

# Meeting the general equality duty

## **Title:** Patient profile

### **Which of the three aims is this information relevant to?**

Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.

Advance equality of opportunity between people who share a protected characteristic and those who do not.

Foster good relations between people who share a protected characteristic and those who do not.

### **How does this information help us to show we are paying due regards to advancing equality?**

By looking at our patient profile by protected characteristic we can look at which groups are accessing our services. It enables us to look at patterns of service uptake and understand our patient flows. This can help us identify and understand any potential inequalities of access. A heightened awareness can help us to take a more proactive approach in ensuring equity of access across all the protected characteristic groups.

## Patient Profile – Buckinghamshire Healthcare NHS Trust

Data presented in this document covers the period from 1 April 2017 to 31 March 2018. The snapshot was of all active data as at 6 April 2018.

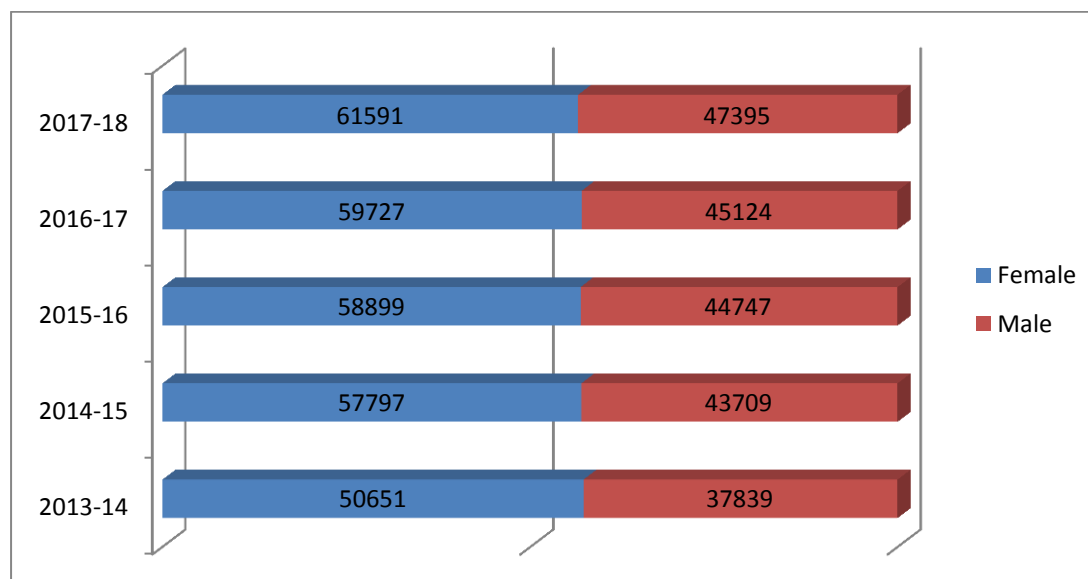
### Section One – Inpatients

Inpatient activity includes all admissions and day case attendances.

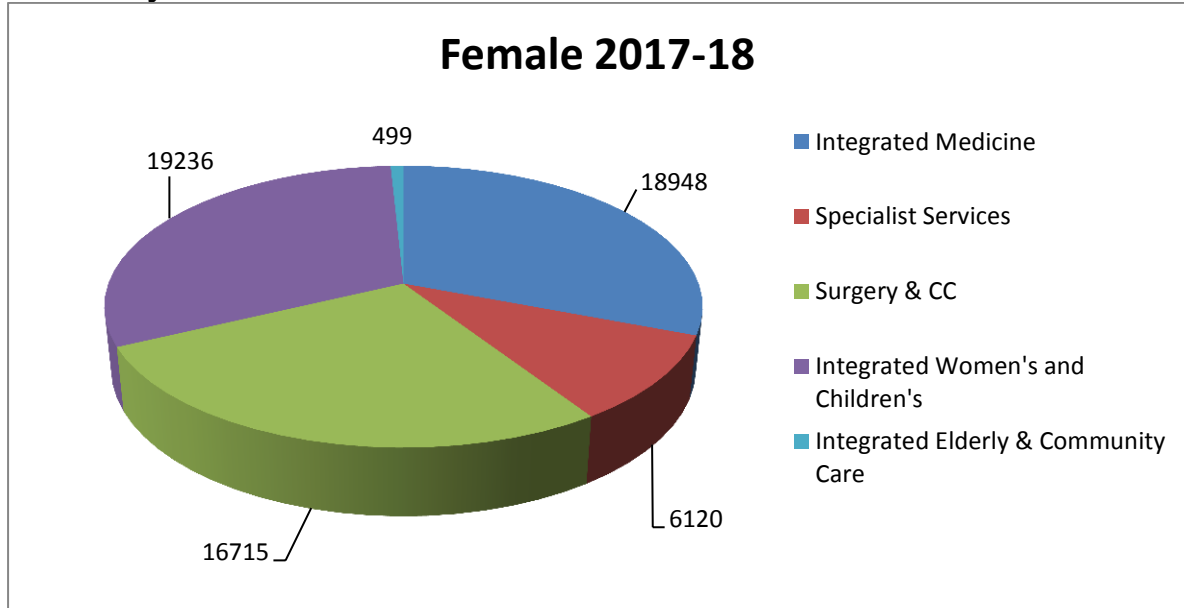
#### IN PATIENTS BY GENDER

Female activity continues to be the larger gender group with 57% of all activity. This becomes a much more even split if the obstetrics activity is excluded from the overall data. The local population shows a fairly even gender split across the County.

