

# Meeting the general equality duty

## **Title:** Patient profile

### **Which of the three aims is this information relevant to?**

Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.

Advance equality of opportunity between people who share a protected characteristic and those who do not.

Foster good relations between people who share a protected characteristic and those who do not.

### **How does this information help us to show we are paying due regards to advancing equality?**

By looking at our patient profile by protected characteristic we can look at which groups are accessing our services. It enables us to look at patterns of service uptake and understand our patient flows. This can help us identify and understand any potential inequalities of access. A heightened awareness can help us to take a more proactive approach in ensuring equity of access across all the protected characteristic groups.

## Patient Profile – Buckinghamshire Healthcare NHS Trust

Data presented in this document covers the period from 1<sup>st</sup> April 2014 to 31<sup>st</sup> March 2015. The snapshot was of all active data as at 12<sup>th</sup> April 2015.

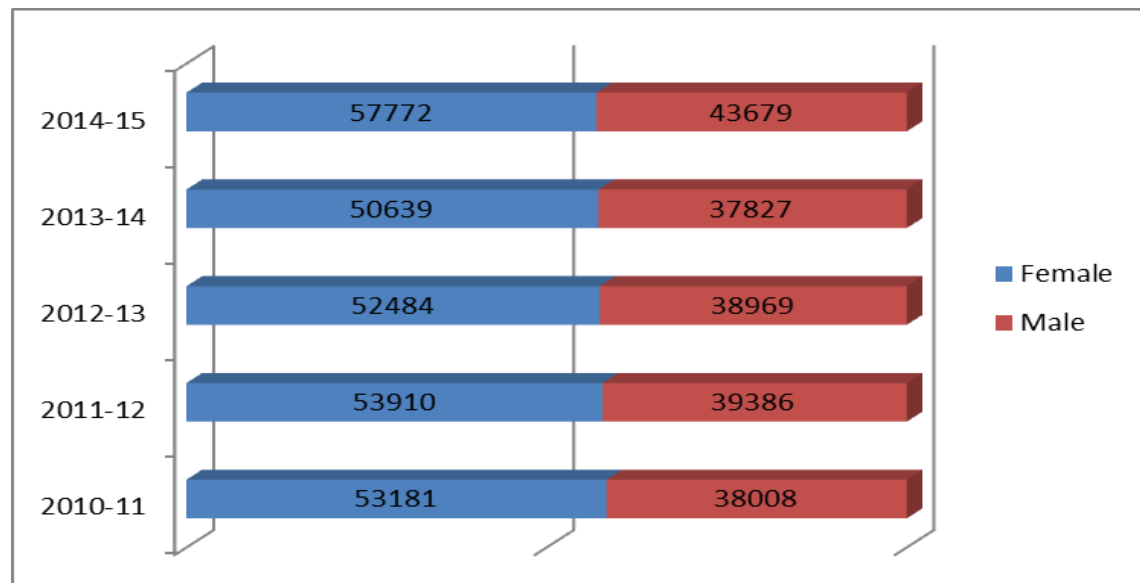
### Section One – Inpatients

Inpatient activity includes all admissions and day case attendances.

#### IN PATIENTS BY GENDER

Female activity continues to be the larger gender group with around 57% of all activity. This becomes a much more even split if the obstetrics (female) activity is excluded from the overall data. See the pie chart below. The local population shows a fairly even gender split across the County.

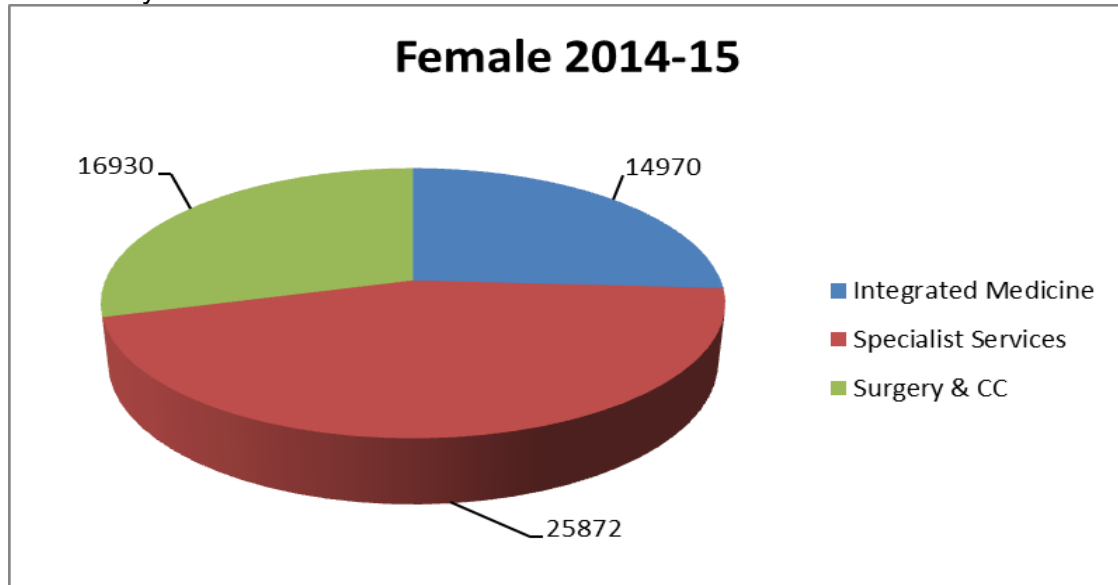
Inpatients	2010-11	2011-12	2012-13	2013-14	2014-15	Total
Female	53181	53910	52484	50639	57772	267986
Male	38008	39386	38969	37827	43679	197869
Total	91189	93296	91453	88466	101451	465855



