How can I help reduce healthcare associated infections?

Infection control is important to the well-being of our patients and for that reason we have infection control procedures in place. Keeping your hands clean is an effective way of preventing the spread of infections. We ask that you, and anyone visiting you, use the hand sanitiser available at the entrance to every ward before coming in to or after leaving the ward. In some situations hands may need to be washed at the sink using soap and water rather than using the hand sanitiser. Staff will let you know if this is the case.

www.buckshealthcare.nhs.uk
Follow us on Twitter @buckshealthcare

If you require a translation of this leaflet please call 01296 315858.
Index

<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>After a traumatic event</td>
<td>3</td>
</tr>
<tr>
<td>What may be the cause of your stress and anxiety?</td>
<td>3</td>
</tr>
<tr>
<td>Coping with every day pressures</td>
<td>4</td>
</tr>
<tr>
<td>How do I know whether I am suffering from stress and anxiety?</td>
<td>4</td>
</tr>
<tr>
<td>How to reduce your stress</td>
<td>5</td>
</tr>
<tr>
<td>How to take control of your life</td>
<td>6</td>
</tr>
<tr>
<td>What are the benefits of stress reduction</td>
<td>7</td>
</tr>
<tr>
<td>Children and teenagers’ reaction to their parent Or sibling sustaining an SCI</td>
<td>7</td>
</tr>
<tr>
<td>Professional Support within the NSIC and outside the hospital</td>
<td>8</td>
</tr>
<tr>
<td>Useful books and CDs</td>
<td>9</td>
</tr>
<tr>
<td>Useful Books and CDs for Teenagers and Children</td>
<td>11</td>
</tr>
</tbody>
</table>

Useful Books and CDs for Teenagers and Children

‘Supporting children when their parent has a spinal cord injury’ by the Dept of Clinical Psychology – this leaflet is available on every ward.


Audio CD: ‘Enchanted Meditations for Kids’ by Christine Kerr. Amazon.co.uk.


‘Sitting Still Like a Frog: Mindfulness Exercises for Kids’ by Eline Snell. www.Amazon.co.uk
After a traumatic event

When a member of your family has sustained a spinal cord injury (SCI), it is understandable if you are feeling under stress or anxious, not only for the person who has sustained the SCI, but also for you and your family.

What may be the cause of your stress and anxiety?

Some of your anxiety and stress could be due to the fact that you may be trying to juggle a variety of everyday tasks as well as coming to the hospital to visit your relative. Perhaps some of your everyday activities are about looking after young children or elderly parents, or it may be that you have other responsibilities such as work, running your own business or have other commitments. You may find it difficult to get to the hospital because you live far away or rely on others to bring you to the hospital. Sometimes, anxiety can also be caused by other underlying problems prior to your relative’s SCI. It is therefore not surprising if these factors leave you feeling emotionally and physically drained. Stress can affect how you feel, think or behave as well as having an impact on your health and wellbeing.

As individuals, we all experience and respond to challenging events in different ways. During this period in your life it is quite normal if you feel less able to cope or find it difficult to keep on top of everyday activities. Feeling stressed and anxious is a distressing experience in itself, but there are steps you can take to help you and your family manage and adapt so that you feel more in control of your life.
This leaflet provides some helpful information and guidance, in addition to listing other areas of support that you can access from both within and outside the NSIC.

**Coping with everyday pressures**
When we become stressed, it can be a result of how we are coping with daily pressures. Sometimes stress can have positive results, with the release of adrenaline which may leave you feeling energised, focussed and motivated. However, some people experience prolonged periods of stress which can lead to depression, raised blood pressure and other negative health results. We are all different and it does not mean that stress will impact on everyone in the same way.

Sometimes stress can turn into anxiety if a person feels apprehensive about the future. Intrusive thoughts and images may interfere with everyday activities, ultimately leaving that person feeling less able to cope with everyday challenges.

**How do I know whether I am suffering from stress and anxiety?**
This is a general guide to some of the thoughts and feelings that people experience when they are feeling stressed:-

**Physical symptoms**
- Muscle tension
- Headaches
- Dry mouth

**SIA Peer Adviser**
The Advisor visits the NSIC 3 days a week and has a stand in the main foyer (near the café) on the ground floor.