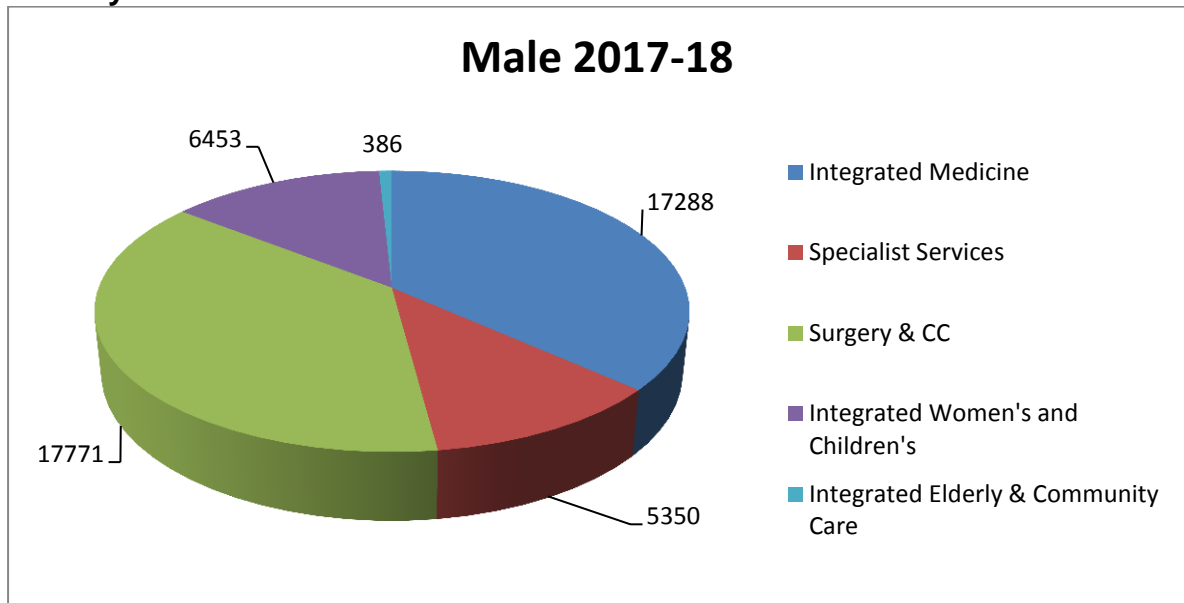
Inpatients	2013-14	2014-15	2015-16	2016-17	2017-18
Female	50651	57797	58899	59727	61591
Male	37839	43709	44747	45124	47395
Total	88490	101506	103646	104851	108986



**Female by Division**



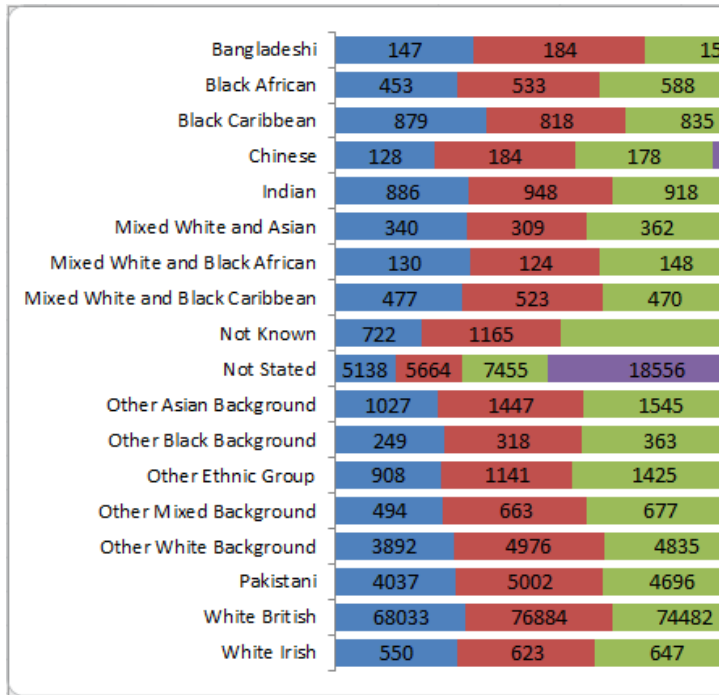
**Male by Division**



## Inpatients by ethnicity

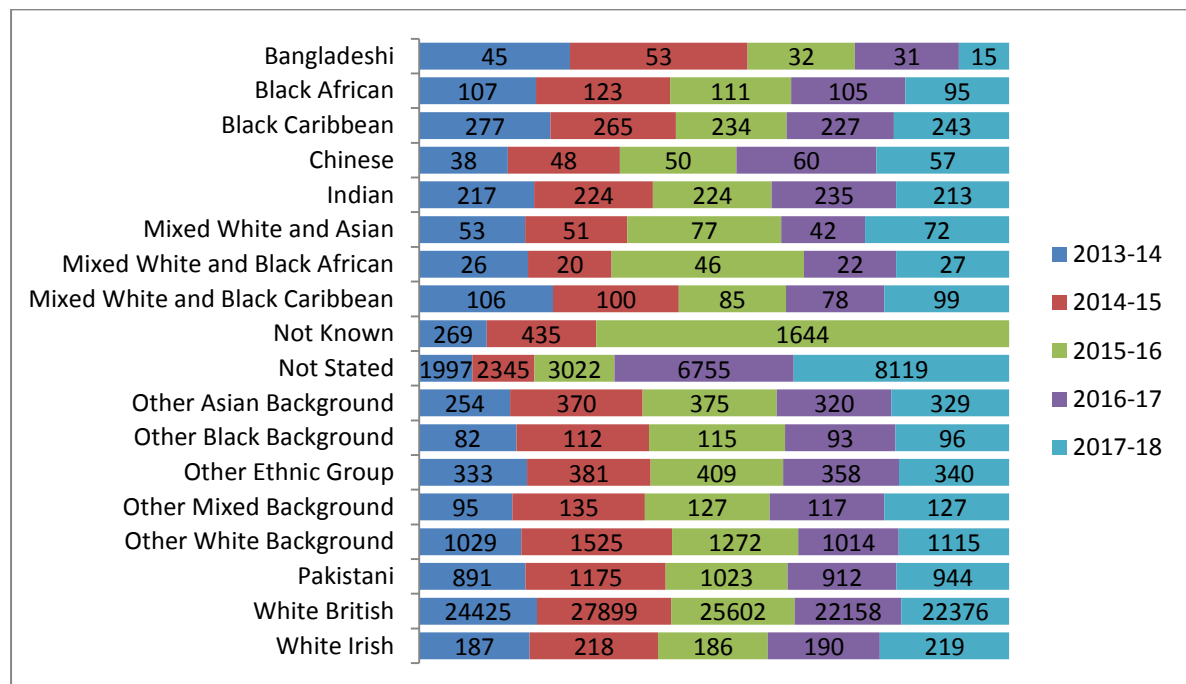
The number of patient records recording an ethnic group has dropped year on year. The Not Known category has moved completely within Inpatient activity to the Not Stated Category. This Category has also seen a large climb in the numbers of Ethnic group not being captured on the new PAS system which is reflected by a small drop in most other groups. Overall admissions continue to grow, a rise of almost 15% over the five reporting years.

