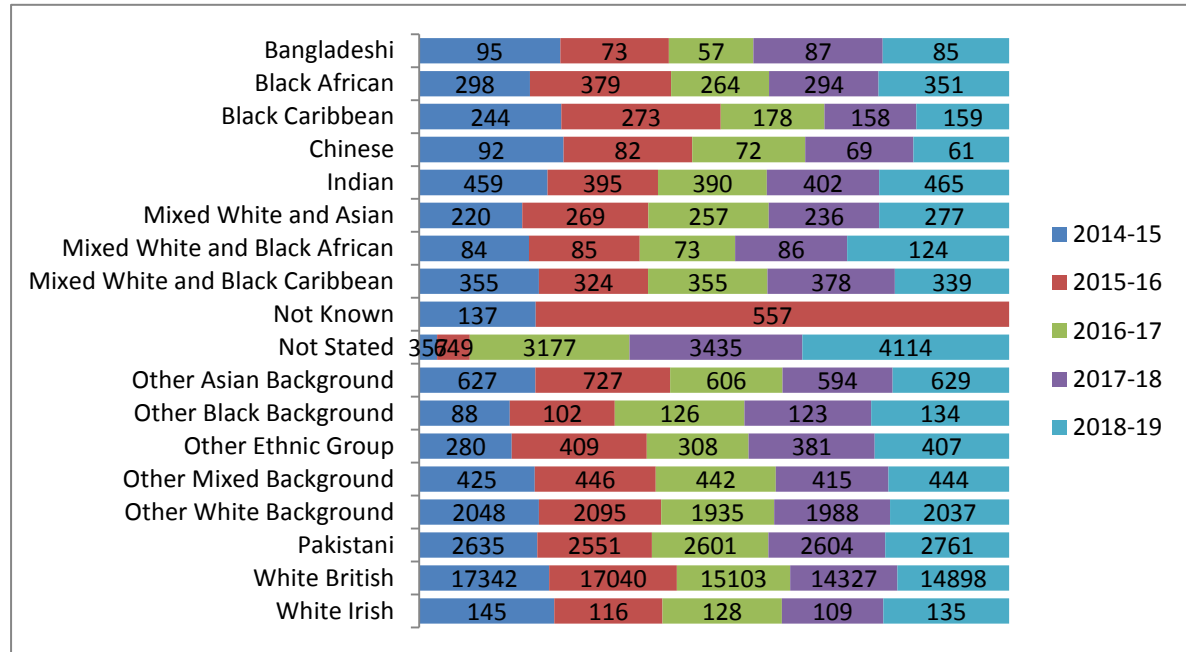
Specialist Services Division



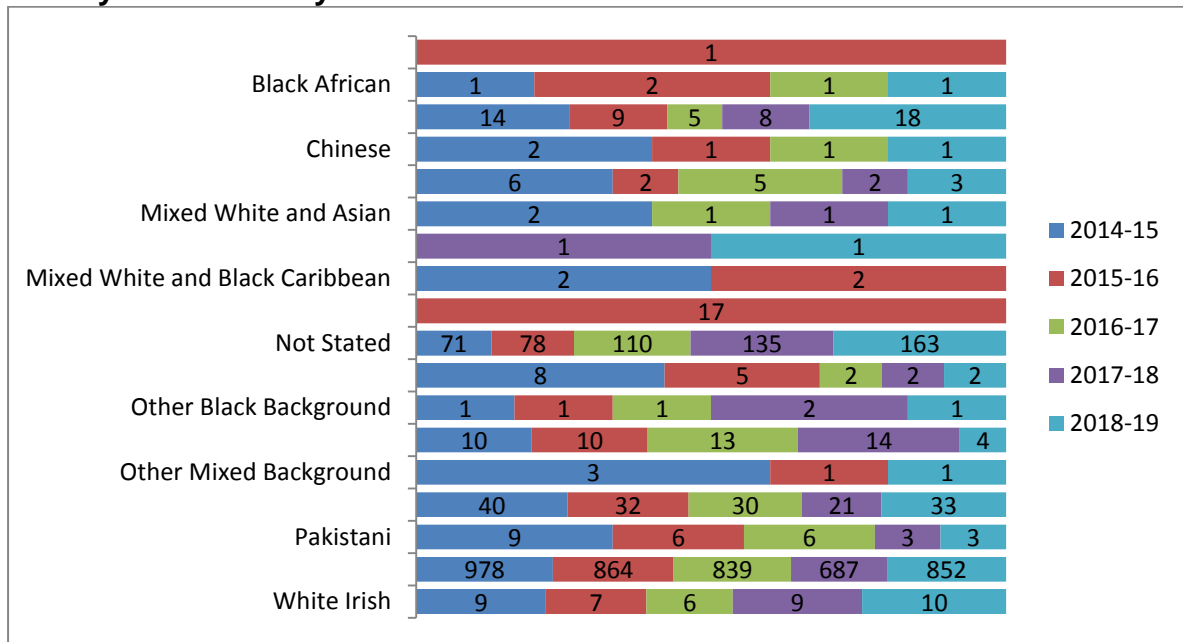
Integrated Medicine Division



Women & Children Division



Elderly & Community Care



Inpatients by age

The activity in the over 51 age band continues to grow year on year.. This also continues to be the largest age band with over 55% of all admissions.

Inpatients by Age	2014-15	2015-16	2016-17	2017-18	2018-19
0-16	15832	15917	15359	15415	17878