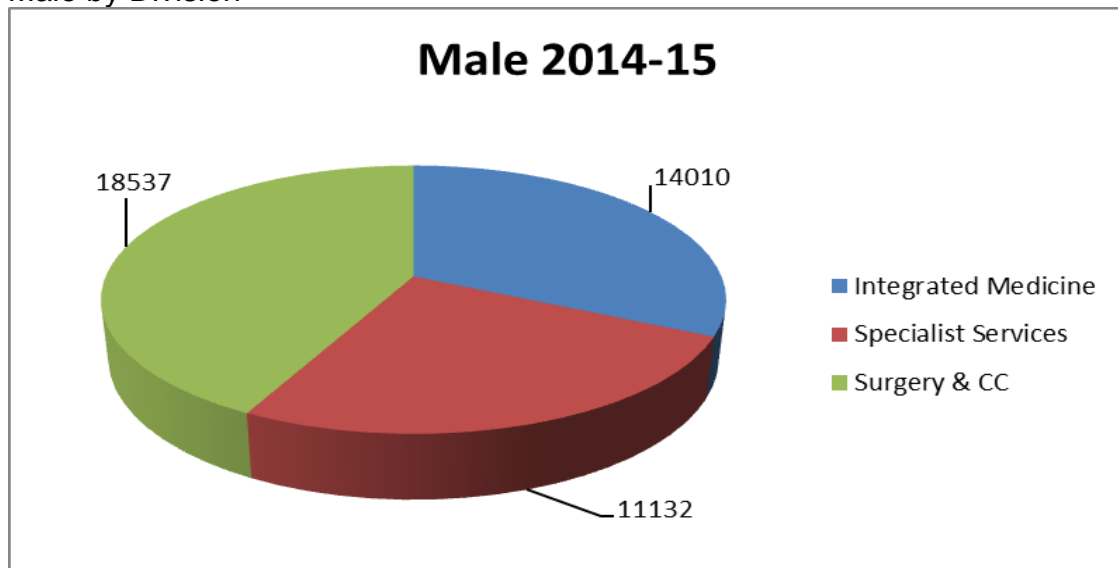
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## Female by Division



## Male by Division



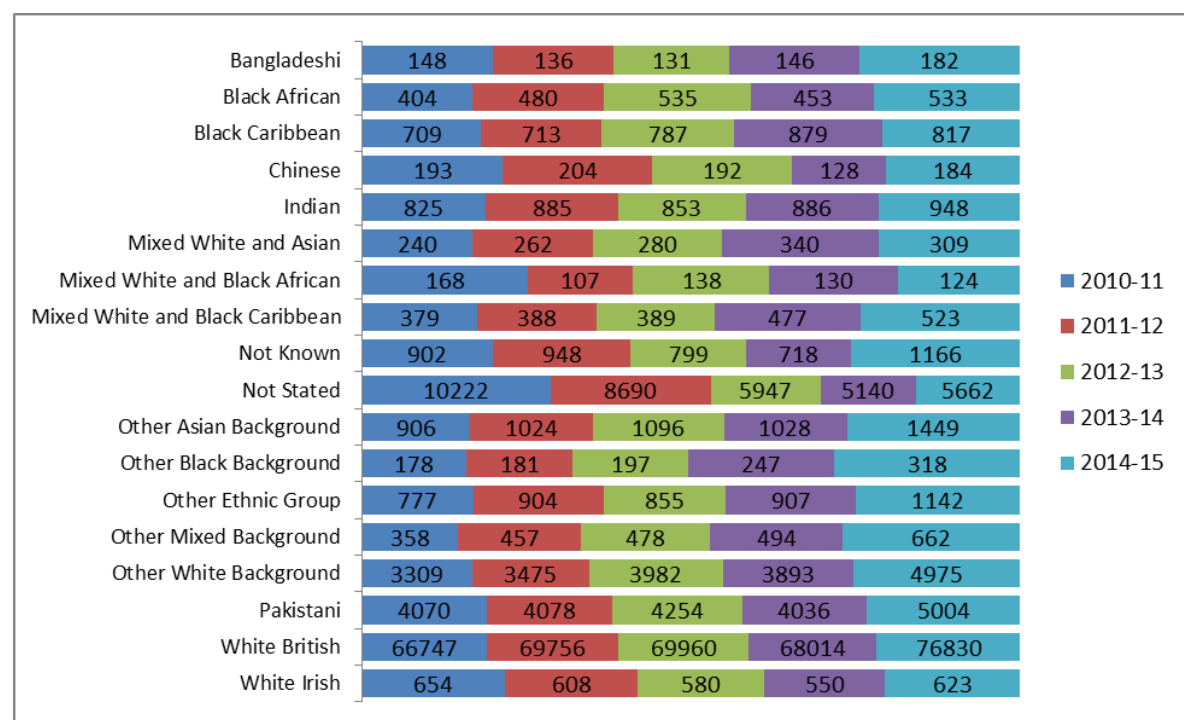
## INPATIENTS BY ETHNIC GROUP

The number of patient records recording an ethnic group has increased year on year. The previous drop of Chinese inpatient activity has returned to expected levels and the 'not known' status has increased by 62% within the year, which could be due to a recording matter e.g not stated is another option. However, the most significant increase appears to be in the 'Other' groups where 11.9% of all inpatients could not identify with a specific national coding of ethnic group compared to only 7.4% last year.

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Ethnic Group	2010-11	2011-12	2012-13	2013-14	2014-15
Bangladeshi	148	136	131	146	182
Black African	404	480	535	453	533
Black Caribbean	709	713	787	879	817
Chinese	193	204	192	128	184
Indian	825	885	853	886	948
Mixed White and Asian	240	262	280	340	309
Mixed White and Black African	168	107	138	130	124
Mixed White and Black Caribbean	379	388	389	477	523
Not Known	902	948	799	718	1166
Not Stated	10222	8690	5947	5140	5662
Other Asian Background	906	1024	1096	1028	1449
Other Black Background	178	181	197	247	318
Other Ethnic Group	777	904	855	907	1142
Other Mixed Background	358	457	478	494	662
Other White Background	3309	3475	3982	3893	4975
Pakistani	4070	4078	4254	4036	5004
White British	66747	69756	69960	68014	76830
White Irish	654	608	580	550	623
<b>Total</b>	<b>91189</b>	<b>93296</b>	<b>91453</b>	<b>88466</b>	<b>101451</b>