<b>Ethnic Group</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>
Bangladeshi	147	184	154	115	133
Black African	453	533	588	496	490
Black Caribbean	879	818	835	740	734
Chinese	128	184	178	210	191
Indian	886	948	918	911	885
Mixed White and Asian	340	309	362	373	390
Mixed White and Black African	130	124	148	118	139
Mixed White and Black Caribbean	477	523	470	533	568
Not Known	722	1165	3868	0	0
Not Stated	5138	5664	7455	18556	21910
Other Asian Background	1027	1447	1545	1381	1445
Other Black Background	249	318	363	322	329
Other Ethnic Group	908	1141	1425	1232	1214
Other Mixed Background	494	663	677	671	651
Other White Background	3892	4976	4835	4318	4589
Pakistani	4037	5002	4696	4684	4708
White British	68033	76884	74482	69557	69969
White Irish	550	623	647	634	641
<b>Total</b>	<b>88490</b>	<b>101506</b>	<b>103646</b>	<b>104851</b>	<b>108986</b>

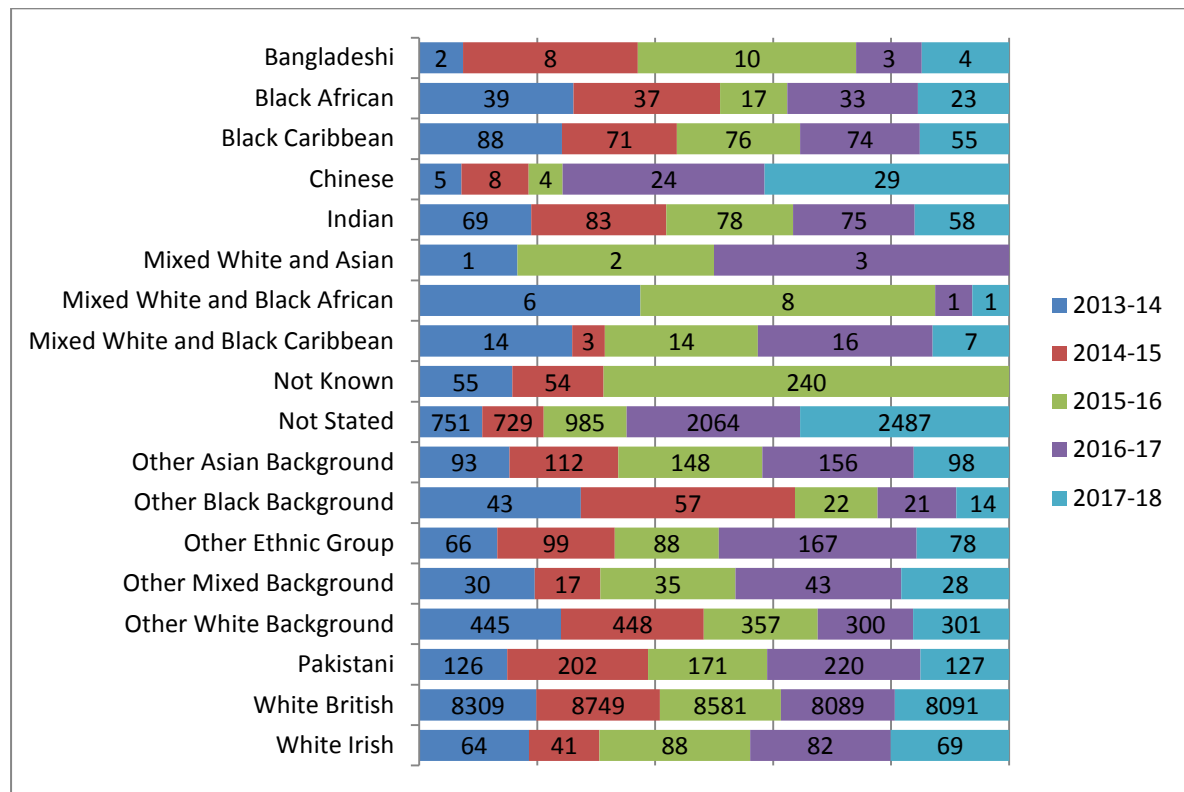


### Inpatient Ethnic Group By Division

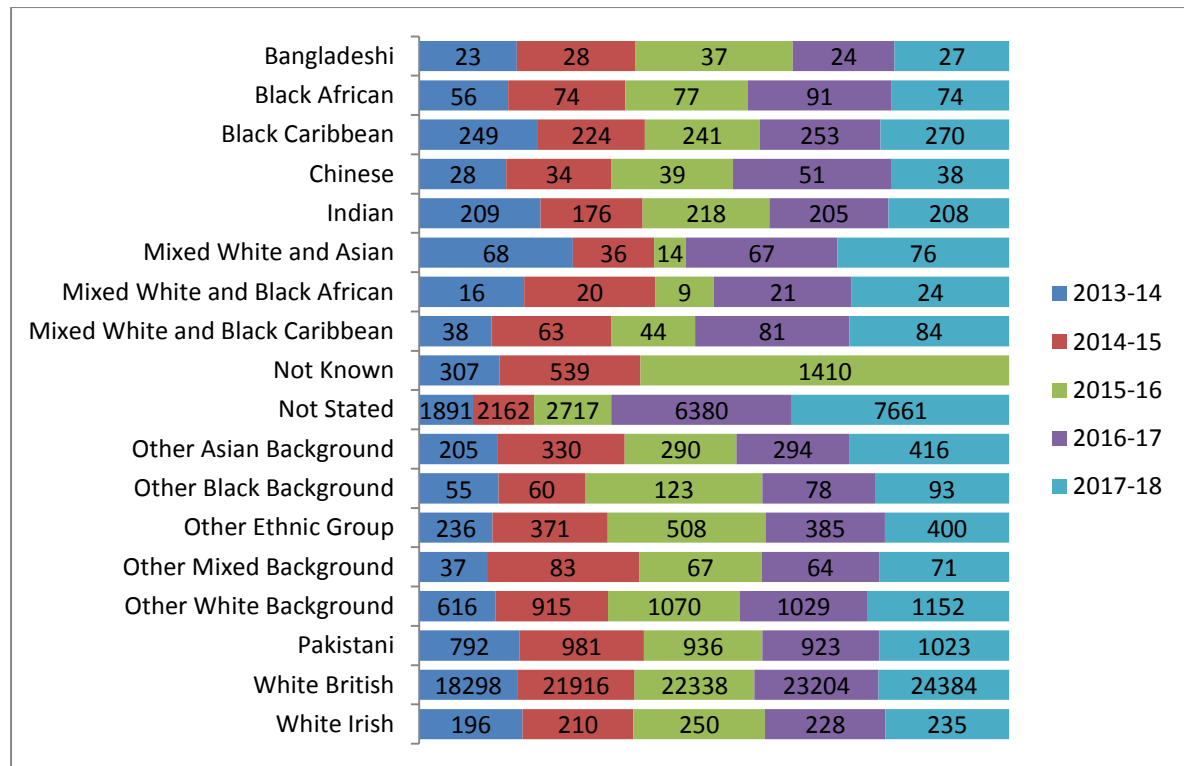
#### Surgery and Critical Care Division



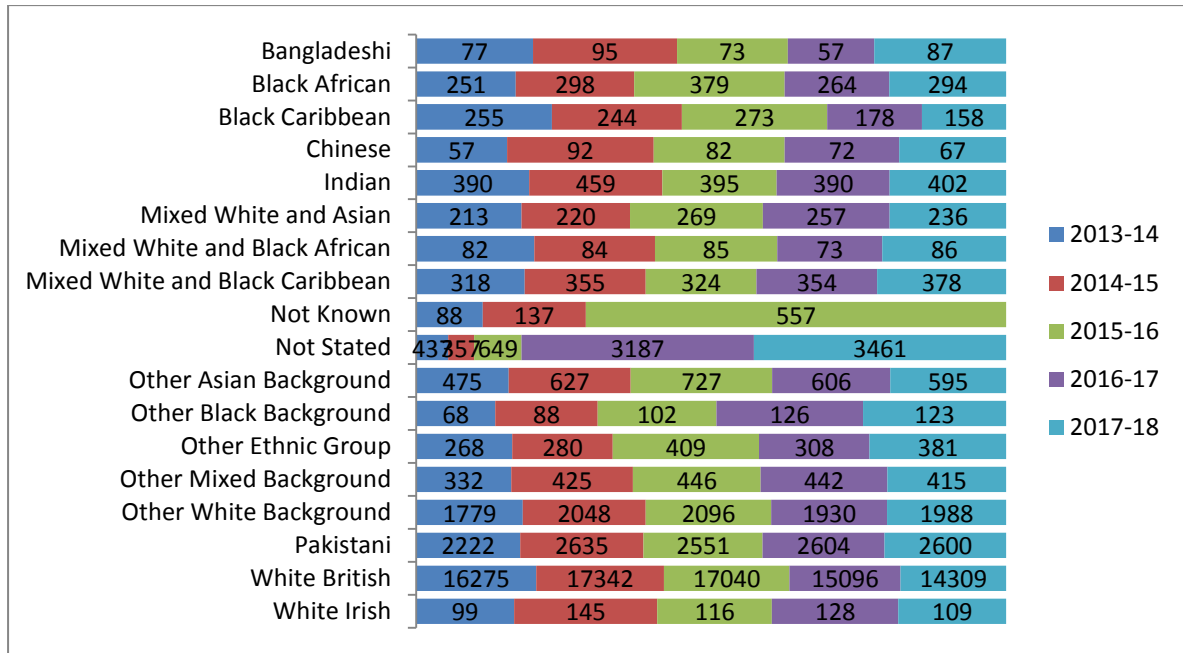
### Specialist Services Division



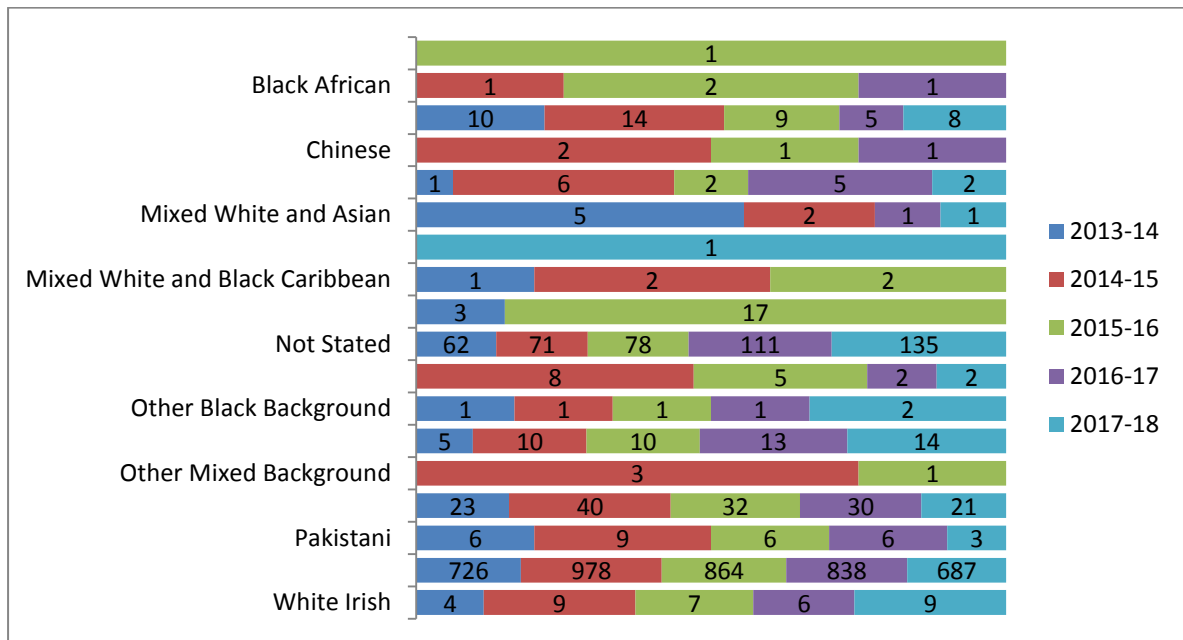
### Integrated Medicine Division



### Women & Children Division



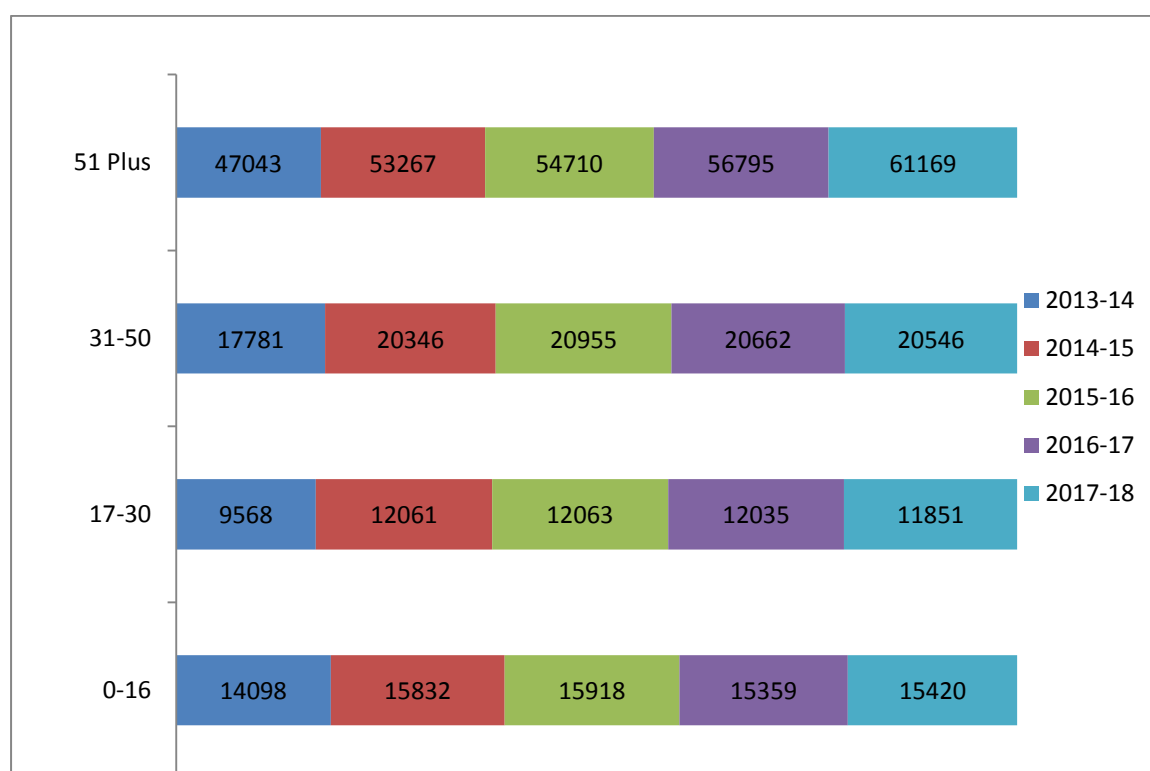
### Elderly & Community Care



## Inpatients by age

The over 51 age band continues to grow year on year