

## Audiology department contact details

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# Access to work

Information about the  
access to work  
programme which can  
help with job seeking or  
work difficulties faced by  
the deaf and hearing  
impaired

## What is access to work?

Access to Work is a programme funded by the Government and run through Jobcentre Plus. Access to Work can help deaf and hearing impaired people overcome difficulties faced at work as a result of their hearing impairment. The access to work programme also can help with difficulties hearing whilst job seeking.

## Who can get help?

Deaf or hearing impaired people who are:

- Job seeking
- In paid employment (permanent or temporary)
- Self employed
- Unemployed but about to start work

and whose hearing affects, or will affect their ability to do parts of their job, may be suitable for assistance.

**EACH CASE IS ASSESSED ON INDIVIDUAL MERITS**

## What sort of help is available?

The help that access to work will provide will vary depending on individual circumstances. The proportion of the costs that access to work will pay for, will also change depending on the situation. Examples of help provided include:

- Assistive listening devices for the workplace
- Equipment alterations

- Sign-language interpreters for interviews
- Support workers
- Help with transport costs (if you cannot use public transport)

## How to contact access to work

There are two ways to contact access to work. One is via speaking to the Disability Employment Advisor (DEA) at your local Jobcentre or Jobcentre plus. Another is to get in touch with your local Access to Work contact centre. For London and South East England the contact information is:

### Jobcentre Plus

### Access to Work Operational Support Unit

Nine Elms Lane

London SW95 9BH

Telephone: 020 8426 3110

Textphone: 020 8426 3133

Fax: 020 8426 3134

Email: [atwosu.london@jobcentreplus.gsi.gov.uk](mailto:atwosu.london@jobcentreplus.gsi.gov.uk)

Website: [www.direct.gov.uk/accesstowork](http://www.direct.gov.uk/accesstowork)

### THERE IS NO WALK-IN SERVICE

If you are likely to be eligible you will then be sent an application form to fill in and return. An access to work adviser will then contact you and your employer and make a decision about the best support for you and how to proceed.