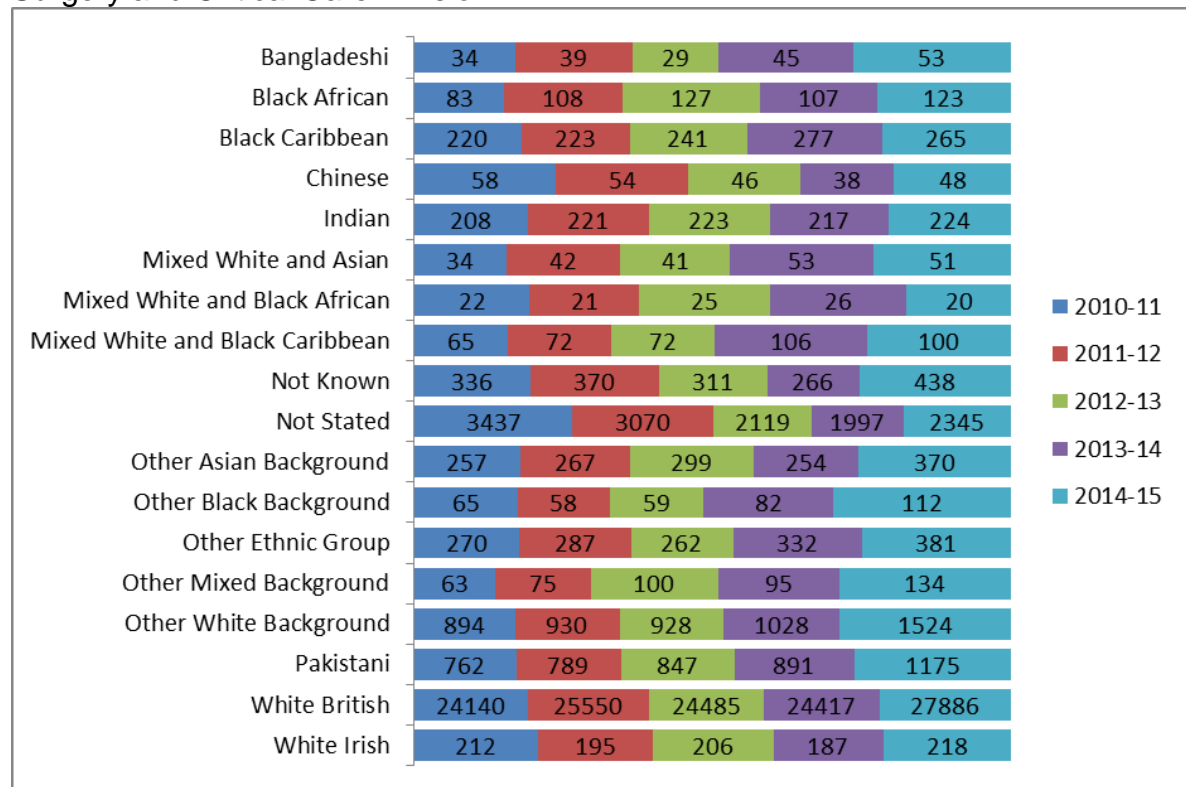


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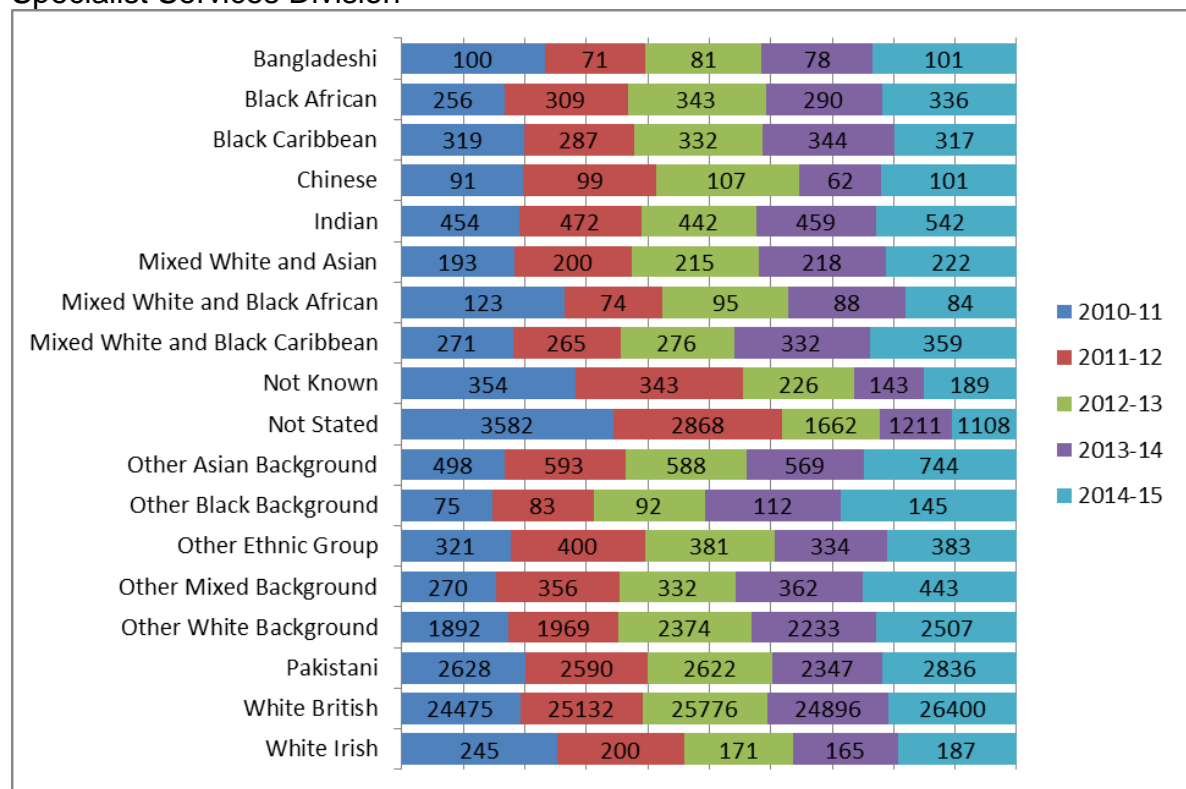
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## Inpatient Ethnic Group By Division