17-30	12061	12063	12035	11846	12062
31-50	20346	20955	20662	20537	20780
51 Plus	53267	54710	56795	61165	63126
Grand Total	101506	103645	104851	108963	113846

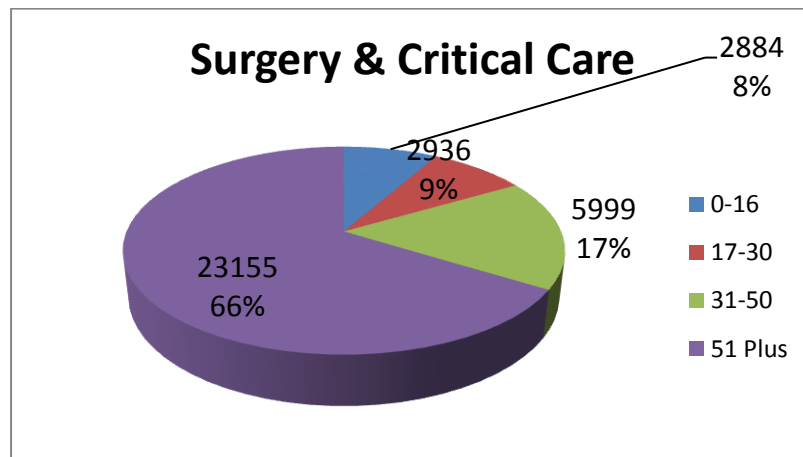


Inpatient Age by Division 2018-2019

The information below is a breakdown of age groups by division using just the 2018-19 activity and the age groups shown above.

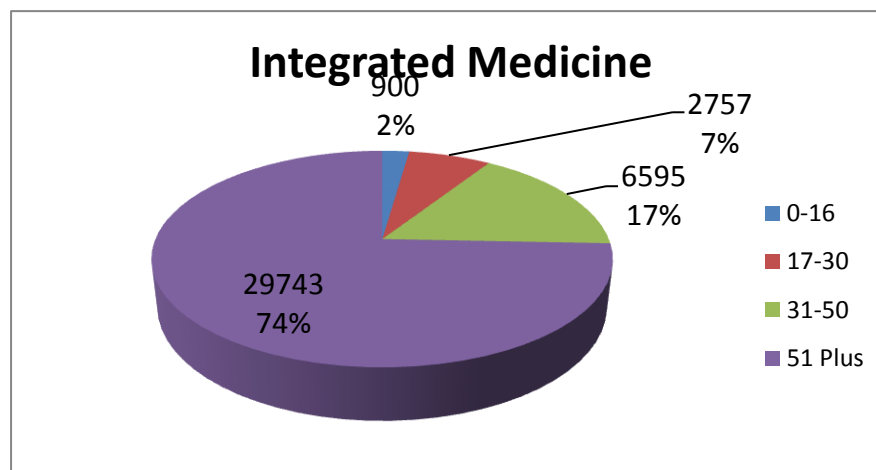
Surgery and Critical Care Division.

