How can I help reduce healthcare associated infections?

Infection control is important to the well-being of our patients and for that reason we have infection control procedures in place. Keeping your hands clean is an effective way of preventing the spread of infections. We ask that you, and anyone visiting you, use the hand sanitiser available at the entrance to every ward before coming in to or after leaving the ward. In some situations hands may need to be washed at the sink using soap and water rather than using the hand sanitiser. Staff will let you know if this is the case.

Alternative Transport
If you find you are able to get to one of our clinics you can ask a relative, neighbour or friend to bring you. If you have no transport you can contact one of the below services:

The Community Transport Hub
provides information, advice and guidance on Community Transport Services for Buckinghamshire. Telephone 0800 085 8480 or 01844 348834 Monday to Friday 8am to 5pm.

South Central Ambulance Service
This is a criteria based service. If you don’t fit their criteria they will suggest an alternative service. For information e-mail: TVnepts@scas.nhs.uk or call 0300 100 0015

British Red Cross
For a small charge a driver will collect you from your home, accompany you to your appointment and take you back home. For more information call 01908 270726.

Domiciliary (Home) visits for Warfarin clinic patients

A guide for patients who require Domiciliary (Home) visits for Warfarin testing.

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Who can have home visits

Clinics all over the South Bucks area and are like all other hospital appointments so we do encourage patients to come to our clinics if possible.

In some cases, where needed, patients are offered home visits on a permanent or temporary basis.

However, in both cases, there is criteria set that must be met before we can see you at home which are:
- you are “Housebound”
- your GP visits you at home.

You may be totally housebound or your mobility or medical condition is such that you are unable to visit your surgery.

How we plan for Home visits

We plan our Home Visits on a Friday morning the week before we are due to visit. We will document this as week commencing in your yellow books.

You can telephone us on that Friday after 2.30pm or on the following Monday to find out which day we are visiting you on: 01494 426270.

We cannot give you an exact time as our nurses may be delayed in traffic or have to spend a longer time with a patient who is unwell.

We do understand that sometimes hospital appointments are arranged that are difficult to change so please let us know in plenty of time if you are due a hospital appointment. All other appointments we ask that you avoid making on the day of our visit.

We will visit you between 9.00am and 4.00pm on the day we are due to visit and we will expect you to be home. If there is a delay for some reason the nurse or a colleague will telephone you.

Please have your yellow book to hand when the nurse calls.

We would be grateful if pets could be kept under control during our visit.

Access to your property

Some patients have key safes to their property or a special way in which they would like our nurses to access their property. Please let us know any key codes or ways in which you want us to gain entry to your home.

Any details you give us are kept in strict confidence. If for some reason we cannot gain entry to your home we will ring you or a relative to ensure you are safe.

Other times you should ring us

Like all of our patients you should ring us:

- if you have had a change in your medication including Antibiotics, Vitamins, painkillers, steroids and Herbal Medicines.
- If you have been in hospital having an operation or have just been unwell. It is important to get your INRs tested, back in range and stabilized.
- If you are going to have a procedure or dental work you may need a test beforehand.
- If you change your personal details, name, address, telephone number or GP.