### Surgery and Critical Care Division



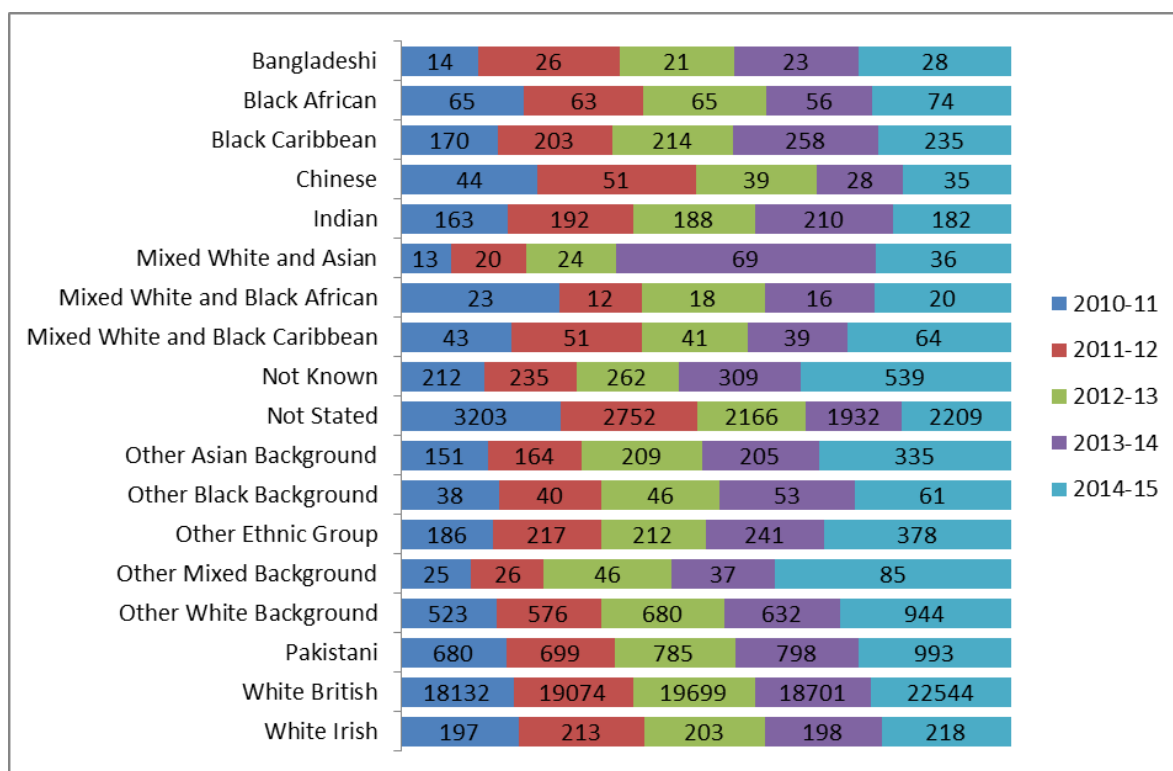
### Specialist Services Division



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## Integrated Medicine Division



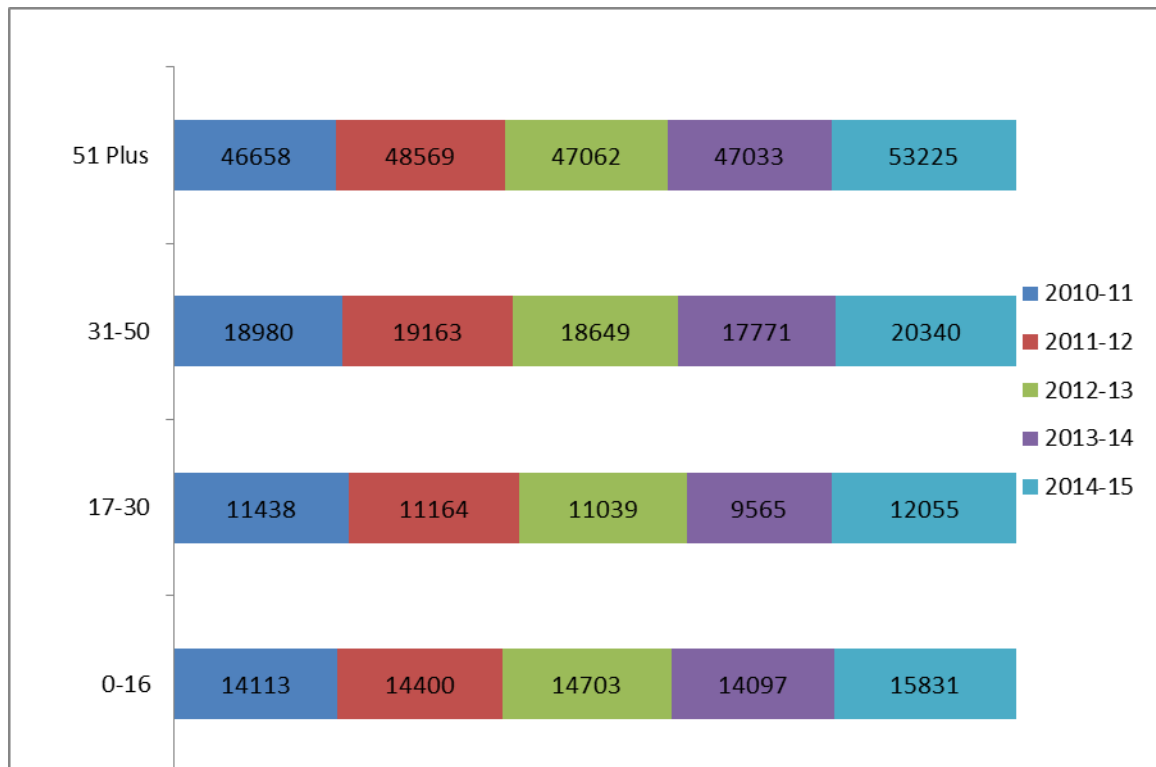
## INPATIENTS BY AGE

There has been no significant move in the patient age banding, with any difference being less than one percent of the overall activity.

