

# Meeting the general equality duty

## Title: Patient profile

### Which of the three aims is this information relevant to?

Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act.

Advance equality of opportunity between people who share a protected characteristic and those who do not.

Foster good relations between people who share a protected characteristic and those who do not.

### How does this information help us to show we are paying due regards to advancing equality?

By looking at our patient profile by protected characteristic we can look at access to our services. It enables us to look at patterns of service uptake by service users across a variety of groups and protected characteristics and understand our patient flows. This can help us identify and understand any potential inequalities of access. A heightened awareness can help us to take a more proactive approach in ensuring equity of access across all the protected characteristic groups.

### Any other comments/actions

The data analysis reflects the information we can collect as information systems currently allow.

# Patient Profile – Buckinghamshire Healthcare NHS Trust

Data provided as at 28/02/2014 (for 2013/14)

Throughout this document all data is included up to the end February 2014. Therefore the numbers provided for the financial year 2013-14 will be approximately eight percent lower than the final figures for the whole financial year.

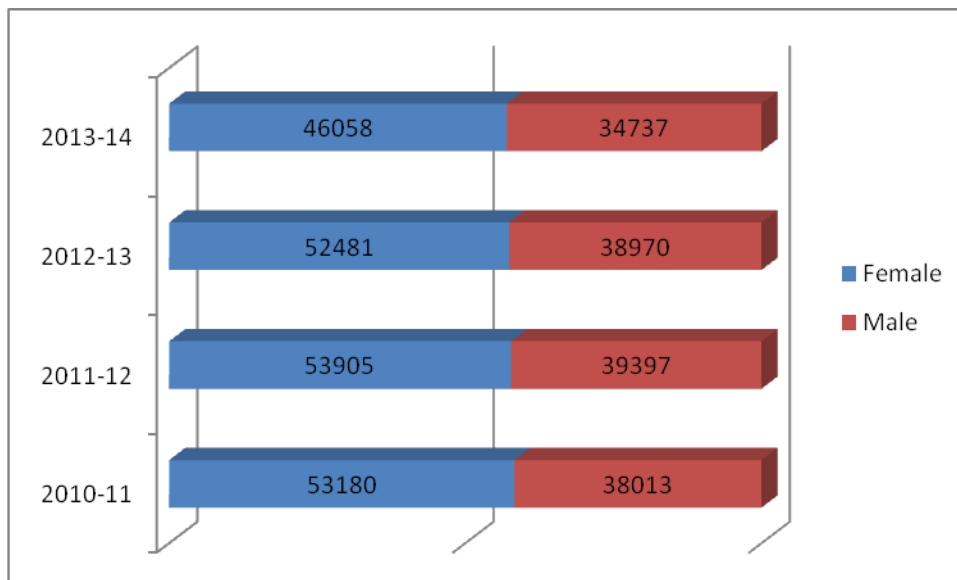
## Section One – Inpatients

Inpatient activity includes all admissions and day case attendances.

### IN PATIENTS BY GENDER

Female activity continues to be the larger gender group with around 57% of all activity. This becomes a much more even split if the obstetrics activity is excluded from the overall data and the difference can be seen more clearly in graphs for each division.

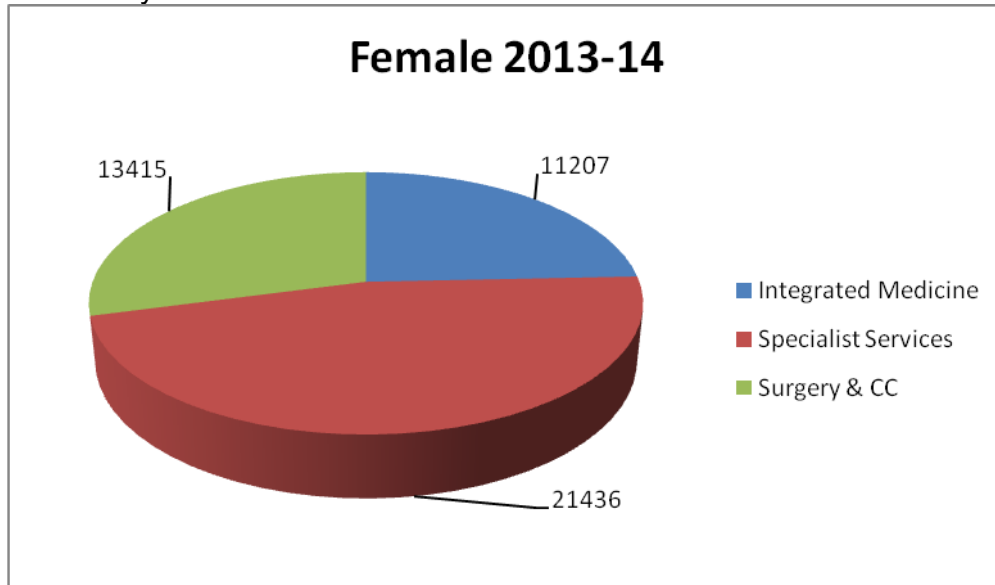
Inpatients	2010-11	2011-12	2012-13	2013-14	Total
Female	53180	53905	52481	46058	205624
Male	38013	39397	38970	34737	151117
Total	91193	93302	91451	80795	356741



