

## Other services

Other services we provide are

**Open repair sessions** – Based in the outpatients department, these sessions are for when you need your hearing aid having a quick look at. Times are:

### Wycombe

Monday: 9:30am – 11:30am

Thursday: 2pm – 4pm

### Amersham

Wednesday: 9am – 11am

Wednesday: 3pm – 4pm

**Hearing therapy** – Provide counselling and coping strategies for managing your hearing loss and additional information and advice.

### **Contact details:**

Audiology department, ward 3A

Wycombe Hospital

Queen Alexandra Road

High Wycombe, Bucks

HP11 2TT

Telephone: 01494 425601

Fax: 01494 425198

If you require translation of this leaflet please let the department know.

# What happens next?

Information on the service you will receive

## Introduction

This information is for patients who have been referred by their GP or ENT (Ear, Nose and Throat) consultant for a hearing assessment.

## Your first appointment

Your first appointment will be about getting to know you and the problems you are having with your hearing. The Audiologist will discuss the problems and get an understanding of your lifestyle. We will then proceed to test your hearing and further explain the results to you. If you have a hearing loss we can fit you with two hearing aids. The Audiologist will take a cast of your ears in order to make the mould piece that will sit in your ear. Depending on the severity of your hearing loss, you may be eligible for open fits (Cordas).



## NHS hearing aids

All NHS hearing aids are digital behind the ear (BTE) hearing aids.

## Issue appointments

At your issue appointment we will fit the hearing aids to your hearing test and make sure that the aids are a comfortable fit. We will then explain everything about the hearing aids and also practice inserting them into your ears.



## Review appointment

Your review appointment will be two months after the fitting of your hearing aids. In this appointment we will see how you have been getting on with the hearing aids and if there are any adjustments we can make to help you hear better.