Inpatient Age Groups	%	Total
0-16	8%	2884
17-30	8%	2936
31-50	17%	5999
51 Plus	66%	23155
Total		34486



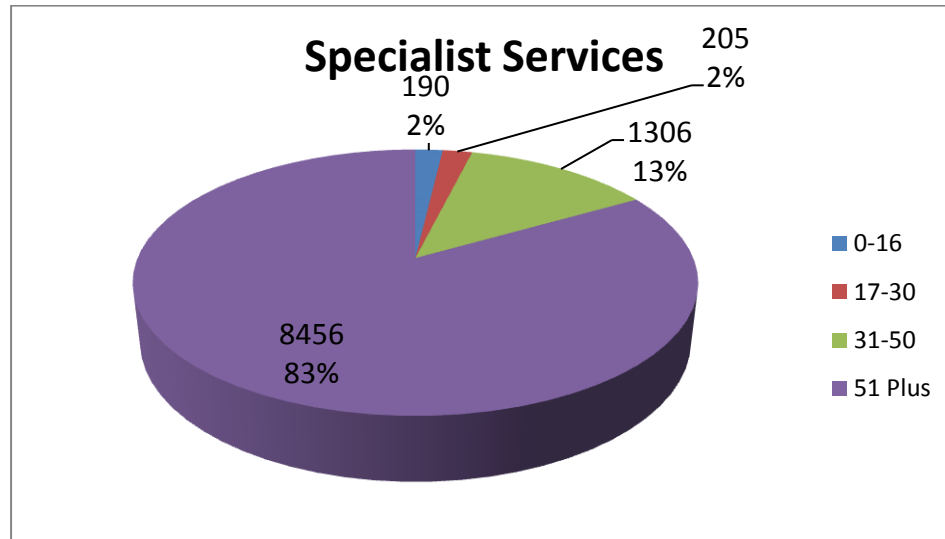
Integrated Medicine Division

Inpatient Age Groups	%	Total
0-16	2%	900
17-30	7%	2757
31-50	16%	6595
51 Plus	74%	29743
Total		39995



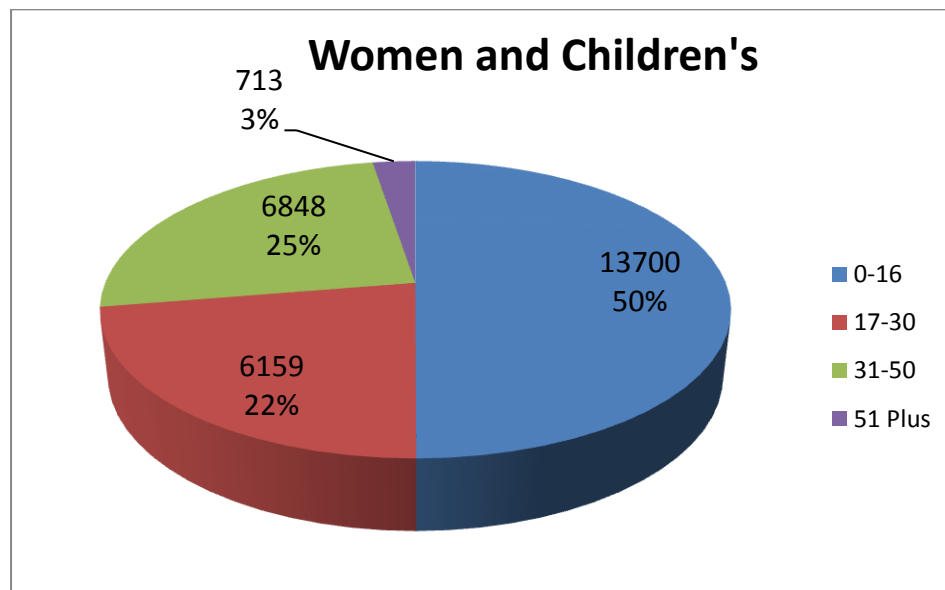
Specialist Services Division

Inpatient Age Groups	%	Total
0-16	2%	190
17-30	2%	205
31-50	13%	1306
51 Plus	83%	8456
Total		10157