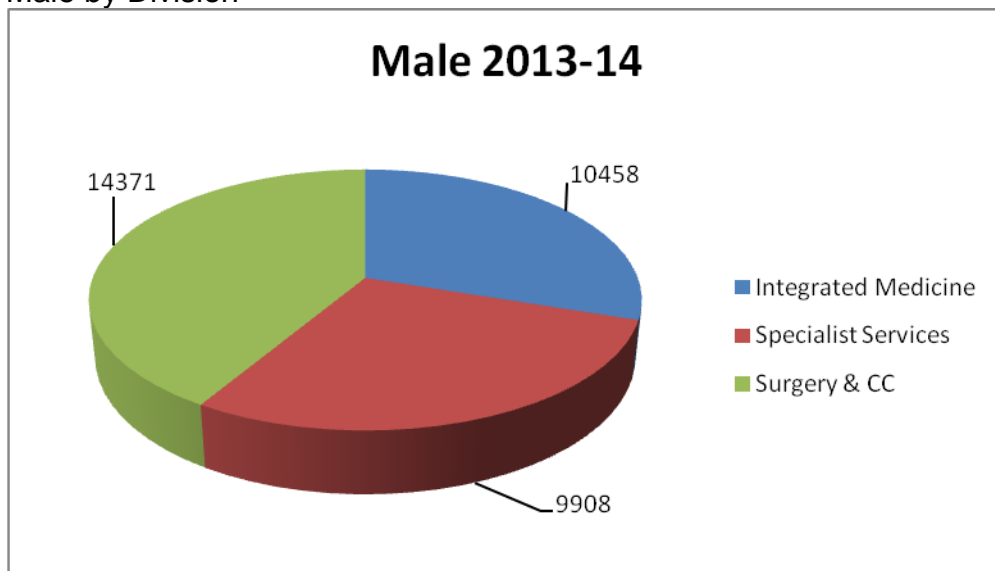
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Female by Division



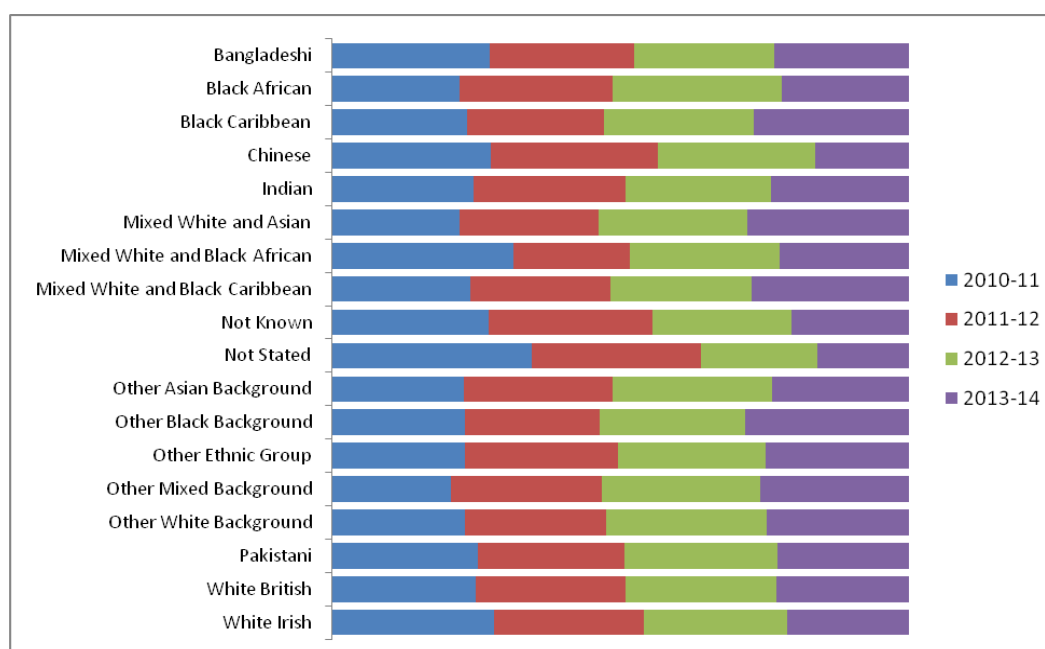
Male by Division



## INPATIENTS BY ETHNIC GROUP

Whilst the numbers of inpatients by ethnic group appear to be relatively stable, the number of patients not declaring their ethnicity is continuing to show a reduction. This is a positive trend.

Ethnic Group	2010-11	2011-12	2012-13	2013-14
Bangladeshi	148	136	131	127
Black African	404	481	535	403
Black Caribbean	709	714	786	816
Chinese	193	204	192	115
Indian	826	885	853	808
Mixed White and Asian	240	261	280	304
Mixed White and Black African	168	107	139	120
Mixed White and Black Caribbean	379	388	389	433
Not Known	895	939	798	675
Not Stated	10247	8712	5963	4755
Other Asian Background	906	1024	1097	942
Other Black Background	179	181	197	221
Other Ethnic Group	779	903	868	848
Other Mixed Background	358	457	478	450
Other White Background	3306	3476	3982	3551
Pakistani	4066	4079	4254	3673
White British	66736	69747	69931	62058
White Irish	654	608	578	496