Inpatients by Age	2010-11	2011-12	2012-13	2013-14	2014-15	Total
0-16	14113	14400	14703	14097	15831	73144
17-30	11438	11164	11039	9565	12055	55261
31-50	18980	19163	18649	17771	20340	94903
51 Plus	46658	48569	47062	47033	53225	242547
<b>Grand Total</b>	<b>91189</b>	<b>93296</b>	<b>91453</b>	<b>88466</b>	<b>101451</b>	<b>465855</b>

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#### Inpatient Age By Division 2013-14

The information below is a breakdown of age groups by division using just the 2014-15 activity and the age groups do correspond to expectations of the services within those divisions. As can be seen below, specialist services has a much more even spread across the age groups. This is consistent with expectations for the range of services provided within this division which includes services such as paediatrics / children and young people, obstetrics and gynaecology, our national spinal injuries centre and many more.

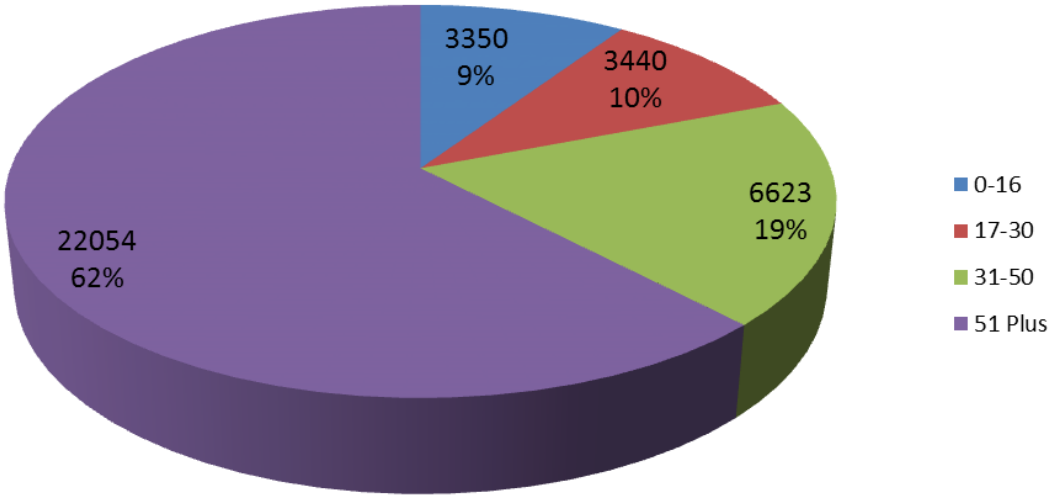
#### Surgery and Critical Care Division.

Inpatient Age Groups 14-15	%	Total
0-16	9%	3350
17-30	10%	3440
31-50	19%	6623
51 Plus	62%	22054
<b>Total</b>		<b>35467</b>

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### Surgery & Critical Care



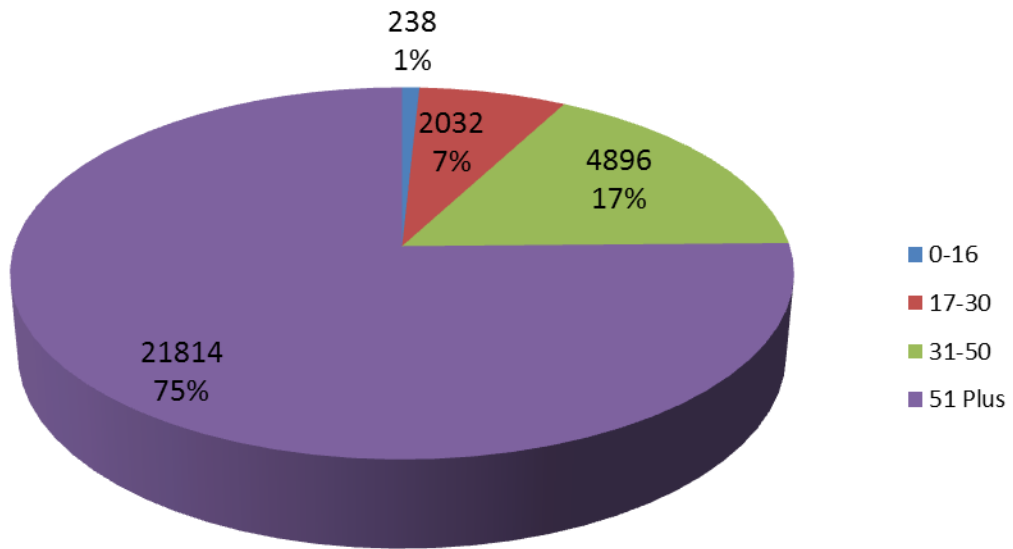
### Integrated Medicine Division

Inpatient Age Groups 14-15	%	Total
0-16	1%	238
17-30	7%	2032
31-50	17%	4896
51 Plus	75%	21814
<b>Total</b>		<b>28980</b>