whilst the other bands have remained fairly stable for the last four years. This also continues to be the largest age band with over 56% of all admissions.

<b>Inpatients by Age</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>
0-16	14098	15832	15918	15359	15420
17-30	9568	12061	12063	12035	11851
31-50	17781	20346	20955	20662	20546
51 Plus	47043	53267	54710	56795	61169
<b>Grand Total</b>	<b>88490</b>	<b>101506</b>	<b>103646</b>	<b>104851</b>	<b>108986</b>



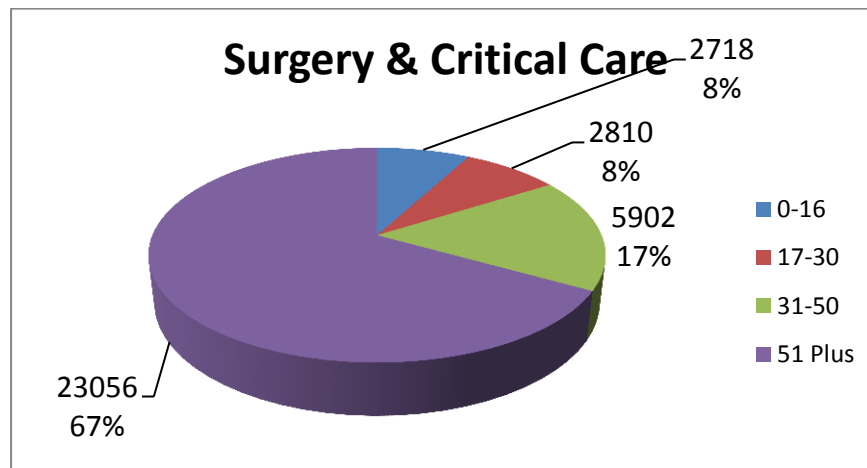
## Inpatient Age by Division 2017-18

The information below is a breakdown of age groups by division using just the 2017-18 activity and the age groups shown above.