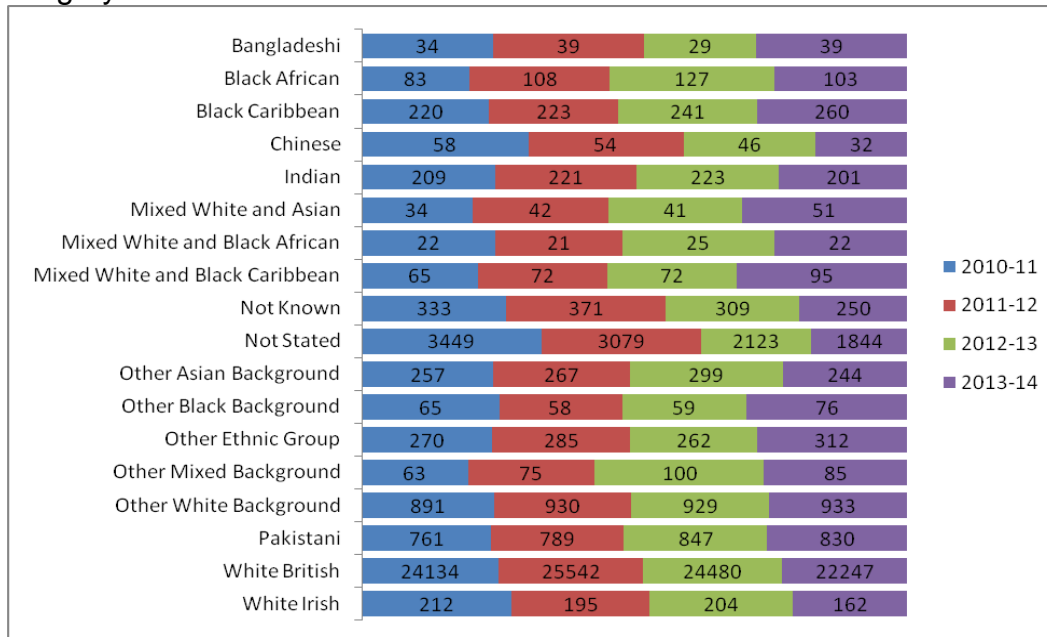


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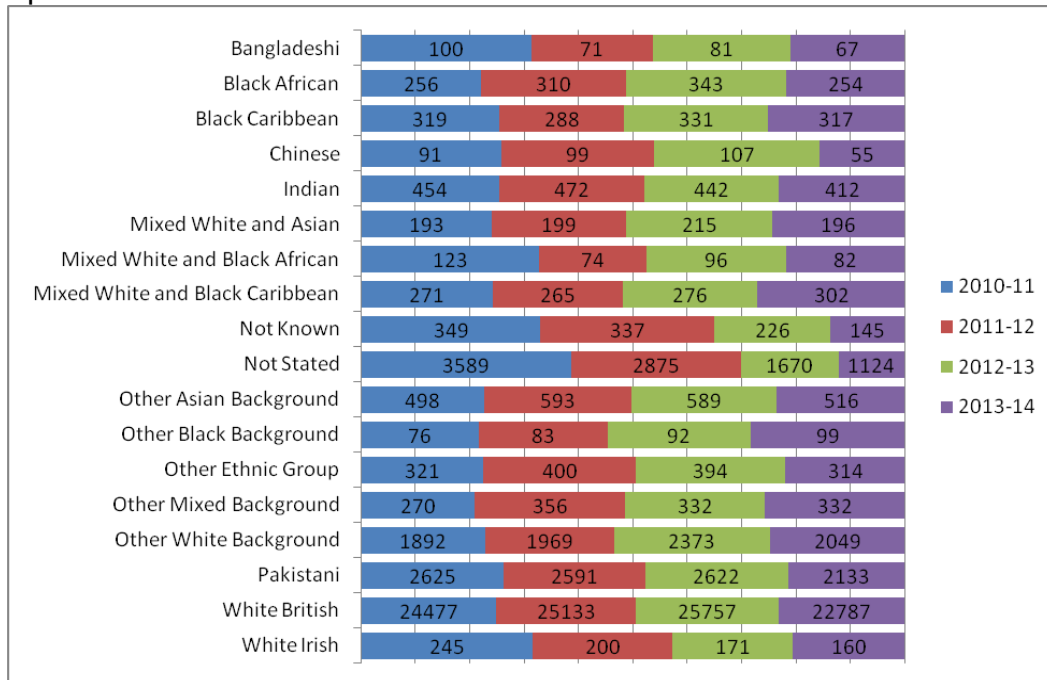
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## Inpatient Ethnic Group By Division

### Surgery and Critical Care Division



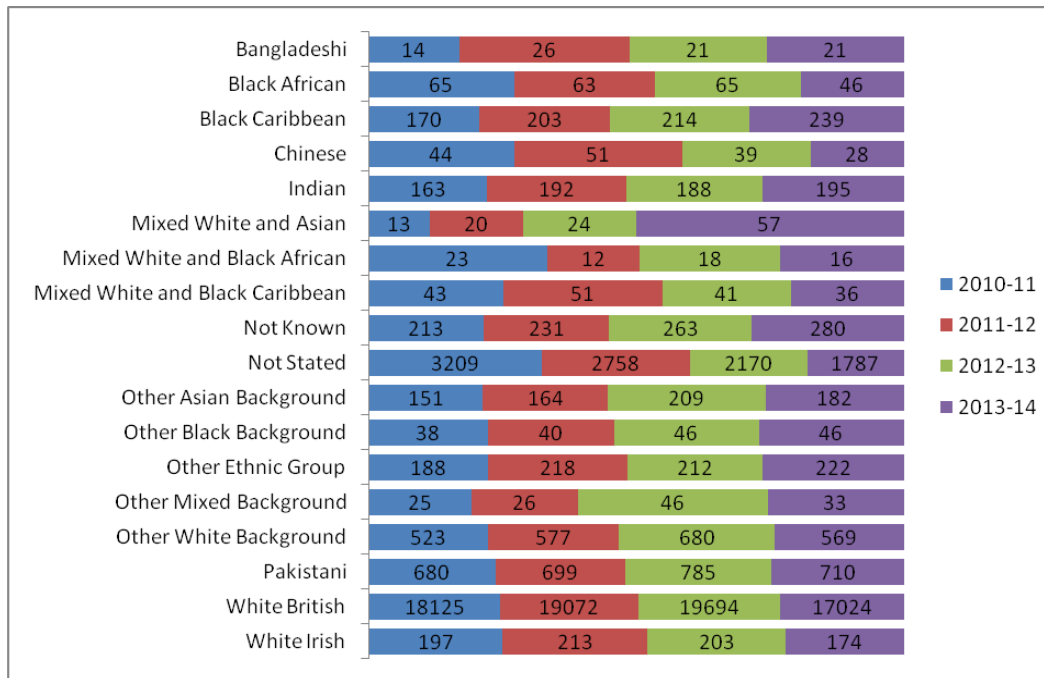
### Specialist Services Division



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## Integrated Medicine Division



