



Putting People First

NRS Healthcare
Unit 29/30, Faraday Road
Rabans Lane Industrial Area
Aylesbury
Buckinghamshire
HP19 8RY
United Kingdom
Tel: 0845 123 8248 Fax: 0845 123 8249

Your Wheelchair Repair Service

I am pleased to inform you from 1st April 2015, NRS Healthcare will be undertaking the repair and planned preventative maintenance of your wheelchair.

NRS Healthcare runs wheelchair and community equipment contracts across the UK for a variety of different NHS and County Council services.

Our Service Centre is based in Aylesbury and our services will be undertaken by one of our competent staff.

What this means for you:

- Please continue to use your chair as instructed by the Wheelchair Service.
- We will be in contact to arrange your annual, planned maintenance visit when it is due.

But, if you need us:

- Please contact us on 0845 1238248 to report any faults with your wheelchair.
- If you had already reported this to the previous provider, the details will have been passed to us and we will be in contact shortly to arrange a visit.
- However, if you have any concerns please call us on 0845 1238248.
- If the chair is no longer required, please contact us and we will arrange a convenient time to collect the equipment.

If you have any queries regarding this letter, please do not hesitate to contact us on 0845 123 8248.

Yours sincerely,

Charlotte Sutton
Community Partnership Manager
(on behalf of Buckinghamshire Integrated Community Equipment Service)