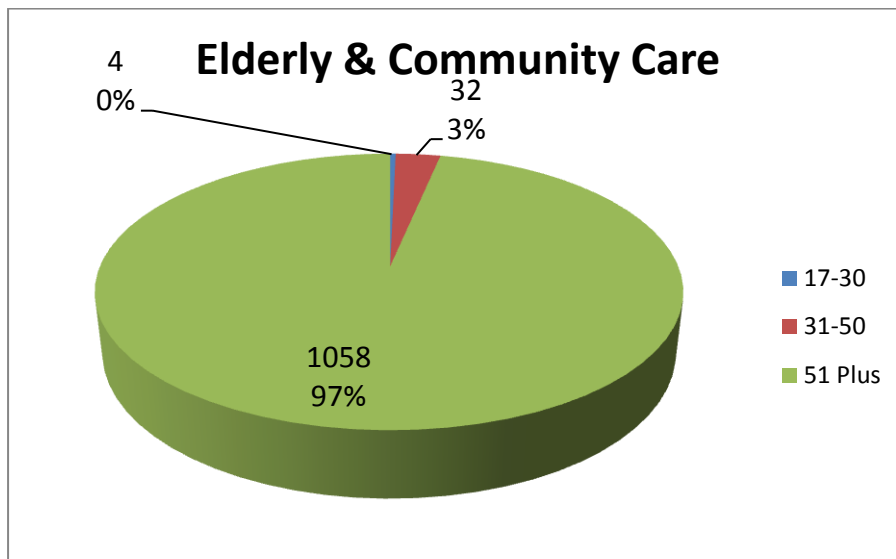
Women's and Children's Division

Inpatient Age Groups	%	Total
0-16	50%	13700
17-30	22%	6159
31-50	25%	6848
51 Plus	3%	713
Total		27420



Elderly & Community Care

Inpatient Age Groups	%	Total
0-16	0%	4
17-30	3%	32
51 Plus	97%	1058
Total		1094



Section Two - Outpatients

The outpatient activity covers all attendances for clinics held across all of the trust's locations.

Outpatients by gender

As with Inpatient activity, female attendances make up the larger part of outpatient activity as this is driven by the services provided within the trust. Female attendances account for 57% of the Trust's outpatient activity.