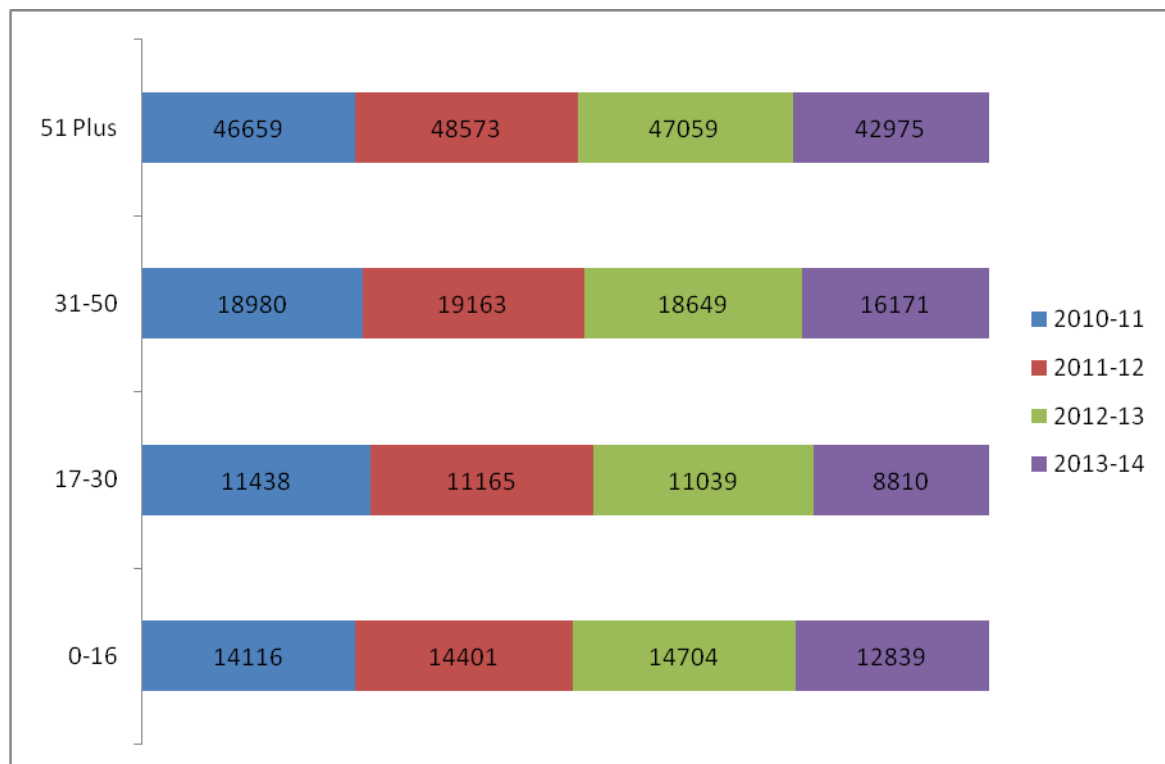
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## INPATIENTS BY AGE

There is a small projected decrease in numbers across all age groups, which is aligned to the decrease in the overall number of inpatients. Whilst the 51 Plus age group continues to be the largest group in numbers, it will show a reduction due to services that enable patients to be treated in the community or in their own homes which helps patients avoid an inpatient stay.

Inpatients by Age	2010-11	2011-12	2012-13	2013-14	Total
0-16	14116	14401	14704	12839	56060
17-30	11438	11165	11039	8810	42452
31-50	18980	19163	18649	16171	72963
51 Plus	46659	48573	47059	42975	185266
<b>Total</b>	<b>91193</b>	<b>93302</b>	<b>91451</b>	<b>80795</b>	<b>356741</b>



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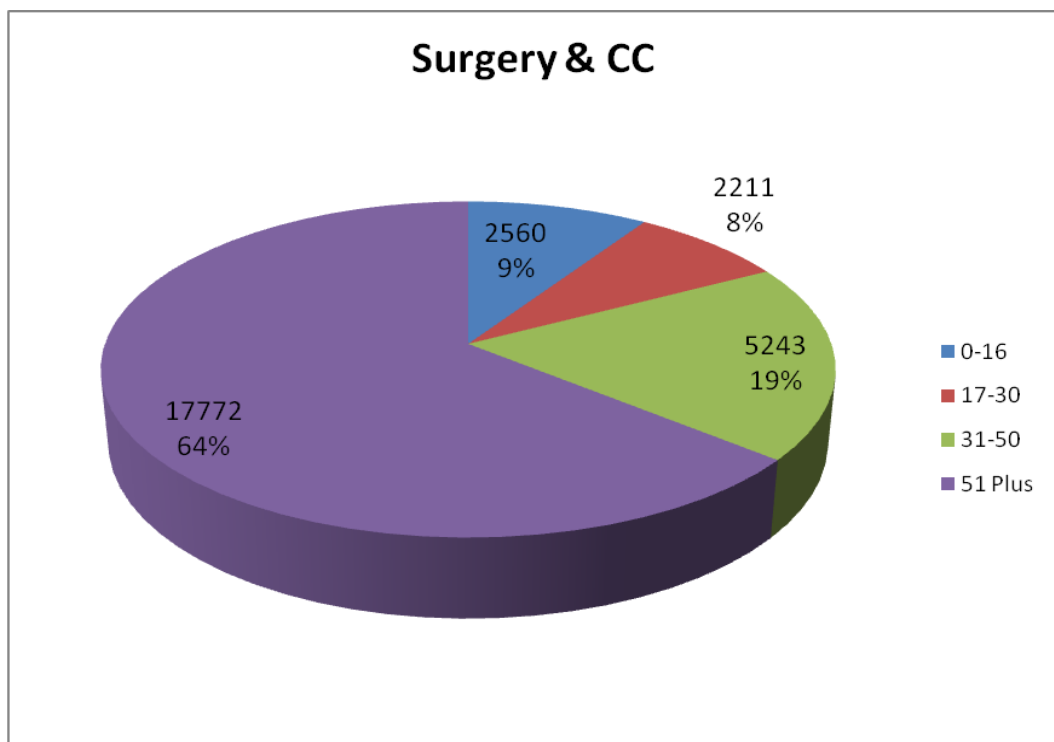
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## Inpatient Age By Division 2013-14