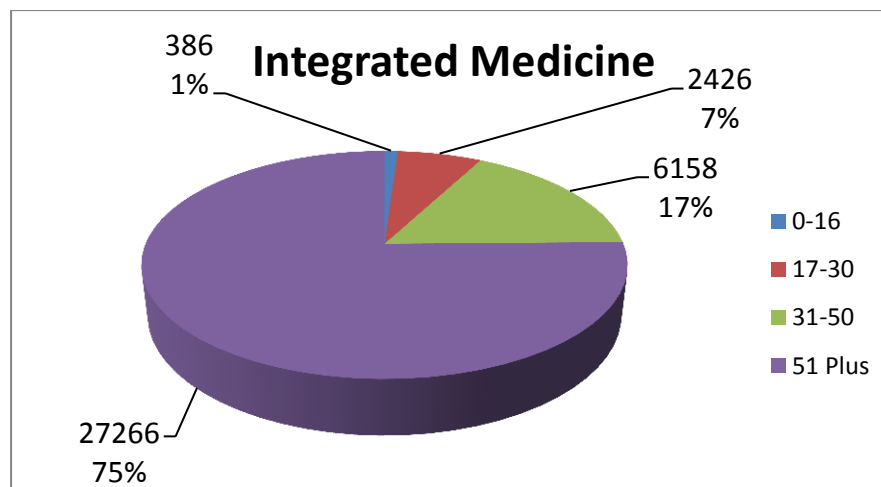
**Surgery and Critical Care Division.**

Inpatient Age Groups	%	Total
0-16	8%	2718
17-30	8%	2810
31-50	17%	5902
51 Plus	67%	23056
<b>Total</b>		<b>34486</b>



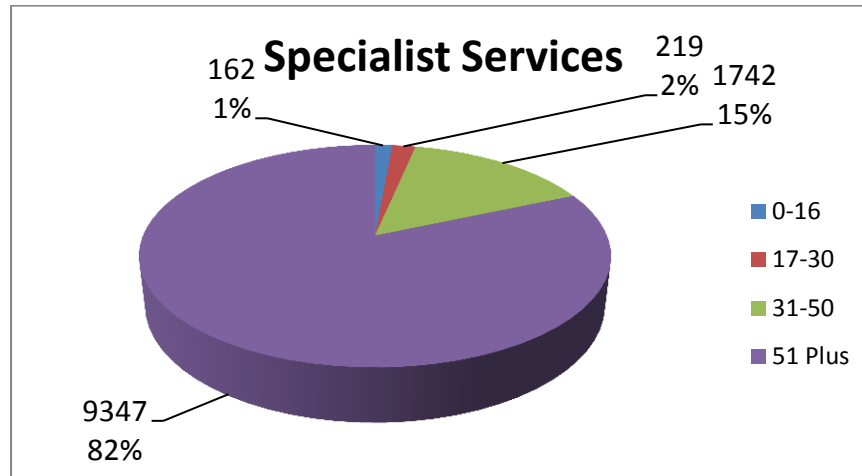
**Integrated Medicine Division**

Inpatient Age Groups	%	Total
0-16	1%	386
17-30	7%	2426
31-50	17%	6158
51 Plus	75%	27266
<b>Total</b>		<b>36236</b>



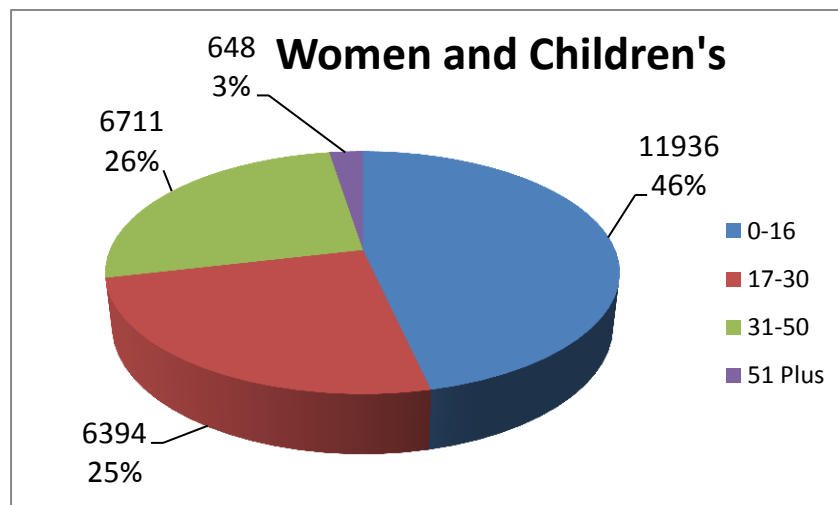
### Specialist Services Division

Inpatient Age Groups	%	Total
0-16	1%	162
17-30	2%	219
31-50	15%	1742
51 Plus	81%	9347
<b>Total</b>		<b>11470</b>



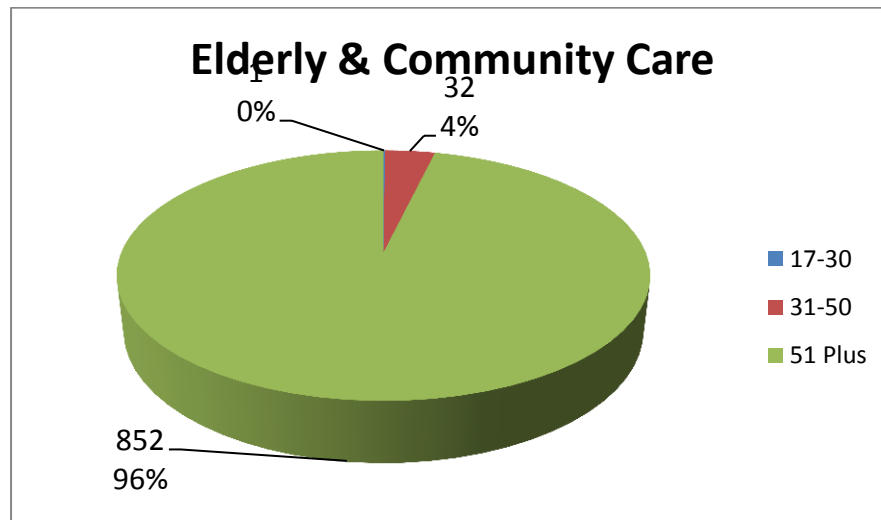
### Women's and Children's Division

Inpatient Age Groups	%	Total
0-16	46%	11936
17-30	25%	6394
31-50	26%	6711
51 Plus	3%	648
<b>Total</b>		<b>25689</b>



## Elderly & Community Care

Inpatient Age Groups	%	Total
0-16	0%	1
17-30	4%	32
51 Plus	96%	852
<b>Total</b>		<b>885</b>



## Section Two - Outpatients

The Outpatient activity covers all attendances for clinics held across all of the trust's locations.