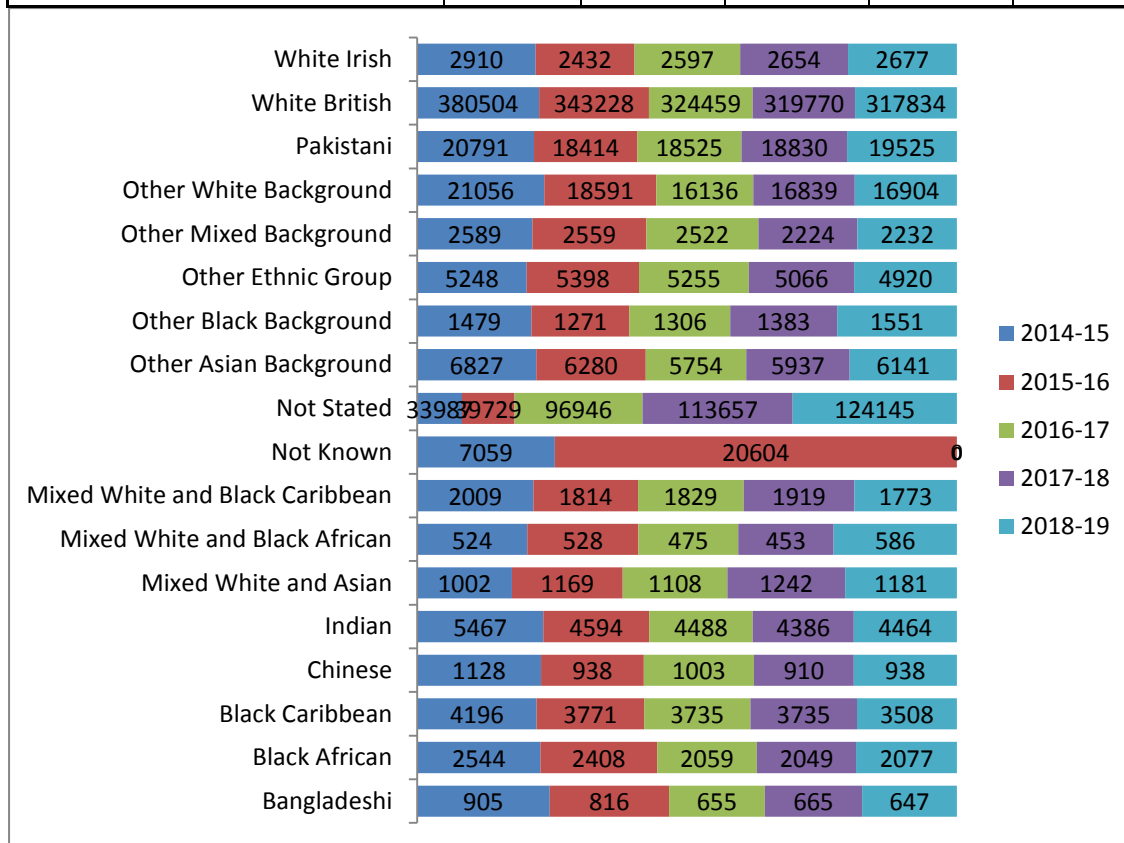
	2014-15	2015-16	2016-17	2017-18	2018-19
Female	295758	273832	279750	283646	289753
Male	204467	200712	209102	218073	221350
Total	500225	474544	488852	501719	511103



Outpatients by Ethnicity

Year on year ethnic groups have stayed relatively flat for outpatient attendances, although there is still an increase in the Not Stated category.

