

Minutes of the Annual General Meeting for 2015/16, held at 7.15pm on Thursday 29 September 2016 in the Education Centre, Stoke Mandeville Hospital

Present:

Voting Members:	Ms H Llewelyn-Davies	Chair
	Mr N Dardis	Chief Executive
	Mr R Jaitly	Non-Executive Director
	Mr G Johnston	Non-Executive Director
	Dr T Kenny	Non-Executive Director
	Mr N Macdonald	Chief Operating Officer
	Mrs C Morrice	Chief Nurse
	Mr J Drury	Director of Finance
	Mr W Preston	Deputy Director of Finance
Non-Voting Members:	Mr Ian Anderson	Director of Human Resources & OD
	Mr D Williams	Director of Strategy and Business Development
In Attendance:	Miss E Hollman	Director for Governance
	Mrs E Ryder	Senior Board Administrator (minutes)
Apologies:	Professor D Sines	Associate Non-Executive Director

1. CHAIR'S INTRODUCTION

The Chair welcomed all present and thanked staff for attending and arranging the health and information fair which had preceded the meeting, stating that it had been very interesting and that she had learnt a lot about the Trusts' and partners' services. The general meeting would cover the period April 2015 to March 2016 and there would be presentations covering the past year, as well as outlining the vision and aspiration of the Trust for the years ahead.

The Chair noted that the past year had been one of massive change under Neil Dardis' leadership and the Trust had taken real steps to improve the quality and experience patients received whilst in the Trust's care.

2. WE CARE – FILM

The meeting was shown a film in which Board members shared personal stories about CARE they had received from the Trust.

3. CHIEF EXECUTIVE'S REVIEW OF THE YEAR ENDED 31 MARCH 2016

The Chief Executive gave an overview of the year and noted the enthusiasm that had been present at the fair. He expressed his ambition for the future which centred on the BHT Way and three strategic priorities; Quality; People and Money. Work was already underway in musculoskeletal, diabetes, cardiac and stroke services as well as community hubs and innovation.

4. QUALITY AMBITION

The Chief Nurse noted how the Trust was continuing to improve quality of care highlighting reduced mortality, increased harm free care and improved patient experience.

5. MONEY AMBITION

The interim director of Finance informed the meeting of the Trust's financial performance explaining the Trust had delivered a cost improvement programme of £18m. Income was £370m and there had been a deficit of £10.867m. The external financing limit was undershot by £2.8m, with regard to the better payment practice code, 9-% of invoices were paid within 30

days (target 95%). There had been an unqualified audit opinion and 'value for money' on use of resources was qualified.

6. PEOPLE AMBITION

The Director of Human Resources noted that the Trust employs over 5,900 people from over 84 countries. The Trust was proud of the effort and engagement of 500 people in developing the new internal values: We Care: Collaborate; Aspire; Respect and Enable. The Trust was proud of the staff survey results and the improvement in staff engagement, noting that happy staff equalled a good patient experience.

7. QUESTIONS FROM THE PUBLIC

- Steve Baker MP for Wycombe congratulated the Trust and all the staff, on the transformation in staff engagement and noted that it was wonderful to see such a dramatic improvement in mortality rates which was a tribute to the hard work of local NHS staff. Mr Baker asked about access to services and plans for the future. The Director of Strategy noted that 200 patients had been involved in some community hub events to look at ideas for connecting services in the community and improving high volumes of services locally rather than travelling to a hospital.
- Chloe Lambert thanked the NHS in Buckinghamshire but explained the difficulties she was experiencing with musculoskeletal services not being joined up. The Director for Strategy explained that the musculoskeletal services were a real priority for the Trust and that better technology would provide a smooth pathway.
- Ms Lambert also queried the waste of returned drugs nationally and if Buckinghamshire NHS Trust were campaigning for this to be improved. The Medical Director explained that there was a lot of regulation around returned drugs however the Trust was committed to focusing on reducing waste where possible.
- Sue Talbot a volunteer in maternity noted that she loved volunteering at the Trust however she explained that recently she had experienced a very overcrowded paediatric A&E and queried if there was a strategy for addressing this overcrowding. The Chief Nurse responded saying that she was sorry, however there were unpredictable pressures which were complex and challenging but that staff worked hard to make people safe.
- Joseph Irvin asked about the infrastructure and the state of some of the older buildings around the Trust. The Director for Strategy explained that there was a long term estate strategy which would invest in theatres at Stoke Mandeville, ICU and A&E. At Wycombe, some services would move to a higher quality site. Additionally the Medical Director explained that models of care were changing and integrated care for the future would be closer to home.
- A volunteer raised a question around the difficulties faced around patient discharge. The Chief Operating Officer noted that there were ambitious plans to move patients through the system more quickly with multi teams making it easier to facilitate discharge.

The Chair thanked everyone for an inspirational AGM and there being no further business the meeting closed at 8.15pm.