The information below is a breakdown of age groups per division using just the 2013-14 activity and the age groups do correspond to expectations of the services within those divisions. As can be seen below, specialist services has a much more even spread across the age groups. This is consistent with expectations for the range of services provided within this division which includes services such as paediatrics / children and young people, obstetrics and gynaecology, our national spinal injuries centre and many more.

Surgery and Critical Care Division.

<b>Inpatient Age Groups 13-14</b>	<b>Total</b>
0-16	2560
17-30	2211
31-50	5243
51 Plus	17772
<b>Total</b>	<b>27786</b>



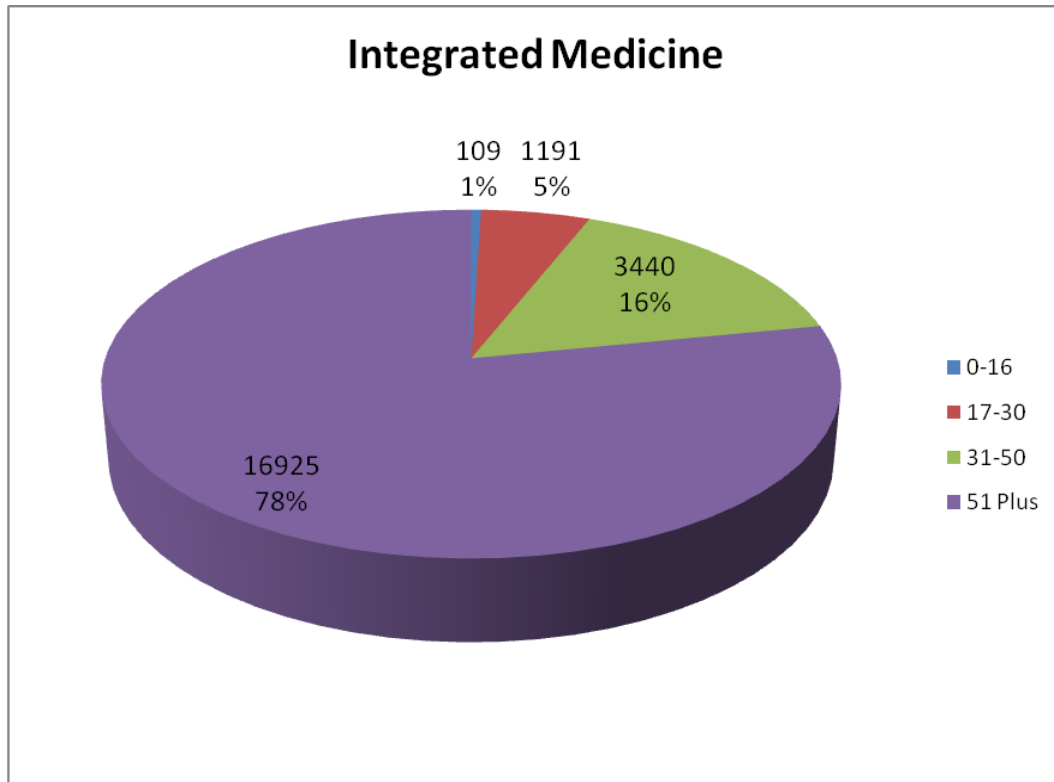
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## Integrated Medicine Division

Inpatient Age Groups 13-14	Total
0-16	109
17-30	1191
31-50	3440
51 Plus	16925
<b>Total</b>	<b>21665</b>

