How can I help reduce healthcare associated infections?

Infection control is important to the well-being of our patients and for that reason we have infection control procedures in place. Keeping your hands clean is an effective way of preventing the spread of infections. We ask that you, and anyone visiting you, use the hand rub (special gel) available at the main entrance of the hospital and at the entrance to every ward before coming in to and after leaving the ward or hospital. In some situations hands may need to be washed at the sink using soap and water rather than using the hand rub. Staff will let you know if this is the case.

www.buckshealthcare.nhs.uk
When you have been diagnosed with a condition that affects your bone marrow or lymph glands, you are much more at risk of infection than a member of the general public. This risk is high because it is much more difficult for you to fight infections.

This can be a very serious situation so needs to be acted on immediately.

It is with this in mind that we ask you to contact us urgently if you feel unwell. We will assess your condition over the telephone and may ask you to come to the hospital without delay so that we may start treatment promptly.

Please contact us urgently if you experience any of the following:

• Shivering, and / or feeling cold, with or without a temperature.
• Generally feeling unwell.
• Cough or shortness of breath.
• Excessive diarrhoea – more than 5 times in 24 hours.
• Vomiting and unable to keep any fluids down.
• Temperature of 37.5 or above.
• Sore, red or swollen PICC Line, Hickman Line or old IV cannula site.
• Or any symptoms that are causing you concern.

How to contact us

Emergency Phone No.

Oncology/Haematology CCHU
Stoke Mandeville Hospital

(Monday – Friday 9.00am – 5.00pm)

Office Hours: 01296 315125

Out of hours: 01296 316336 / 316339

(Stoke Mandeville Hospital – Ward 5)