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## Integrated Medicine



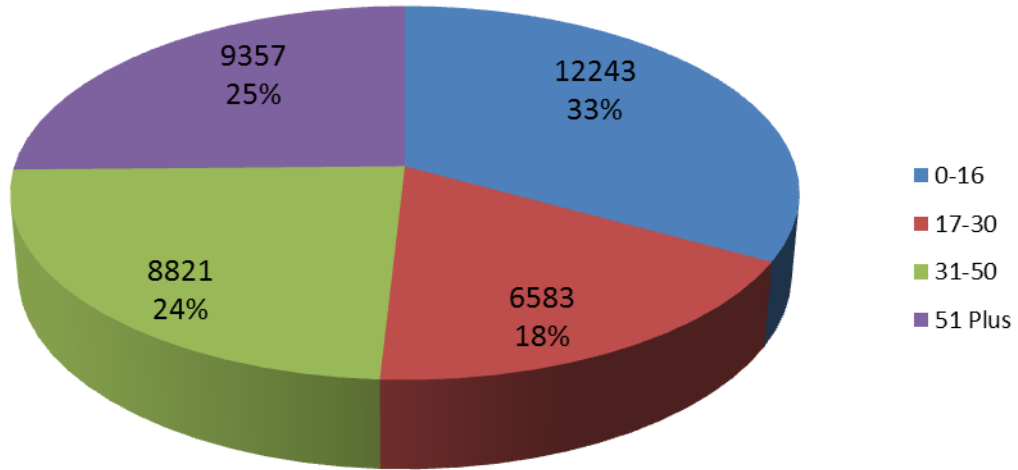
### Specialist Services Division

Inpatient Age Groups 14-15	%	Total
0-16	33%	12243
17-30	18%	6583
31-50	24%	8821
51 Plus	25%	9357
<b>Total</b>		<b>37004</b>

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## Specialist Services



### Section Two - Outpatients

The Outpatient activity covers all attendances for clinics held across all the trust locations.

#### OUTPATIENTS BY GENDER

As with Inpatient activity, female attendances make up the larger part of outpatient activity as this is driven by the services provided within the trust. This is not unusual as generally, we know females tend to consult more and males less so

	2010-11	2011-12	2012-13	2013-14	2014-15
Female	272413	274317	283432	292959	292416
Male	188990	188843	191404	197333	201888
<b>Total</b>	<b>461403</b>	<b>463160</b>	<b>474836</b>	<b>490292</b>	<b>494304</b>

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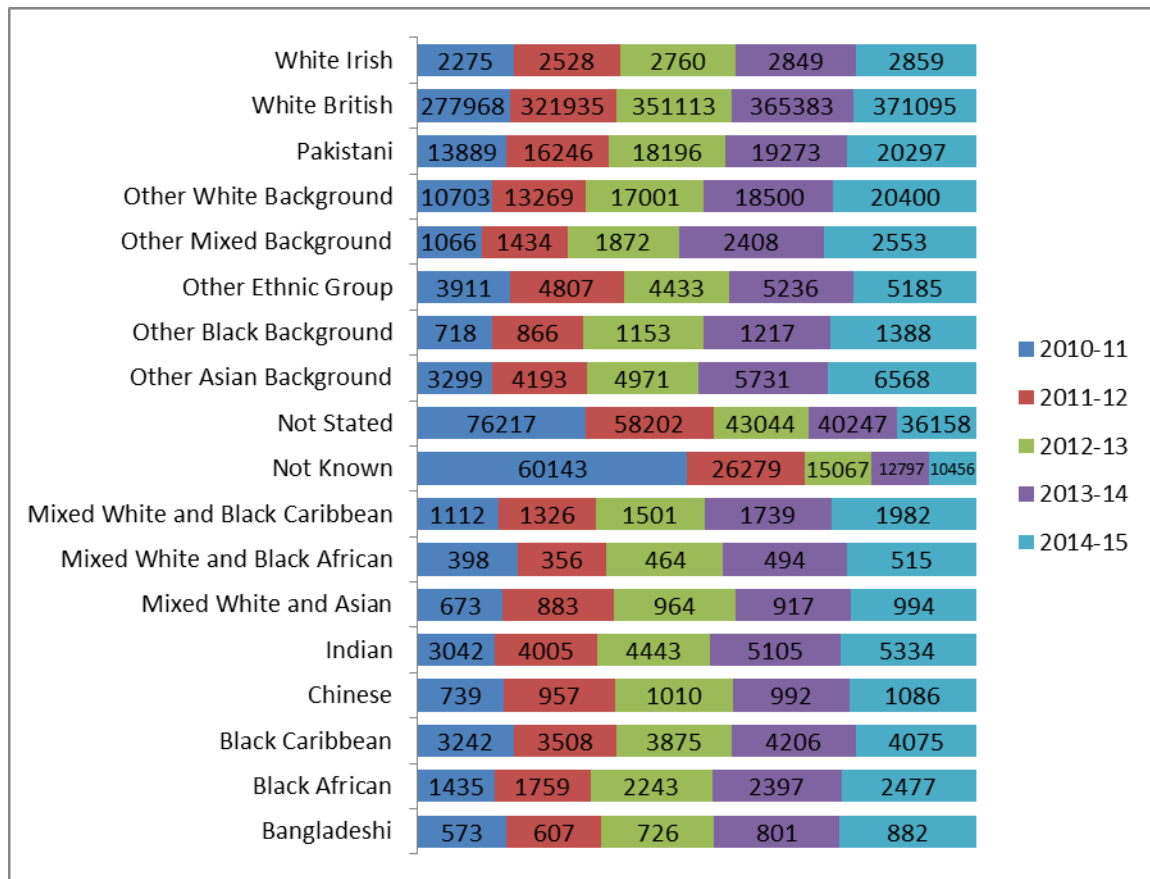
## OUTPATIENTS BY ETHNIC GROUP

Unlike the inpatient activity, the 'Not Known' and 'Not Stated' categories have seen a small decrease, whilst the large increase in the 'Other' inpatient categories is not reflected in the outpatient data. This could be due to the multiple touch points and data capture opportunities within an outpatient pathway.