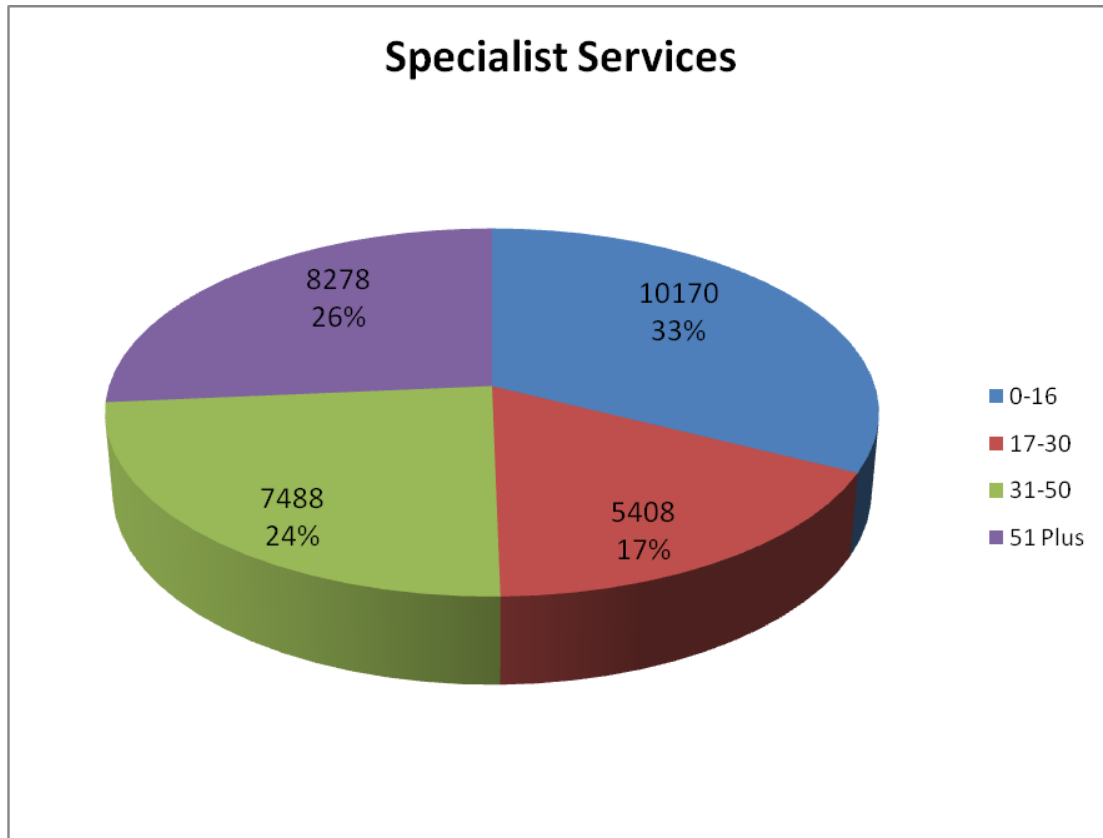


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## Specialist Services Division

Inpatient Age Groups 13-14	Total
0-16	10170
17-30	5408
31-50	7488
51 Plus	8278
<b>Total</b>	<b>31344</b>



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## Section Two - Outpatients

The Outpatient activity covers all attendances for clinics held across all the trust locations.

### OUTPATIENTS BY GENDER

As with Inpatient activity, female attendances make up the larger part of outpatient activity as this is driven by the services provided within the trust.

	2010-11	2011-12	2012-13	2013-14
Female	272607	274450	283420	265873
Male	189163	188975	191393	180450
<b>Total</b>	<b>461770</b>	<b>463425</b>	<b>474813</b>	<b>446323</b>

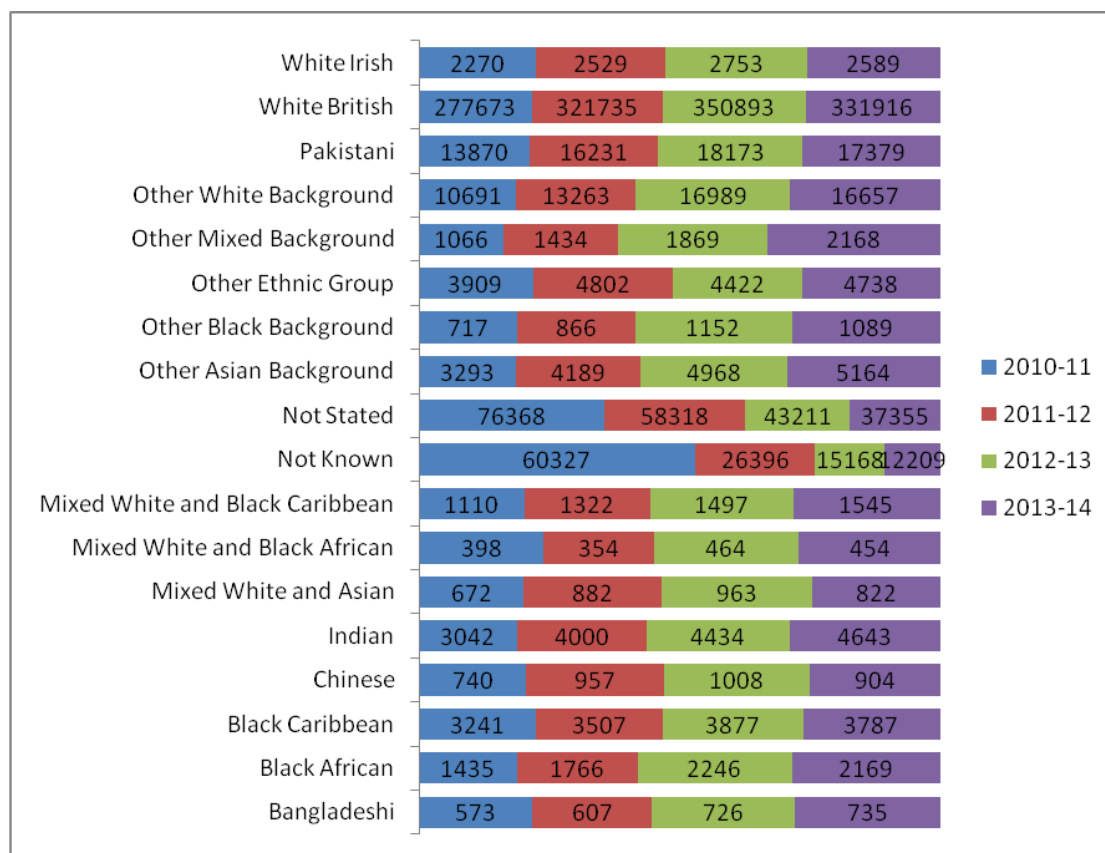


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## OUTPATIENTS BY ETHNIC GROUP

	2010-11	2011-12	2012-13	2013-14
Bangladeshi	573	607	726	735
Black African	1435	1766	2246	2169
Black Caribbean	3241	3507	3877	3787
Chinese	740	957	1008	904
Indian	3042	4000	4434	4643
Mixed White and Asian	672	882	963	822
Mixed White and Black African	398	354	464	454
Mixed White and Black Caribbean	1110	1322	1497	1545
Not Known	60327	26396	15168	12209
Not Stated	76368	58318	43211	37355
Other Asian Background	3293	4189	4968	5164
Other Black Background	717	866	1152	1089
Other Ethnic Group	3909	4802	4422	4738
Other Mixed Background	1066	1434	1869	2168
Other White Background	10691	13263	16989	16657
Pakistani	13870	16231	18173	17379
White British	277673	321735	350893	331916
White Irish	2270	2529	2753	2589
<b>Total</b>	<b>461395</b>	<b>463158</b>	<b>474813</b>	<b>446323</b>

