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RE: ELECTIVE SURGERY ADMISSION AT WYCOMBE HOSPITAL

I understand that you are coming into Wycombe Hospital to have an elective procedure carried out. I thought that it may be helpful to provide you with additional information about what to expect on the day of your surgery.

1. When you arrive, please park in Car Park 2, Surgical Admissions Unit, Loakes. There are four clearly identified parking spaces for you to park in.



2. If you need to arrive via public transport or a taxi, you will need to wear the mask that was supplied to you via the pre-op team
3. Please wait in your car and call 01494 426568 or 01494 426569 and someone will come out to your car to greet you. The nurse will be wearing a surgical face mask, apron and gloves – this is to protect them as well as you and your family.
4. The nurse will take your temperature and check that you are well, have been isolating and all members of the household are in good health
5. Your relative will be asked to go home at this point and you will be accompanied into the hospital. A wheelchair can be provided - if this is required, please inform the staff when you arrive.
6. If you are accompanied by your carer, they can accompany you to the entrance but they will not be able to enter the building – unless in exceptional circumstances that should be discussed at pre-op.
7. If you require an interpreter – this should have been raised at pre-op – can you please remind staff of this need on arrival

Surgical Admissions Unit, Loakes.



8. Once you enter into the hospital you will be admitted, asked to sign a few forms, have bloods taken (if needed etc.) and be prepped for theatre.
9. You will be collected from the Surgical Admissions Unit by a member of the theatre team. They will be wearing full PPE – this is a mask, eye protection, gown and gloves.
10. After your surgery is completed and you have recovered from your anaesthetic – you will go to the ward.
11. Please bring your mobile phone with you and/or an Ipad or similar electronic device if you have any, reading material etc. as unfortunately, due to the COVID-19 outbreak, there are no visitors allowed. Your family are able to call the ward directly to enquire about you or call you on your mobile.
12. Staff on the wards will be wearing surgical masks, gloves, eye protection and aprons at all times when taking care of you. Your safety is of our utmost concern.
13. When you are ready to go home, we will order you any new medication that has been started as a result of your surgery eg antibiotics, strong painkillers etc. Your routine medication will not be provided. It is sensible to stock up on paracetamol and your regular medications before your operation.
14. We will call your family to let them know to collect you.
15. When they arrive - they will need to call the ward to say that they are here:
 - Ward 12a 01494 426401
 - Ward 12b 01494 426398
 - Ward 12c 01494 426018
16. Please park in the same area as you arrived in.
17. The patient will be escorted back to the car park by the nursing staff for collection.

Your safety and our staff safety is paramount to us. I hope that this helps provide you with the assurance that we take this extremely seriously. We are looking forward to seeing you. Please don't hesitate to contact us if you require any further information.

Yours sincerely

A handwritten signature in black ink that reads "Jennifer Ricketts". The signature is written in a cursive style and is positioned above a short horizontal line.

Jennifer Ricketts
Divisional Director for Surgery and Critical Care