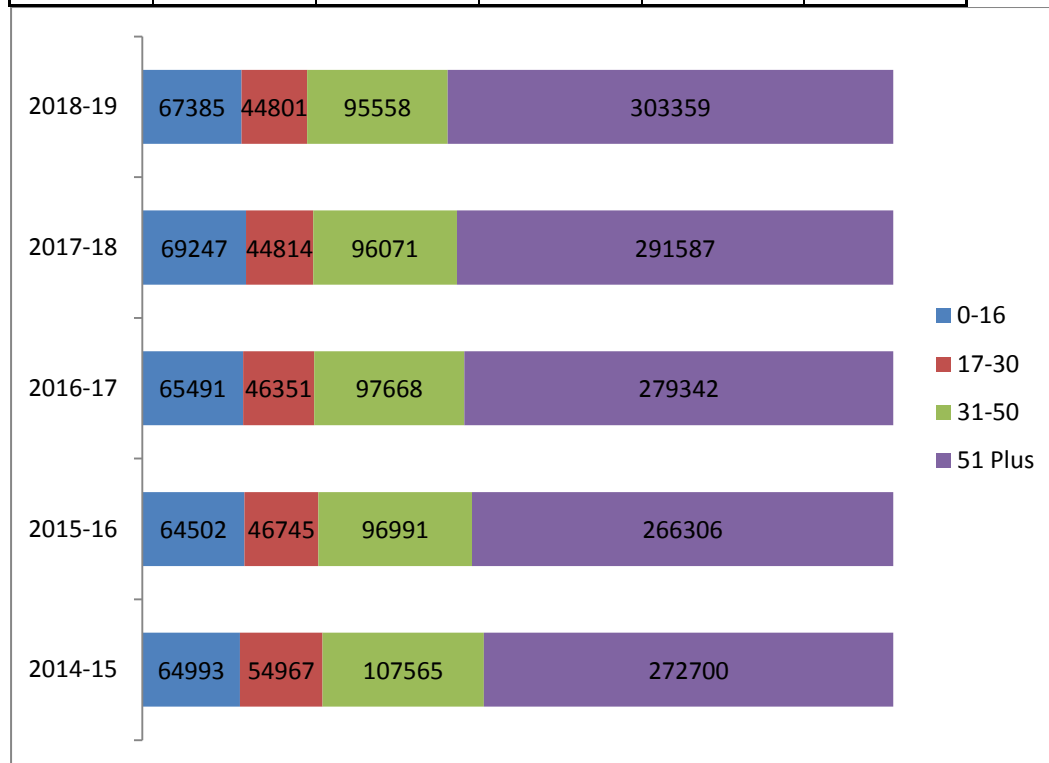
Ethnic Group	2014-15	2015-16	2016-17	2017-18	2018-19
Bangladeshi	905	816	655	665	647
Black African	2544	2408	2059	2049	2077
Black Caribbean	4196	3771	3735	3735	3508
Chinese	1128	938	1003	910	938
Indian	5467	4594	4488	4386	4464
Mixed White and Asian	1002	1169	1108	1242	1181
Mixed White and Black African	524	528	475	453	586
Mixed White and Black Caribbean	2009	1814	1829	1919	1773
Not Known	7059	20604	0	0	0
Not Stated	33987	39729	96946	113657	124145
Other Asian Background	6827	6280	5754	5937	6141
Other Black Background	1479	1271	1306	1383	1551
Other Ethnic Group	5248	5398	5255	5066	4920
Other Mixed Background	2589	2559	2522	2224	2232
Other White Background	21056	18591	16136	16839	16904
Pakistani	20791	18414	18525	18830	19525
White British	380504	343228	324459	319770	317834
White Irish	2910	2432	2597	2654	2677
Total	500225	474544	488852	501719	511103



Outpatients by age

There are slight movements in the overall age profile over the last five years with the 31-50 group dropping consistently and the over 51 age band increasing at an inverse rate. The over 51 band has increased by 4.5% in the last 5 years.

	2014-15	2015-16	2016-17	2017-18	2018-19
0-16	64993	64502	65491	69247	67385
17-30	54967	46745	46351	44814	44801
31-50	107565	96991	97668	96071	95558
51 Plus	272700	266306	279342	291587	303359
Total	500225	474544	488852	501719	511103



Outpatient “Did Not Attends” (DNA)

A DNA is defined as those patients who do not arrive for an appointment and do not notify the Trust in advance. This is different to cancellations which are recorded when patients notify the trust in advance that they cannot attend and many of these appointments can be reallocated to other patients. These definitions remain the same as for previous years.

Within the gender analysis, the gap remains the same with female DNA’s still being slightly higher than male. There continues to be a significant positive change in patients not attending and this drop can be associated with new reminder services introduced over the last two years causing a 20% reduction in appointments being missed.

As with previous years, the largest group for DNA is the 51 Plus. However, this percentage has declined this year along with other age groups and accounts for almost 40% of the missed appointments. This figure is in line with the overall age split of the county population and is therefore not statistically significant.