### Outpatients by gender

As with Inpatient activity, female attendances make up the larger part of outpatient activity as this is driven by the services provided within the trust. However, there has been a slight drop over the five years with the female attendances now forming 57% from the original 59% back in 2013-14.

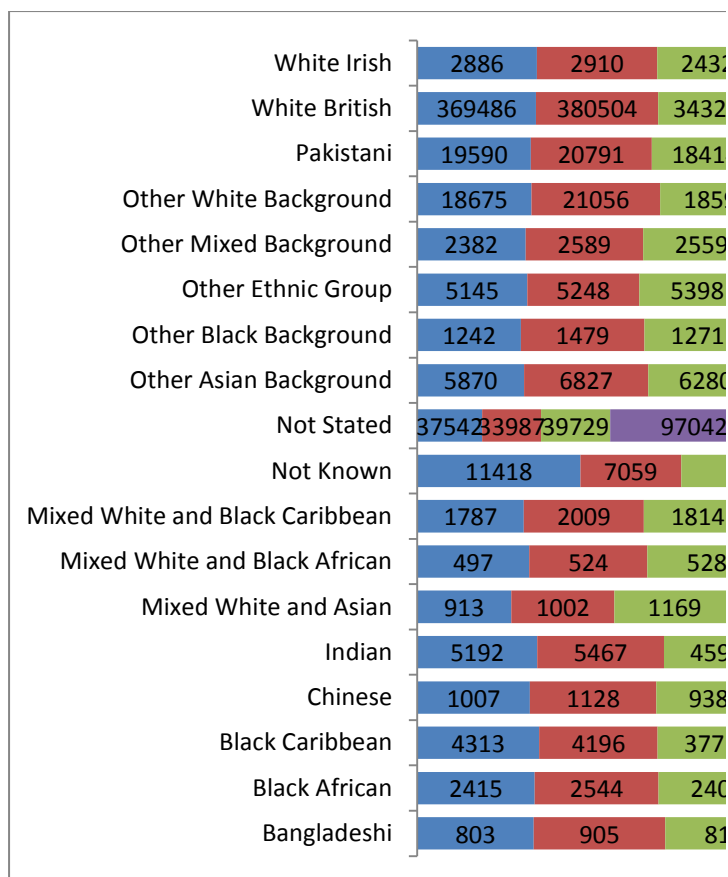
	2013-14	2014-15	2015-16	2016-17	2017-18
Female	293458	295758	273832	279748	283654
Male	197705	204467	200712	209101	218081
<b>Total</b>	<b>491163</b>	<b>500225</b>	<b>474544</b>	<b>488849</b>	<b>501735</b>



## Outpatients by ethnicity

Unlike the inpatient activity, the 'Not Known' and 'Not Stated' categories are recorded differently due to the PAS system, however we have still seen an increase shift into "Not Stated" and there is still a large percentage move in to these groups from all others. "Not Stated" accounts for just over 22% of all data captured.

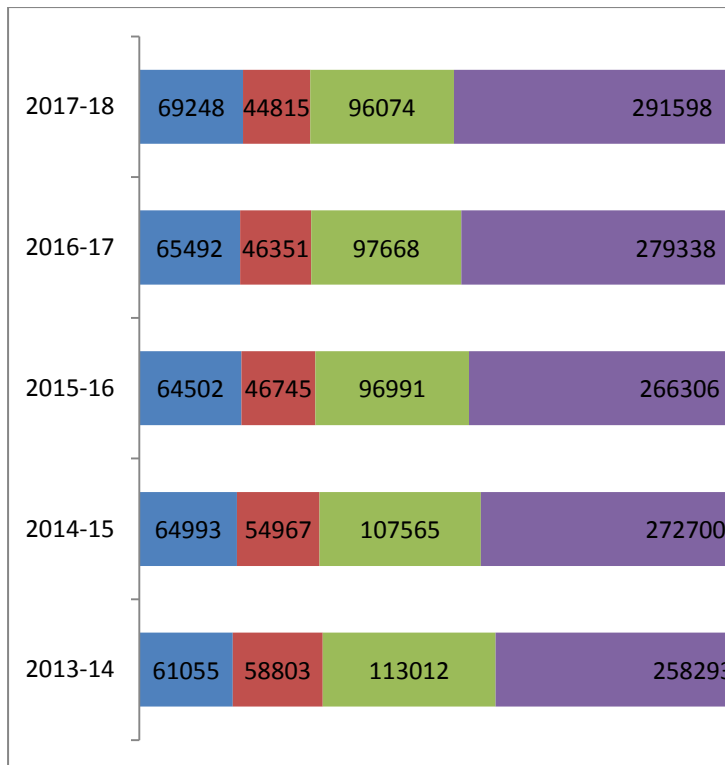
<b>Ethnic Group</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>
Bangladeshi	803	905	816	655	665
Black African	2415	2544	2408	2056	2043
Black Caribbean	4313	4196	3771	3735	3735
Chinese	1007	1128	938	1003	910
Indian	5192	5467	4594	4488	4385
Mixed White and Asian	913	1002	1169	1101	1234
Mixed White and Black African	497	524	528	475	452
Mixed White and Black Caribbean	1787	2009	1814	1825	1918
Not Known	11418	7059	20604	0	0
Not Stated	37542	33987	39729	97042	113765
Other Asian Background	5870	6827	6280	5747	5931
Other Black Background	1242	1479	1271	1306	1384
Other Ethnic Group	5145	5248	5398	5260	5066
Other Mixed Background	2382	2589	2559	2522	2224
Other White Background	18675	21056	18591	16115	16829
Pakistani	19590	20791	18414	18525	18830
White British	369486	380504	343228	324397	319710
White Irish	2886	2910	2432	2597	2654
<b>Total</b>	<b>491163</b>	<b>500225</b>	<b>474544</b>	<b>488849</b>	<b>501735</b>



### Outpatients by age

There are only very slight movements in the overall age profile over the last five years with the exception of the over 51 age band which has seen a forty thousand increase during that period.