**Back Up Trust Family Mentoring**
Tel: 020 8875 1805
This service was set up to support partners and parents of people with SCI and can help you seek guidance on accessing information or services for your family after your relative has been discharged from the NSIC

**The Hospital Chaplaincy Service**
Tel: 01296 316675

**Staff**
Talk to any member of staff on the ward

**Useful books and CDs**
‘Coping with Anxiety’ by the Department of Clinical Psychology, NSIC, Stoke Mandeville Hospital

‘Auto hypnotic Relaxation CD including ‘Sounds of the Sea’’ by Professor Paul Kennedy. This CD can be obtained directly from the Dept. of Clinical Psychology

Audio CD: ‘Relaxation Techniques, Reduce Stress and Anxiety and Enhance Well-Being’ by Lilian Nejad and Katerina Volny. This can be ordered through www.Amazon.co.uk
During the workshop they are encouraged to express their feelings and learn healthy ways to cope, based on their age. Please contact the Clinical Psychology Department for further information on dates and registration at 01296 315823.

Please see the back of this leaflet for additional information on supporting Teenagers and children (page 11).

**Professional Support within the NSIC and outside the hospital**

Additional areas where you can receive support are:

- **The Family Counselling Service**
  Tel: 01296 315858
  Should you wish to talk about the contents of this leaflet or speak to a professional counsellor, please contact the Family Counsellor on the above telephone number.

  Leaflets on the Family Counselling Service are on display on the wards and in the main foyer.

- **The Dept. of Clinical Psychology**
  Tel: 01296 315823

- **The Spinal Injuries Association (SIA)**
  Tel: 0845 678 6633 or [www.spinal.co.uk](http://www.spinal.co.uk)

  SIA offer the following services:— **Freephone advice line on 0800 980 0501**

  **Relatives Message board and Relative Link Scheme**

  They also have an extensive range of leaflets on SCI.

  ➢ Nausea
  ➢ Feeling shaky or dizzy
  ➢ Racing heart
  ➢ Bowel or bladder problems
  ➢ Sweating
  ➢ Exhaustion
  ➢ Palpitations
  ➢ Feeling generally run down

**Emotional symptoms, behaviour and thoughts**

- Spontaneous intense emotion
- Sleep difficulties
- Irritability or anger
- Low in mood
- Racing thoughts and difficulty in concentrating
- Feeling overwhelmed
- Numbness
- Excessive drinking
- Loss of appetite or binge eating
- Inability to relax
- Feeling very unsociable
- Short-term memory loss

**How to reduce your stress**

The best way to lower stress levels is to take some time out and be more kind to yourself, especially around expectations on how you should be coping. Although you may be playing a key part in supporting your relative during their rehabilitation, it is important that you listen to your body when it is telling you to slow down. To continually ignore these signs could lead to further health problems.
How to take control of your life
You may find any of the following steps helpful:

- Think about the things that have helped you to relax in the past – perhaps it might be listening to music, humour, meeting up with friends, reading a book?

- If you find it difficult to relax or sleep, yoga, meditation or relaxation and breathing techniques are very helpful

- Eat balanced, healthy and regular meals and/or snacks to provide the energy you need

- Avoid large amounts of caffeine, alcohol, sugar or nicotine

- Get some fresh air and cardiovascular exercise such as walking, jogging, swimming or playing some form of sport. Any or all of these pursuits can help to maintain your wellbeing

- Find ways to switch off – try something new or resume a relaxing activity and avoid highly stimulating activities, particularly at the end of the day

- Give yourself permission to feel sad, to cry and to talk

- Buy a notebook and write down all the things that are worrying you. This helps to empty the mind and may be useful in the afternoon, so as to avoid stimulation before going to sleep

- Share responsibilities with other family members or friends who are willing to help.

See the back of the leaflet for additional areas of support (on Page 8).

What are the benefits of stress reduction?
Looking after yourself and managing your stress levels can help you to survive a particularly demanding period in your life, enable you to think more clearly, and become more receptive to any changes and adaptations that you may have to make in your life. Lowering stress levels can also be beneficial to your health by reducing blood pressure and helping to alleviate depression. You may find that managing stress in healthy ways has a positive impact on your loved one.

Children and teenagers’ reaction to their parent or sibling sustaining an SCI
Most children and teenagers will adjust well in times of difficulty as long as they feel safe and loved. When there is an illness or injury in the family, some of the younger members of your family may need a little bit of extra support in order to adjust. You may discuss these concerns with the Family Counsellor or one of the Clinical Psychologists.

The Department of Clinical Psychology holds a Child and Sibling workshop open to children between the ages of 6 to 16 in November each year. During the workshop, children and young adults will receive peer support and education about SCI in an imaginative and enjoyable setting here at the NSIC.