Ethnic Group	2010-11	2011-12	2012-13	2013-14	2014-15
Bangladeshi	573	607	726	801	882
Black African	1435	1759	2243	2397	2477
Black Caribbean	3242	3508	3875	4206	4075
Chinese	739	957	1010	992	1086
Indian	3042	4005	4443	5105	5334
Mixed White and Asian	673	883	964	917	994
Mixed White and Black African	398	356	464	494	515
Mixed White and Black Caribbean	1112	1326	1501	1739	1982
Not Known	60143	26279	15067	12797	10456
Not Stated	76217	58202	43044	40247	36158
Other Asian Background	3299	4193	4971	5731	6568
Other Black Background	718	866	1153	1217	1388
Other Ethnic Group	3911	4807	4433	5236	5185
Other Mixed Background	1066	1434	1872	2408	2553
Other White Background	10703	13269	17001	18500	20400
Pakistani	13889	16246	18196	19273	20297
White British	277968	321935	351113	365383	371095
White Irish	2275	2528	2760	2849	2859
<b>Total</b>	<b>461403</b>	<b>463160</b>	<b>474836</b>	<b>490292</b>	<b>494304</b>

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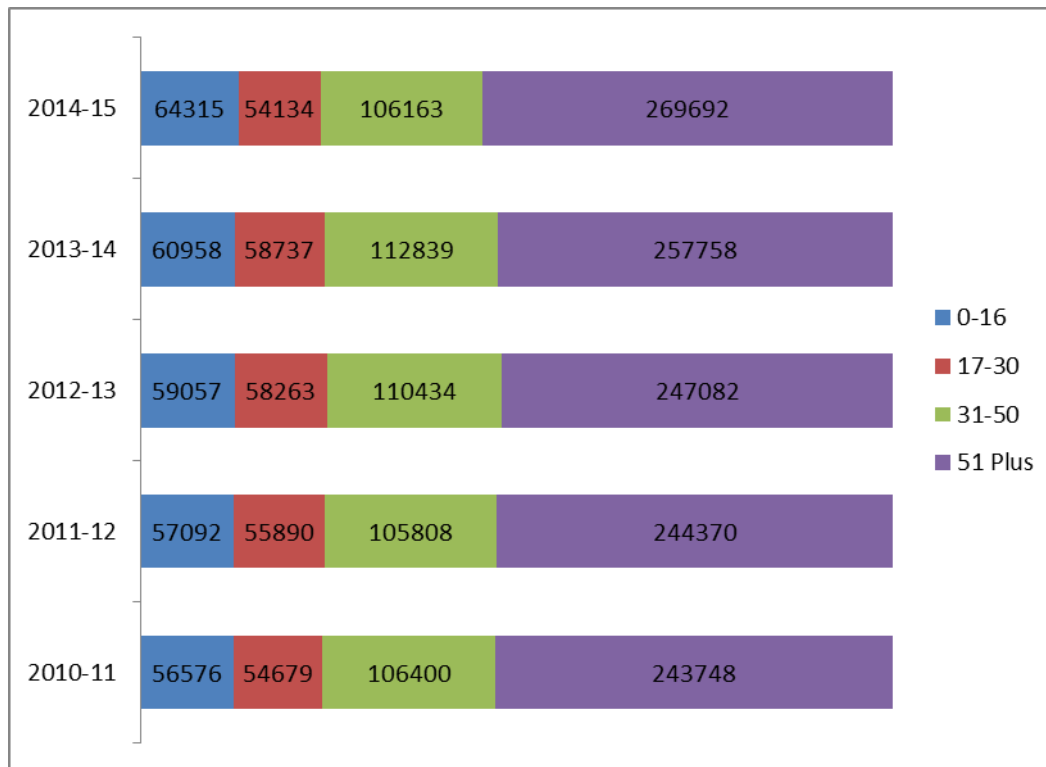
## OUTPATIENTS BY AGE

There are only very slight movements in the overall age profile over the last five years. The largest for last year is a 2% move from the 31-50 to the 51 Plus category.

	2010-11	2011-12	2012-13	2013-14	2014-15
0-16	56576	57092	59057	60958	64315
17-30	54679	55890	58263	58737	54134
31-50	106400	105808	110434	112839	106163
51 Plus	243748	244370	247082	257758	269692
<b>Total</b>	<b>461403</b>	<b>463160</b>	<b>474836</b>	<b>490292</b>	<b>494304</b>

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### Outpatient “Did Not Attends” (DNA)

A DNA is defined as those patients who do not arrive for an appointment and do not let us know in advance. This is different to cancellations which are recorded when patients let us know in advance that they cannot attend and many of these appointments can be reallocated to other patients. These definitions remain the same as for previous years.

As with previous years, the largest group for DNA is the 51 Plus. This percentage is steadily increasing over the five year period.

	2010-11	2011-12	2012-13	2013-14	2014-15
0-16	19.0%	19.7%	19.9%	19.4%	20.2%
17-30	18.3%	17.1%	16.9%	16.9%	16.0%
31-50	26.4%	26.1%	25.6%	25.0%	23.8%
51 Plus	36.3%	37.2%	37.6%	38.7%	40.0%

### OUTPATIENT DNA BY GENDER

	2010-11	2011-12	2012-13	2013-14	2014-15
Female	15378	16988	18879	19176	20748
Male	14073	15991	17963	18024	19257
<b>Total</b>	<b>29451</b>	<b>32979</b>	<b>36842</b>	<b>37200</b>	<b>40005</b>