	2013-14	2014-15	2015-16	2016-17	2017-18
0-16	61055	64993	64502	65492	69248
17-30	58803	54967	46745	46351	44815
31-50	113012	107565	96991	97668	96074
51 Plus	258293	272700	266306	279338	291598
<b>Total</b>	<b>491163</b>	<b>500225</b>	<b>474544</b>	<b>488849</b>	<b>501735</b>



### Outpatient “Did Not Attends” (DNA)

A DNA is defined as those patients who do not arrive for an appointment and do not notify the trust in advance. This is different to cancellations which are recorded when patients notify the trust in advance that they cannot attend and many of these appointments can be reallocated to other patients. These definitions remain the same as for previous years.

Within the gender analysis, the two are dropping back to numbers never seen before have dropped by 15% over the last year. This drop can be associated with new technology being used by the trust (Bulkmail) along with a new SMS reminder system also installed during this year.

As with previous years, the largest group for DNA is the 51 Plus. However, this percentage has declined this year over previous years.

### Outpatients “did not attend” by Gender

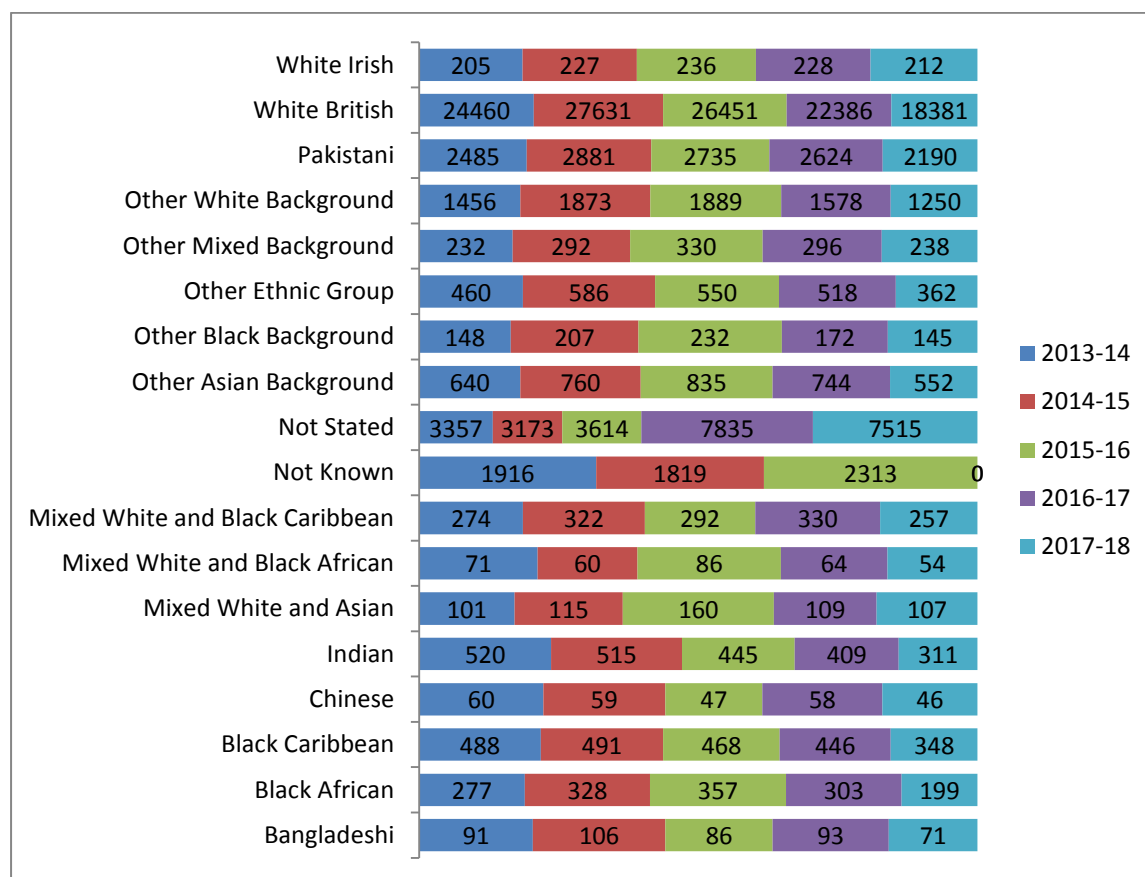
	2013-14	2014-15	2015-16	2016-17	2017-18
Female	19199	21536	21244	19577	16830
Male	18042	19909	19882	18616	15408
<b>Total</b>	<b>37241</b>	<b>41445</b>	<b>41126</b>	<b>38193</b>	<b>32238</b>





### Outpatient “did not attend” by ethnicity

Ethnic Group	2013-14	2014-15	2015-16	2016-17	2017-18
Bangladeshi	91	106	86	93	71
Black African	277	328	357	303	199
Black Caribbean	488	491	468	446	348
Chinese	60	59	47	58	46
Indian	520	515	445	409	311
Mixed White and Asian	101	115	160	109	107
Mixed White and Black African	71	60	86	64	54
Mixed White and Black Caribbean	274	322	292	330	257
Not Known	1916	1819	2313	0	0
Not Stated	3357	3173	3614	7835	7515
Other Asian Background	640	760	835	744	552
Other Black Background	148	207	232	172	145
Other Ethnic Group	460	586	550	518	362
Other Mixed Background	232	292	330	296	238
Other White Background	1456	1873	1889	1578	1250
Pakistani	2485	2881	2735	2624	2190
White British	24460	27631	26451	22386	18381
White Irish	205	227	236	228	212
<b>Total</b>	<b>37241</b>	<b>41445</b>	<b>41126</b>	<b>38193</b>	<b>32238</b>



### Outpatient “did not attend” by age

	2013-14	2014-15	2015-16	2016-17	2017-18
0-16	7229	8264	8534	8350	6334
17-30	6311	6637	6526	6460	5458
31-50	9302	9903	10018	9304	7573
51 Plus	14399	16641	16048	14079	12873
<b>Total</b>	<b>37241</b>	<b>41445</b>	<b>41126</b>	<b>38193</b>	<b>32238</b>