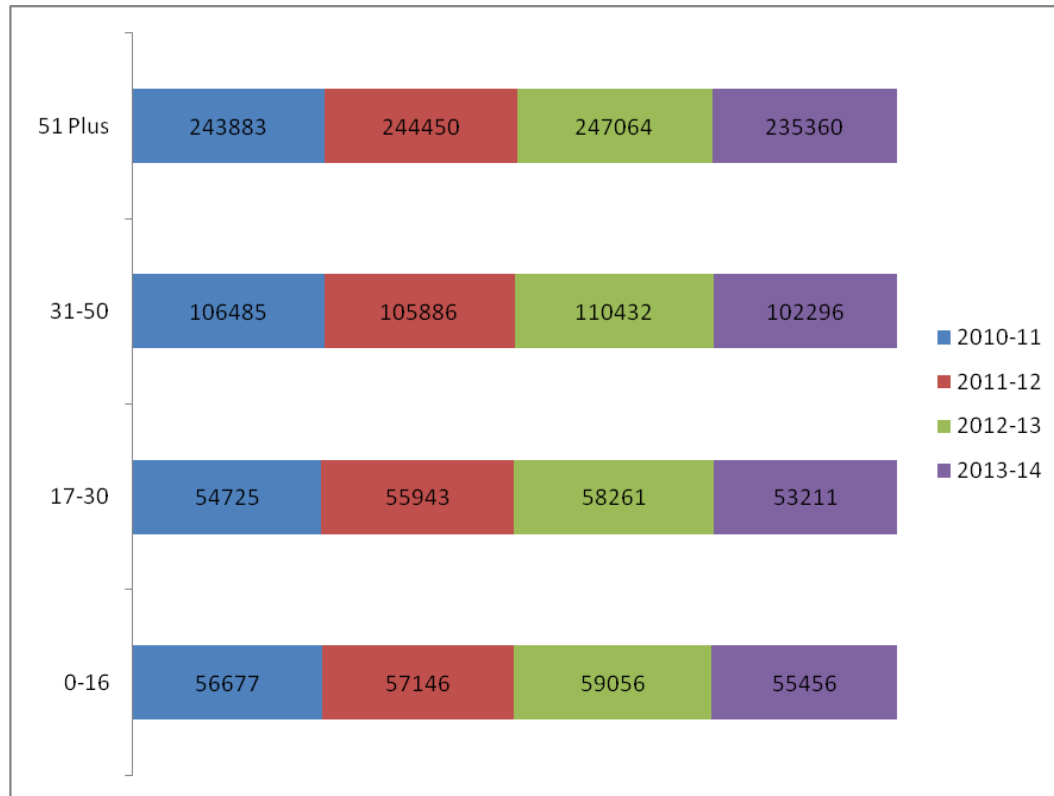


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## OUTPATIENTS BY AGE

	2010-11	2011-12	2012-13	2013-14
0-16	56677	57146	59056	55456
17-30	54725	55943	58261	53211
31-50	106485	105886	110432	102296
51 Plus	243883	244450	247064	235360
<b>Total</b>	<b>461770</b>	<b>463425</b>	<b>474813</b>	<b>446323</b>



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## Outpatient “Did Not Attends” (DNA)

A DNA is defined as those patients who do not arrive for an appointment and do not let us know in advance. This is different to cancellations which are recorded when patients let us know in advance that they cannot attend and many of these appointments can be reallocated to other patients

- Some services have implemented a texting service to remind patients of forthcoming appointments.
- The Trust is increasing it's use of Choose and Book which enables patients to agree a suitable appointment thereby decreasing the risk of a DNA
- The Trust has implemented further upgrades to our appointment booking system which enables agreeable follow up appointments to be made at the desk before the patient leaves.
- As may be expected, the largest group for DNA is the 51 Plus. This percentage is steadily increasing over the four year period.

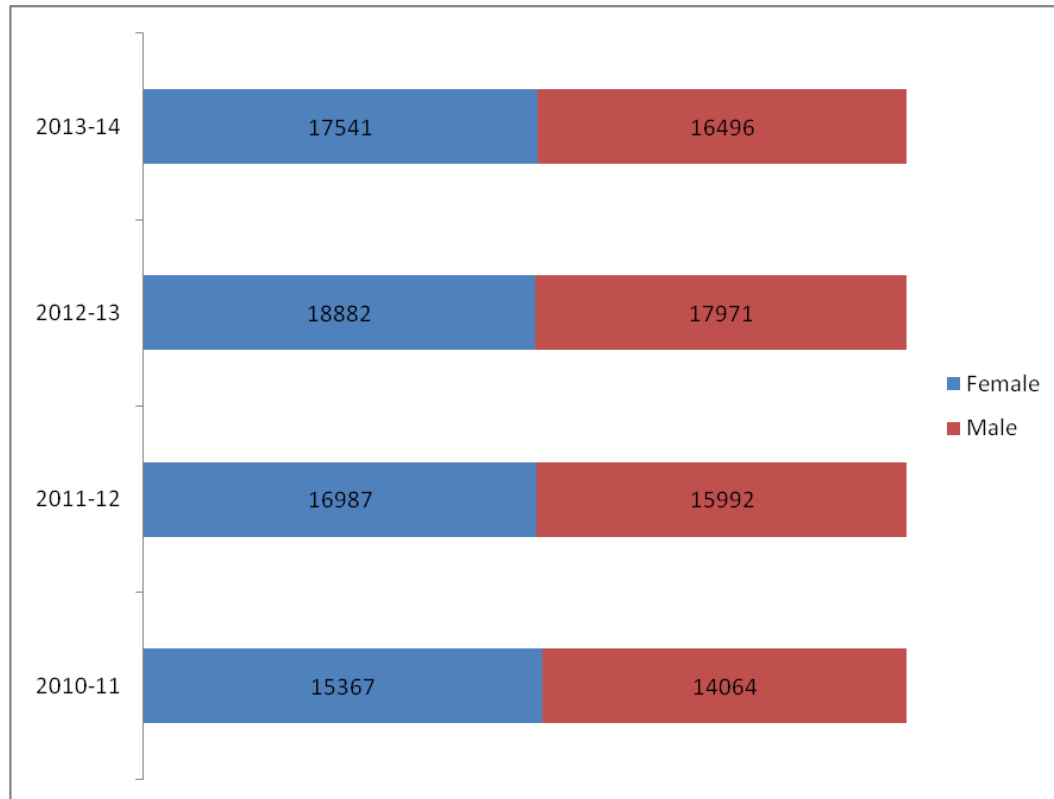
	2010-11	2011-12	2012-13	2013-14	Overall
0-16	19.0%	19.7%	19.9%	19.6%	19.6%
17-30	18.4%	17.1%	16.9%	17.0%	17.3%
31-50	26.4%	26.1%	25.6%	24.9%	25.7%
51 Plus	36.2%	37.2%	37.6%	38.5%	37.4%