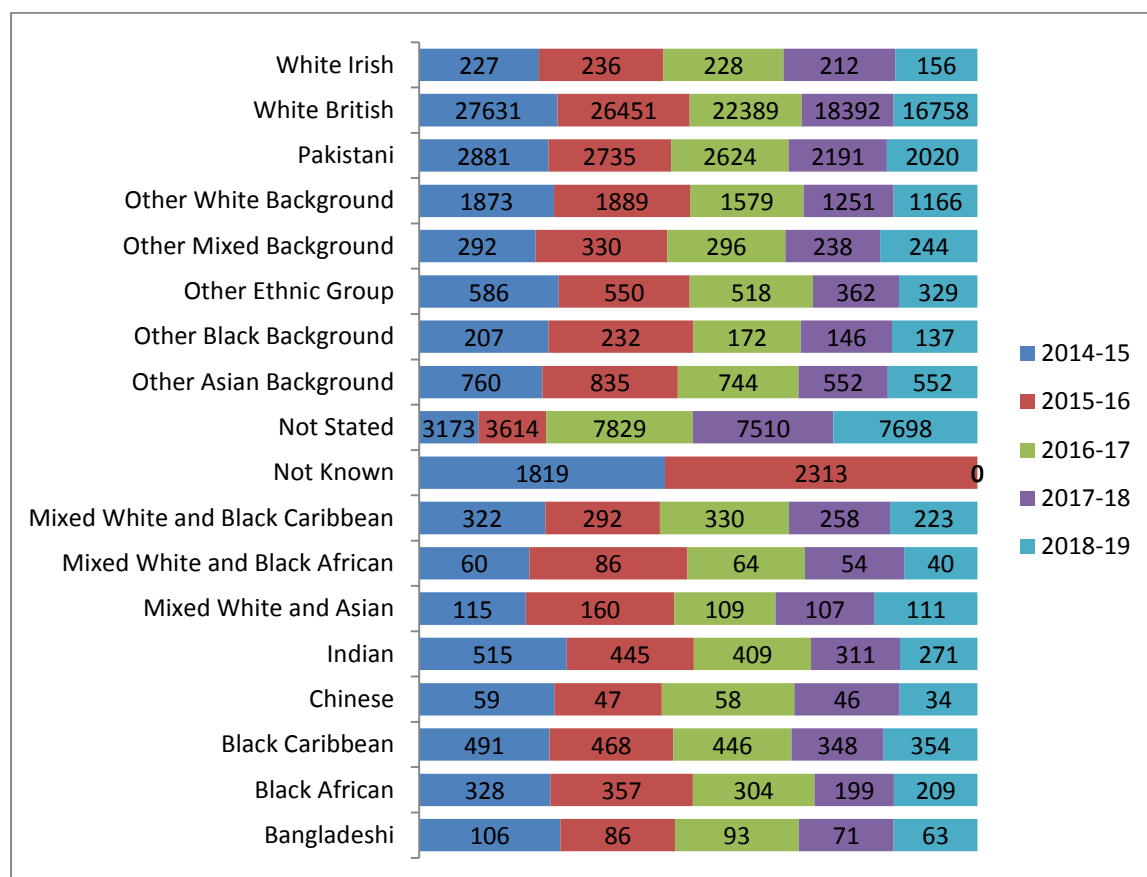
Outpatients “Did Not Attend” by Gender

	2014-15	2015-16	2016-17	2017-18	2018-19
Female	21536	21244	19576	16835	15926
Male	19909	19882	18616	15413	14439
Total	41445	41126	38192	32248	30365



Outpatient “Did Not Attend” by ethnicity

Ethnic Group	2014-15	2015-16	2016-17	2017-18	2018-19
Bangladeshi	106	86	93	71	63
Black African	328	357	304	199	209
Black Caribbean	491	468	446	348	354
Chinese	59	47	58	46	34
Indian	515	445	409	311	271
Mixed White and Asian	115	160	109	107	111
Mixed White and Black African	60	86	64	54	40
Mixed White and Black Caribbean	322	292	330	258	223
Not Known	1819	2313	0	0	0
Not Stated	3173	3614	7829	7510	7698
Other Asian Background	760	835	744	552	552
Other Black Background	207	232	172	146	137
Other Ethnic Group	586	550	518	362	329
Other Mixed Background	292	330	296	238	244
Other White Background	1873	1889	1579	1251	1166
Pakistani	2881	2735	2624	2191	2020
White British	27631	26451	22389	18392	16758
White Irish	227	236	228	212	156
Total	41445	41126	38192	32248	30365



Outpatient “Did Not Attend” by age

	2014-15	2015-16	2016-17	2017-18	2018-19
0-16	8264	8534	8350	6335	5769
17-30	6637	6526	6460	5459	5050
31-50	9903	10018	9304	7574	7482
51 Plus	16641	16048	14078	12880	12064
Total	41445	41126	38192	32248	30365