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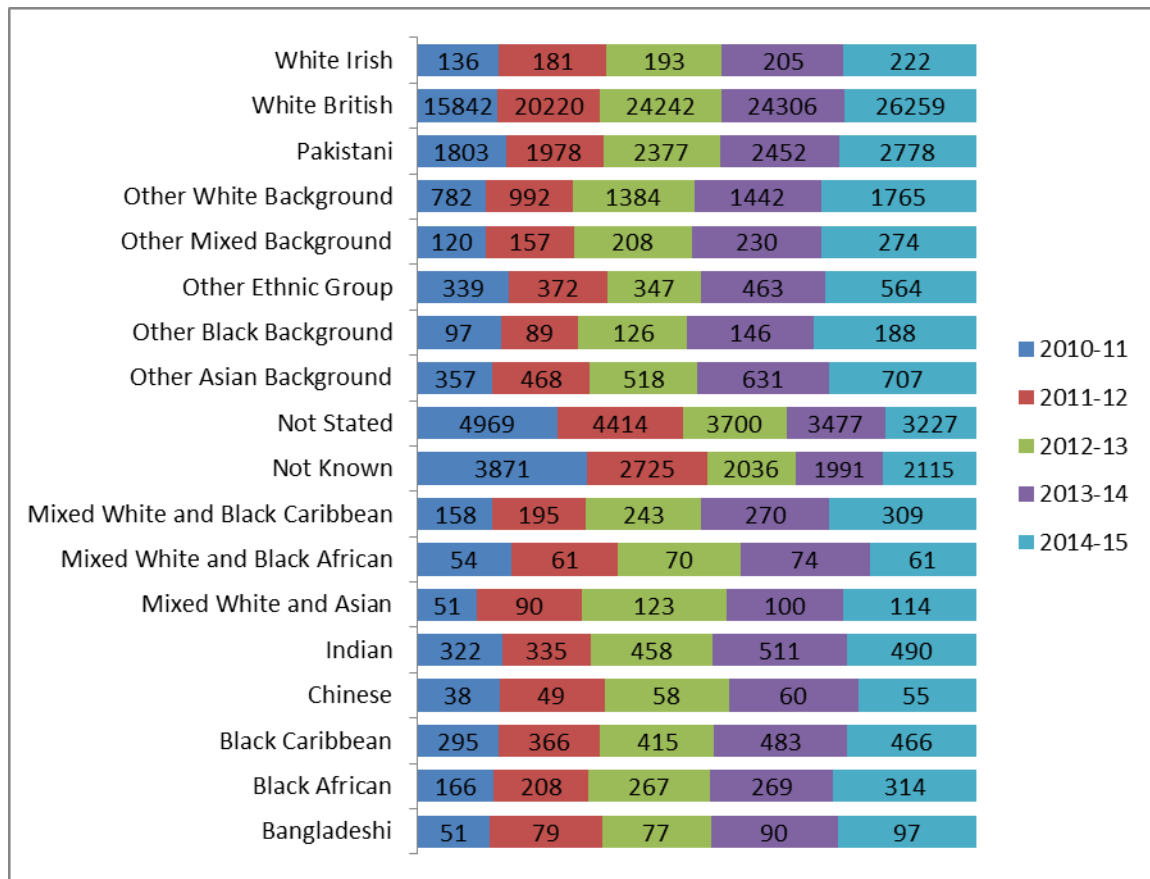


#### OUTPATIENT DNA BY ETHNIC GROUP

Ethnic Group	2010-11	2011-12	2012-13	2013-14	2014-15
Bangladeshi	51	79	77	90	97
Black African	166	208	267	269	314
Black Caribbean	295	366	415	483	466
Chinese	38	49	58	60	55
Indian	322	335	458	511	490
Mixed White and Asian	51	90	123	100	114
Mixed White and Black African	54	61	70	74	61
Mixed White and Black Caribbean	158	195	243	270	309
Not Known	3871	2725	2036	1991	2115
Not Stated	4969	4414	3700	3477	3227
Other Asian Background	357	468	518	631	707
Other Black Background	97	89	126	146	188
Other Ethnic Group	339	372	347	463	564
Other Mixed Background	120	157	208	230	274
Other White Background	782	992	1384	1442	1765
Pakistani	1803	1978	2377	2452	2778
White British	15842	20220	24242	24306	26259
White Irish	136	181	193	205	222
<b>Total</b>	<b>29451</b>	<b>32979</b>	<b>36842</b>	<b>37200</b>	<b>40005</b>

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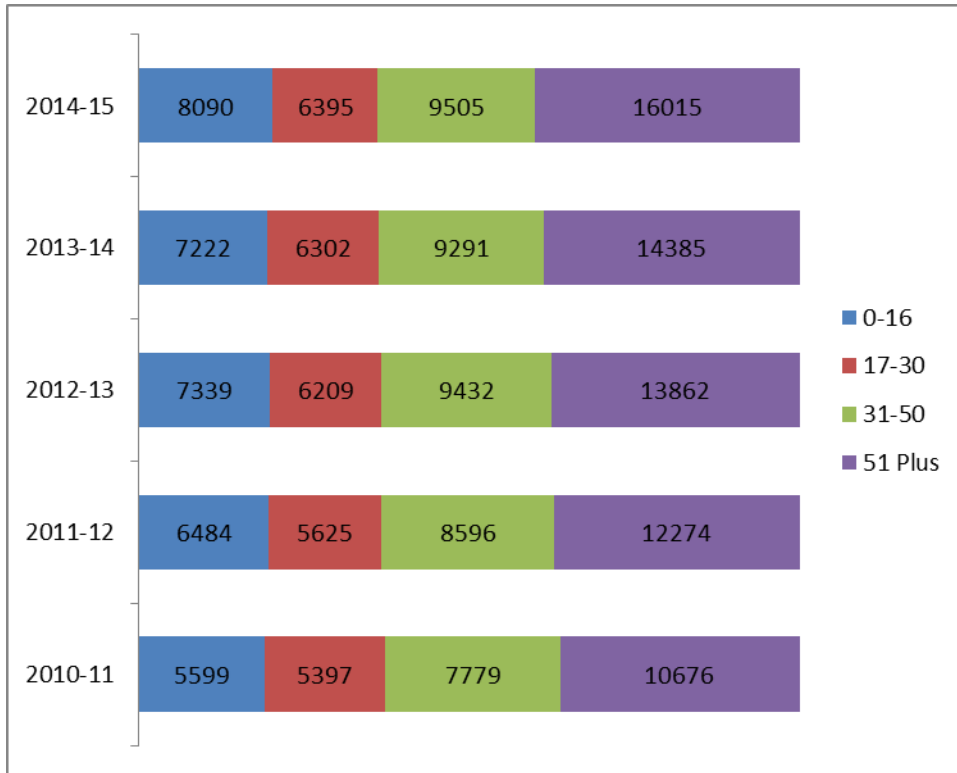


### OUTPATIENT DNA BY AGE GROUP

	2010-11	2011-12	2012-13	2013-14	2014-15
0-16	5599	6484	7339	7222	8090
17-30	5397	5625	6209	6302	6395
31-50	7779	8596	9432	9291	9505
51 Plus	10676	12274	13862	14385	16015
<b>Total</b>	<b>29451</b>	<b>32979</b>	<b>36842</b>	<b>37200</b>	<b>40005</b>

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