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## OUTPATIENT DNA BY GENDER

	2010-11	2011-12	2012-13	2013-14
Female	15367	16987	18882	17541
Male	14064	15992	17971	16496
<b>Total</b>	<b>29431</b>	<b>32979</b>	<b>36853</b>	<b>34037</b>

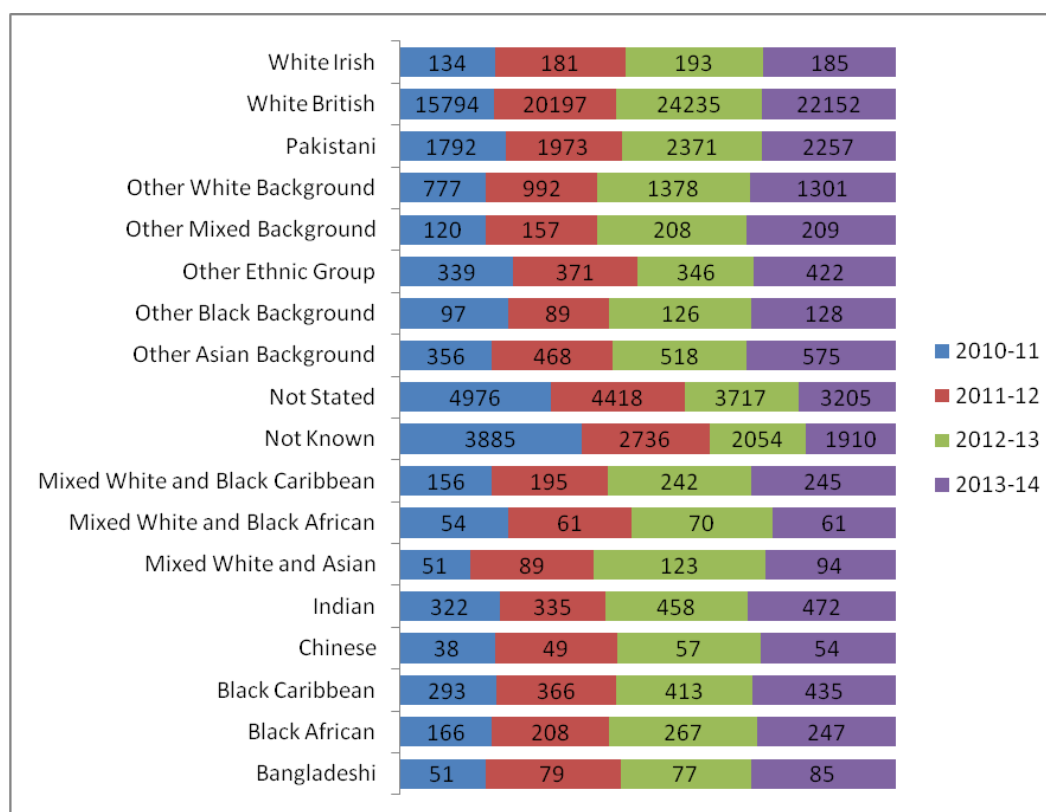


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## OUTPATIENT DNA BY ETHNIC GROUP

	2010-11	2011-12	2012-13	2013-14
Bangladeshi	51	79	77	85
Black African	166	208	267	247
Black Caribbean	293	366	413	435
Chinese	38	49	57	54
Indian	322	335	458	472
Mixed White and Asian	51	89	123	94
Mixed White and Black African	54	61	70	61
Mixed White and Black Caribbean	156	195	242	245
Not Known	3885	2736	2054	1910
Not Stated	4976	4418	3717	3205
Other Asian Background	356	468	518	575
Other Black Background	97	89	126	128
Other Ethnic Group	339	371	346	422
Other Mixed Background	120	157	208	209
Other White Background	777	992	1378	1301
Pakistani	1792	1973	2371	2257
White British	15794	20197	24235	22152
White Irish	134	181	193	185
<b>Total</b>	<b>29401</b>	<b>32964</b>	<b>36853</b>	<b>34037</b>



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## OUTPATIENT DNA BY AGE GROUP

	2010-11	2011-12	2012-13	2013-14
0-16	5603	6485	7339	6672
17-30	5405	5629	6212	5795
31-50	7774	8597	9436	8471
51 Plus	10649	12268	13866	13099
<b>Total</b>	<b>29431</b>	<b>32979</b>	<b>36853</b>	<b>34037</b>



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