How can I help reduce healthcare associated infections?
Infection control is important to the well-being of our patients and for that reason we have infection control procedures in place. Keeping your hands clean is an effective way of preventing the spread of infections. We ask that you, and anyone visiting you, use the hand sanitiser available at the entrance to every ward before coming in to or after leaving the ward. In some situations hands may need to be washed at the sink using soap and water rather than using the hand sanitiser. Staff will let you know if this is the case.

www.buckshealthcare.nhs.uk
Information and Appointment Line

The Information and Appointment Booking line is open:

**Monday to Friday** 08:30 to 16:30
(not including Bank Holidays)

Outside of these hours, if you need help, you should either contact your GP, the Out of Hours doctor, the 111 service or in an emergency call 999.

If we are unable to take your call there is an answering machine. Please leave your message, give your full name and telephone number, so we can call you back as soon as we are able.

**All clinics are by appointment**

The telephone number is:

Wycombe Hospital Clinic - 01494 426270
Stoke Mandeville Hospital Clinic - 01296 315510

Transport

If you do not fit the criteria for a domiciliary visit, there may be Voluntary Transport schemes running in your area. Call The Community Transport Hub on 0800 085 8480 for information.

The British Red Cross also offers transport and can be contacted on 01908 270726.

You could ask a relative, neighbour or friend to help or share a taxi or ask your GP for advice.

Further information:

If you require any further information
Please do not hesitate to call us on:

Stoke Mandeville - 01296 315510
Wycombe - 01494 426270

Monday to Friday 08:30 to 16:30
(not including Bank Holidays)
Domiciliary Visits – Home visits

In some cases, we do offer our patients home visits on a permanent or temporary basis.

However, in both cases, there are criteria that needs to be met before we can see you at home.

We visit patients who are visited by their GP at home. This may be because you are totally housebound or your mobility/medical condition is such, that you are unable to visit your surgery.

To establish which day we are going to visit, you should ring either after 2.30pm on that Friday or after 8.30am on the Monday of the week we are due to visit.

Please let us know if for some reason you will not be at home, you are unwell, or you are expecting to go into hospital as an inpatient or an outpatient.

Clinics

The Warfarin Clinics are held all over South Bucks at various locations. Details are as follows:-

**Mondays**
09:00 – 13:00 – Outpatient Department, Amersham Hospital
09:00 – 13:00 – Marlow Hospital OPD, Glade Road

**Tuesdays**
08:30 – 12:30 – Outpatient Department, Chalfont Hospital
08:30 – 11.10 – Lincoln House, Princes Risborough (last appt 11.05)
08:45 – 15:55 – CCHU, Stoke Mandeville Hospital
12:30 – 13:55 – Cross Keys Surgery, Chinnor (last appt 13.50)

**Wednesdays**
09:00 – 13:00 – Outpatient Department, Amersham Hospital
09:00 – 13:00 – Marlow Hospital OPD, Glade Road
09:00 – 12:00 – Orchard Surgery, Bourne End
14:00 – 15:55 – CCHU, Stoke Mandeville Hospital

**Thursdays**
08:00 – 12:00 – Ward 3B, Wycombe Hospital
09:00 – 15:55 – CCHU, Stoke Mandeville Hospital

**Fridays**
09:00 – 13:00 – Outpatient Department, Amersham Hospital
09:30 – 12.30 – Highfield Surgery, Hazlemere (alternate weeks with Stokenchurch)
09:00 – 11:30 – Stokenchurch Health Centre
09:30 – 12:30 – Hughenden Surgery (alternate weeks with John Hampden) (last appt 12.25)
09:30 – 12:00 – John Hampden Surgery, Prestwood (last appt 11.55)
When you need to call us

When you need to change your appointment

It is important for us to know if you cannot make an appointment so we can plan our staffing levels more effectively. We can also offer patients appointments who need them in an emergency.

When you change your medication

You should inform your clinic of any other medications you take: these also include any vitamins and herbal remedies. If you start, stop or change any medication, please inform the staff as these may affect your results and prevent the Warfarin from working correctly.

If you are having a procedure

You should always let us know well in advance if you are having a procedure in hospital. You may have to stop Warfarin or, reduce your Warfarin intake to get your INR to an acceptable level.

These will include Surgery, Angiograms, Colonoscopy/Endoscopy and Dental procedures.

Please contact the department as soon as you have a date for your forthcoming procedure.

If you change any of your personal details

It is very important that we have your current personal details, including your address and telephone numbers in case we need to contact you urgently.

If you have been in hospital

You should let us know if you have been admitted to hospital following an operation or even if you were unwell. It is important that we check your Warfarin to ensure you are on the correct dose and to ensure your Warfarin levels get back into range.